

## Bugs & Wish list

Special characters in newsletters & email notifications when copy-pasting from Microsoft Word | Tiki Wiki CMS Groupware :: Development

Special characters in newsletters & email notifications when copy-pasting from Microsoft Word

### Status

✖ Closed

### Subject

Special characters in newsletters & email notifications when copy-pasting from Microsoft Word

### Version

1.9.x

### Category

- Usability

### Feature

Newsletters  
Watch (email notifications of changes)  
i18n (Multilingual, l10n, Babelfish)

### Resolution status

Works For Me

### Submitted by

Marc Laporte

### Volunteered to solve

sylvieg

### Lastmod by

Bernard Sfez / Tiki Specialist

### Rating

★ ★ ☆ ☆ ★ ★ ★ ☆ ☆ ☆ ★ ★ ★ ☆ ☆ ☆ ★ ★ ★ ☆ ☆ ☆ ★ ★ ★ ☆ ☆ ☆ (0) ⓘ

### Description

Please see:

"Put simply, I have a text box, and people commonly cut + paste information into this text box from Microsoft word. The problem is that word has all types of funky characters (smart quotes, em-dashes), that the system (php-based) doesn't understand. Does anyone know of a way to filter out these Microsoft-specific characters? Does PHP have a special function for this? Thanks a lot!"

<http://www.thescripts.com/forum/thread159156.html>

I have problems with oe, and OE too. (used in French)

In Tiki, when the page is saved, it is OK for viewing & printing.  
However, newsletters & email notifications (of articles & wiki pages) are sent with a question mark instead of these characters.

Has anyone figured this out for Tiki? We'd need some sort of cleaning code in the email class?

### Importance

5

Priority

25

Demonstrate Bug (Tiki 19+)

Please demonstrate your bug on [show2.tiki.org](http://show2.tiki.org)

Version: trunk ▼

Ticket ID

951

Created

Friday 05 January, 2007 06:31:05 GMT-0000

by Unknown

LastModif

Wednesday 13 October, 2021 14:37:10 GMT-0000

Comments



Marc Laporte 13 Aug 07 06:03 GMT-0000

I think this was done for 1.9.8



Bernard Sfez / Tiki Specialist 13 Oct 21 14:40 GMT-0000

As per Tiki23 (Tiki16 in fact ;-)) you can "special" paste text from Word into a the body of a newsletter (and in many other places). A kind of "clean formatting" option (such option is also available in the toolbar). Still, while it work fine this can't be a 100% positive it will always be as we can't control what Microsoft add or modify in Word and the way the user is pasting the content in the text area.

Attachments

filename	created	hits	comment	version	filetype
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No attachments for this item

The original document is available at

<https://dev.tiki.org/item951-Special-characters-in-newsletters-email-notifications-when-copy-pasting-from-Microsoft-Word>