Bugs & Wish list

Tracker: create tracker modal not working when Category & PHP8.x | Tiki Wiki CMS Groupware :: Development
Tracker: create tracker modal not working when Category & PHP8.x

Status
⊗ Closed

Subject
Tracker: create tracker modal not working when Category & PHP8.x

Version
24.x

Category
- Documentation (or Advocacy)

Feature
Trackers
Category

Resolution status
Fixed or Solved

Submitted by
Torsten Fabricius

Lastmod by
Torsten Fabricius

Rating
★ ★ ★ ★ ★ (0) ❓

Description
Solved - PHP 8 is not yet supported by Tiki and is planned to become supported in Tiki25.
Tiki22, Tiki23 and Tiki24 LTS require min and max version PHP7.4

When I run a new installation on a quite decent shared hosting (all-inkl.com) with PHP8.0 (or PHP8.1) and same time active feature Category, then it is not possible to create a new tracker. The modal starts to open, but disappears before it is folded out.
For a glimpse of a second it is possible to see the title of the modal which includes an error message.
The error message is in red color as following:
Error loading content.

Either deactivating Category *or* switching PHP from 8.0 to 7.4 allows me create a new tracker.

Conclusion:
There is a bug affecting Trackers, that occurs in combination of active Category and PHP8.x

What I did:

1. test the bug in a show2 instance
result: bug not reproduced ... tracker created successfully

2. deactivate features on the devs local website step by step to find out the conflict
result: bug on local instance, not on show2.tiki.org, narrowed down to Category feature

❓ Think about possible differences of local instance and show2 instance ...

💡 Git vs SVN? http vs https? PHP version!

3. check PHP - local was on PHP8.0 - tried PHP7.4 and PHP8.1
result: the bug disappears, when I set another subdomain and run the very same website on PHP7.4 whilst the bug consists on PHP8.1.

Solution

~~Bug need to be fixed in PHP8.0+ , as 24.x is an LTS version.~~
~~Seems to be a conflict or a regression due to PHP version upgrade.~~

see: Requirements (mind to read the English page version, as other versions can be outdated)
PHP 8 is not yet supported by Tiki and is planned to become supported in Tiki25.

Thx to Marc to point me to this.

Workaround

~~Use old PHP7.4 for the meantime ...~~

Use PHP7.4, which is required and recommended for Tiki22, Tiki23 and Tiki24 LTS .

Importance

1 low

Easy to solve?

10 easy

Priority

10

Demonstrate Bug (Tiki 19+)

This bug has been demonstrated on show2.tiki.org

Demonstrate Bug (older Tiki versions)

Please demonstrate your bug on show.tikiwiki.org

Version: 18.x ▼

Ticket ID

8143

Created

Sunday 17 April, 2022 17:51:24 GMT-0000
by Torsten Fabricius

LastModif

Monday 18 April, 2022 00:18:24 GMT-0000

Comments

Torsten Fabricius 17 Apr 22 22:45 GMT-0000

I added Jonny to be kept informed, as he is the one I know to be involved in Trackers, Category and PHP8 ... kind of master developer hero or so ;-) .
Hope this is ok Jonny.

I added as much information about the bug I could find out myself to this point. Hope it helps.

Marc Laporte 17 Apr 22 23:24 GMT-0000

@Torsten Fabricius

As you can see at Requirements, Tiki24 is not supported in PHP 8.0 nor PHP 8.1

Torsten Fabricius 18 Apr 22 00:08 GMT-0000

Ouch! Thx **@Marc Laporte** !
This incident and checking Requirements points me to another problem - maybe a number of gardening problems:

1. The German version of Requirements (Anforderungen) is out of date. Massively.

2. The German version is displayed with the URL of the English version, whilst the English version is displayed without sef url (tiki-index...) . Seems a bit strange to me.

3. When I change the language version from German to English, I am pointed to the correct English text (with incorrect url), but the English page version is not assigned to a language and has no option to change to other languages. Again strange.

4. Today I found another few gardening issues where I fixed a few when I stumbled over.

Anyway thank you for the hint and finally my bug report was not fully useless ;-)

Attachments

filename	created	hits	comment	version	filetype

No attachments for this item

The original document is available at
https://dev.tiki.org/item8143-Tracker-create-tracker-modal-not-working-when-Category-PHP8-x