

Bugs & Wish list

Please add info for admins regarding Google analytics | Tiki Wiki CMS Groupware :: Development
Please add info for admins regarding Google analytics

Status

● Open

Subject

Please add info for admins regarding Google analytics

Version

18.x

21.x

24.x

25.x

26.x

Category

- Less than 30-minutes fix
- Easy for Newbie Dev
- Legislative Compliance

Feature

Administration

Admin Interface (UI)

Resolution status

New

Submitted by

hman

Lastmod by

hman

Rating

★★★★★ (0) ?

Description

Tiki has the option to interact with Google Analytics.

Now the first court rulings are there: Google Analytics directly violate the GDPR, therefore they are illegal throughout the EU. Fines are VERY heavy, so this must not be taken lightly. The fines range up to 20 million Euro or 4 percent of a year's turnover (sic! Not profit!), whichever is HIGHER.

Yes, Analytics is optional, and it's the decision of an admin, correct.

But IMHO Tiki should inform the admin when he/she activates this, that compliance with current law must be observed, and that Analytics can be (very) problematic in this regard. And to be on the very safe side, IMHO there should be a checkbox that spells out as confirmation "Yes, I am aware of the compliance issues imposed by this".

Importance

10 high

Easy to solve?

10 easy

Priority

Demonstrate Bug (Tiki 19+)

Please demonstrate your bug on show2.tiki.org

Version: trunk ▼

Demonstrate Bug (older Tiki versions)

Please demonstrate your bug on show.tikiwiki.org

Version: 18.x ▼

Ticket ID

8122

Created

Monday 14 March, 2022 13:23:19 GMT-0000
by hman

LastModif

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Comments



hman 03 May 22 10:27 GMT-0000

Google Analytics is illegal, ruling by the French official data protection agency CNIL. Also the Austrian data protection agency DSB has ruled, that Google Analytics violates the GDPR. The Dutch data protection agency has announced it will rule similar. The German agency for IT security, BSI, has launched inquiries.

Tiki should IMHO not help admins to break the law. It should be discussed, whether the API to Google Analytics should be removed or migrated into a plugin. Yes, it is still the decision of the Admin. But IMHO Tiki should not assist here beyond the very basics, and only with explicit warnings, therefore IMHO a clear warning should be displayed. And to keep Tiki itself safe, IMHO the Admin should have to check a disclaimer informing of the infringement of the GDPR that could expose the Admin to legal action by his/her users or the general public.

You must not activate Google Analytics without Free, Prior and Informed Consent (FPIC) of each and every user... Free means: You cannot block access if a user declines Analytics... It's same as with cookies. Consent MUST come freely.

Also, all forms of "dark patterns" MUST NOT be used. Dark patterns means methods of deception, like pre-checked checkboxes, or OK buttons that are larger or more prominent than NO buttons.

Attachments

filename	created	hits	comment	version	filetype
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No attachments for this item

The original document is available at
<https://dev.tiki.org/item8122-Please-add-info-for-admins-regarding-Google-analytics>