

## Bugs & Wish list

### File Gallery Returning Error 504 When Uploading/Deleting/Modifying Files | Tiki Wiki CMS Groupware :: Development

#### File Gallery Returning Error 504 When Uploading/Deleting/Modifying Files

##### Status

Open

##### Subject

File Gallery Returning Error 504 When Uploading/Deleting/Modifying Files

##### Version

24.x

##### Category

- Error

##### Feature

File Gallery (elFinder or standard UI)

##### Resolution status

New

##### Submitted by

Erik

##### Lastmod by

Erik

##### Rating

(0)

##### Description

When trying to upload, delete, or otherwise modify files, the file gallery returns HTTP error 504 Invalid Backend Response. This occurs with both the default file explorer and elFinder. After refreshing the page, the requested action appears to have executed anyway (i.e. when trying to delete a file, error 504 appears and the file does not disappear, but upon refresh it is gone). Previously, files would upload quickly and immediately appear in the file gallery, or be deleted and disappear immediately.

The error appears regardless of file type (tested .jpg, .png, .pdf, .txt, docx) and quantity (tried 1, 2 and more files at a time). Each file was less than 250kb each. The upload/delete progress bar in elFinder is also very slow now, even when performed on a single file.

The issue seems to have gotten worse over time as more files were uploaded to the file gallery, where before the error only appeared occasionally when trying to upload/delete a large number of files. Prior to this error, I did encounter instances in elFinder where the progress bar would stall and eventually show a failure message, despite the files actually being successfully uploaded.

I checked php.ini and made the following adjustments without success:

- Change upload\_max\_filesize from 2M to 100M
- Change max\_file\_uploads from 20 to 100
- Change post\_max\_size from 8M to 0 for no limit

##### Importance

7

##### Easy to solve?

5

Priority

35

Demonstrate Bug (Tiki 19+)

This bug has been demonstrated on [show2.tiki.org](https://show2.tiki.org)

Demonstrate Bug (older Tiki versions)

Please demonstrate your bug on [show.tikiwiki.org](https://show.tikiwiki.org)

Version: 18.x ▼

Ticket ID

8181

Created

Monday 29 August, 2022 21:32:13 GMT-0000

by Erik

LastModif

Monday 29 August, 2022 21:32:13 GMT-0000

Comments

Attachments

filename	created	hits	comment	version	filetype
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No attachments for this item

The original document is available at

<https://dev.tiki.org/item8181-File-Gallery-Returning-Error-504-When-Uploading-Deleting-Modifying-Files>