

Bugs & Wish list

Connection refused on d.t.o | Tiki Wiki CMS Groupware :: Development

Connection refused on d.t.o

Status

✖ Closed

Subject

Connection refused on d.t.o

Version

24.x

25.x

26.x

Category

- Dogfood on a *.tiki.org site

Feature

Alert

Resolution status

New

Submitted by

hman

Lastmod by

hman

Rating

★★★★★ (0) ?

Description

While writing my feature request for a history on the article feature, I got several errors from d.t.o.:



Unable to communicate securely with peer: requested domain name does not match the server's certificate.. RC : 0 Error Unable to connect to fd8f1a8b53674d9c8d46caffb484411d.eu-central-1.aws.cloud.es.io:9243 . Error #0: stream_socket_client(): unable to connect to fd8f1a8b53674d9c8d46caffb484411d.eu-central-1.aws.cloud.es.io:9243 (Connection refused)
Error Contact the site administrator. The index needs rebuilding.

Importance

8

Easy to solve?

5

Priority

40

Demonstrate Bug (Tiki 19+)

Please demonstrate your bug on show2.tiki.org

Version: trunk ▼

Demonstrate Bug (older Tiki versions)

Ticket ID
7831

Created
Tuesday 21 September, 2021 21:20:36 GMT-0000
by hman

LastModif
Wednesday 22 September, 2021 22:23:25 GMT-0000

Comments



hman 21 Sep 21 21:23 GMT-0000

To me, this looks like certificate hiccup. Or the cloud is acting up 😊



hman 21 Sep 21 21:24 GMT-0000

Also Warning

The main search engine is not working properly and the fallback is also not set.
Search engine results might not be properly displayed.

is issued.



Marc Laporte 21 Sep 21 21:43 GMT-0000

Thank you @hman for the report.

Context: We use an external Elasticsearch service for most *.tiki.org sites. This permits Federated Search even if the Tiki instances are on various servers.

The issue here seems to be that the external service is not accepting connections. All the data is safely stored in MariaDB so there is no long term impact if Elasticsearch's index is not quite updated. We have a regular process to rebuild the search index.

In other words, search results or reports (ex.: in PluginList) will perhaps be missing some data until the next rebuild.

Thanks!



Jonny Bradley 22 Sep 21 10:26 GMT-0000

Looks like a momentary glitch probably, but any ideas @Roberto Kirschbaum?



rjasmelo 22 Sep 21 22:22 GMT-0000

The DNS cache in the d.t.o was pointing to the wrong IP for elastic.

All good after flush the dns cache in the server:



```
sudo systemctl restart nscd.service
```



hman 22 Sep 21 23:06 GMT-0000

Yes, seems to be working again. Thank you!

Attachments

filename	created	hits	comment	version	filetype
----------	---------	------	---------	---------	----------

No attachments for this item

The original document is available at <https://dev.tiki.org/item7831-Connection-refused-on-d-t-o>