Bugs & Wish list

"Server Fitness" (tiki-check.php) Never Opens

Status
	Open
Subject
	"Server Fitness" (tiki-check.php) Never Opens
Version
	18.x
Category

- Usability

Feature
	Accessibility
	Installer (profiles, upgrades and server-related issues)
Resolution status
	New
Submitted by
	John Morris
Keep informed
	amette
Lastmod by
	John Morris, luciash d' being
Rating
	(0)
Description
	At tiki-admin.php?page=general when "Server Fitness" is activated or clicked, the page never loads,
	and the rest of the tiki site stalls as well.
	A browser reboot must be performed or browser clear cache in order to access the tiki site.

	A show instance will be created to test if this issue persists here as well.

	My own instance:
	Tiki 18.2svn
	innoDB
	PHPv 7.0

Importance
	5
Priority
	25
Demonstrate Bug (Tiki 19+)
	## Please demonstrate your bug on show2.tiki.org

	Version: trunk ▼
Demonstrate Bug (older Tiki versions)

This bug has been demonstrated on show.tikiwiki.org

Ticket ID
> 6665

Created
> Sunday 20 May, 2018 01:10:53 GMT-0000
> by John Morris

LastModif
> Friday 08 June, 2018 10:30:45 GMT-0000

Comments

John Morris 20 May 18 01:15 GMT-0000

Follow up, the "Server Fitness" check works on this show instance. The issue must be isolated to my own instance.

John Morris 06 Jun 18 16:29 GMT-0000

I have loaded up a brand new fresh instance of tiki 18.2svn and I still have the issue as outlined in this bug report. Is there anything I need to check? Does access to my server via the "Server Fitness Check" have anything to do with being on an https: domain?
Thank you for any help.

luciash d' being □ 08 Jun 18 10:25 GMT-0000

Interesting. Can it be related to PHP 7.0? can you try on PHP 5.6 or PHP 7.1? I cannot imagine what would have been causing that issue you describe. Also please try in a different web root / directory just to load tiki-check.php (aka teh "Server Fitness Check") alone (without Tiki - prior Tiki installation) in the "standalone" mode if it does the same.

Philippe Cloutier 08 Jun 18 16:12 GMT-0000

This may be related with r64446. Is the server under load after you access tiki-check.php? Would you be able to disable BOM file checking to eliminate that possible cause?

Mike Finko 08 Jan 19 11:15 GMT-0000

Thanks for posting, John, I have the exact same problems. Checked on two 18.2 sites (shared hosting). When clicking 'Server Check' from the General Menu, the page 'loads' for over 10 minutes and ends up

in a white screen with the following message:

"No route found. Please see http://dev.tiki.org/URL+Rewriting+Revamp"
And than the site is stuck (un-accessible).

Looked for 'BOM file checking' but most likely is not available via shared hosting,

thanks,
Mike

John Morris 08 Jan 19 12:28 GMT-0000

Sorry for not replying back here folks in such a long time.
Mike Finko, I recently upgraded to PHP 7.1 and the issue seems to have improved, it still opens slowly, but at least it opens now.
It'll take about 10 seconds to open, but that is far better than never. So perhaps it was related to PHP7.0 that I was on while this issue was found.
Thanks for the follow up Mike. I would recommend PHP7.1 if you have not already.

Mike Finko 15 May 19 14:16 GMT-0000

Hi John,

I tried the switch to 7.1 right after you replied, but at the time, comments was not working (at least for me).
In any case, when I first switched to 7.1, I recall a number of problems immediately (didn't document, can't remember now), and, when I tried the server fitness check, it did not work, so went back to 5.6.

I just tried today, thinking that maybe the problems were with Tiki 18.2 + php 7.1 (now I'm Tiki 18.3) and the site seems to work ok, so will leave it at 7.1 Only the server fitness check still goes forever and never results in anything. When I do this, i watch the data at my web host (via cPanel) and the physical memory usage goes way up, first to about 100MB, than 200MB (out of 512MB max).

I was thinking that maybe some new php 'Extentions' need to be checked (or unchecked) but since the Server Fitness Check does not work in either 5.6 or 7.1 I guess this is not the issue.

Since it's shared hosting and I don't want to cause problems, I usually send them an email asking them to kill all processes.

So not sure why I can't view the 'Server-Fitness-Check' into, but I guess it doesn't matter, just will not be pushing that button anymore!

br,
Mike

John Morris 16 May 19 16:24 GMT-0000

Mike, I cannot get the server fitness check to open at all anymore. Tiki 18.3 php 7.1.
I am in the same camp..

Attachments

filename	created	hits	comment	version	filetype

No attachments for this item

The original document is available at
https://dev.tiki.org/item6665--Server-Fitness-tiki-check-php-Never-Opens