Bugs & Wish list
blank page in tiki-view_tracker.php | Tiki Wiki CMS Groupware :: Development

Description

- I created a simple tracker with one text field.
- When I click on the View action link, the page tiki-view_tracker.php opens but stays blank.
- I tested again after having cleared my browser cache with the same error.

Context

- Newbie
- First install of Tiki Wiki
Environment

- Fresh install of version 21.2 (MyISAM) from last softaculous script
- Just activated the Tracker feature without changing anything else
- I use Firefox version 83.0 (64 bits)

Errors and Warnings

<table>
<thead>
<tr>
<th>From browser web console</th>
</tr>
</thead>
<tbody>
<tr>
<td>GET <a href="http://tiki-xxxxxx.myeu.cloud/tiki-view_tracker.php?trackerId=2">http://tiki-xxxxxx.myeu.cloud/tiki-view_tracker.php?trackerId=2</a> [HTTP/1.1 500 Internal Server Error 200ms]</td>
</tr>
</tbody>
</table>

Le cookie « javascript_enabled_detect » sera bientôt rejeté car son attribut « SameSite » est défini sur « None » ou une valeur invalide et il n'a pas l'attribut « secure ». Pour en savoir plus sur l'attribut « SameSite », consultez https://developer.mozilla.org/docs/Web/HTTP/Headers/Set-Cookie/SameSite


Le cookie « javascript_enabled_detect » a été rejeté car il a déjà expiré.


Sending APH request... antiphishing.js:9377:21

GET http://tiki-xxxxxx.myeu.cloud/favicon.ico [HTTP/1.1 404 Not Found 278ms]

Erreur dans les liens source : Error: NetworkError when attempting to fetch resource. URL de la ressource : moz-extension://fd8f589c-0f5d-4619-b121-d40767cfb187/content/antiphishing.js

URL du lien source : syncpromise.js.map

Le cookie « local_tz » sera bientôt traité comme un cookie intersite vis-à-vis de « http://tiki-xxxxxx.myeu.cloud/favicon.ico » car le schéma ne correspond pas. favicon.ico

Le cookie « javascript_enabled » sera bientôt traité comme un cookie intersite vis-à-vis de « http://tiki-xxxxxx.myeu.cloud/favicon.ico » car le schéma ne correspond pas. favicon.ico
Solution
The fix is in 21.x i think, here 1922f565 so all we need to do is release 21.3, maybe 😊

Workaround
Update your tiki-view_tracker.php with the one from VCS or a daily build tar ball.

Importance
10 high

Easy to solve?
5

Priority
50

Demonstrate Bug
This bug has been demonstrated on show2.tikiwiki.org

SVN update
Ticket ID
7616

Created
Saturday 21 November, 2020 21:16:18 GMT-0000

LastModif
Friday 15 January, 2021 11:35:38 GMT-0000

Comments

Vincent BENATIER 21 Nov 20 21:30 GMT-0000
Updated the Tiki Wiki version

Vincent BENATIER 21 Nov 20 21:33 GMT-0000
Not possible to reproduce the issue on the show2.tikiwiki.org instance that runs on 21.3vcs (InnoDB) version of Tiki Wiki. 😊

Jonny Bradley 23 Nov 20 12:06 GMT-0000
Hi Vincent
Can you get to the web server error log (probably error_log if running Apache) and see if there is any more detail on the error 500? I don't think those cookie and icon warnings would be the cause of something like this - more likely a php extension or something missing on the server.
Same thing is happening on my site for both of these URLs:
https://my.absa.org/tiki-view_tracker.php?trackerId=12
https://my.absa.org/tracker12
(both should work)

this is what I get for an errors:

06-Jan-2021 13:51:58 WARNING: pool my.absa.org
06-Jan-2021 13:51:58 WARNING: pool my.absa.org
child 159202 said into stderr: "Stack trace:"
06-Jan-2021 13:51:58 WARNING: pool my.absa.org
child 159202 said into stderr: "#0 {main}"
06-Jan-2021 13:51:58 WARNING: pool my.absa.org
child 159202 said into stderr: " thrown in /var/www/vhosts/absa.org/my.ABSA.org/tiki-view_tracker.php on line 518"
06-Jan-2021 14:04:20 WARNING: pool my.absa.org
06-Jan-2021 14:04:20 WARNING: pool my.absa.org
child 160881 said into stderr: "Stack trace:"
06-Jan-2021 14:04:20 WARNING: pool my.absa.org
child 160881 said into stderr: "#0 /var/www/vhosts/absa.org/my.ABSA.org/route.php(330): include()"
06-Jan-2021 14:04:20 WARNING: pool my.absa.org
child 160881 said into stderr: "#1 {main}"
06-Jan-2021 14:04:20 WARNING: pool my.absa.org
child 160881 said into stderr: " thrown in /var/www/vhosts/absa.org/my.ABSA.org/tiki-view_tracker.php on line 518"
06-Jan-2021 14:04:45 WARNING: pool my.absa.org
child 161175 said into stderr: "NOTICE: PHP message: PHP Fatal error: Uncaught Error: Cannot pass
Hi Jay
Which version of tiki and which version of php are you using? I get permission denied as anonymous on your tracker, but I also get the annoying "cookies required" dialog and reload which I'm pretty sure I've fixed in all supported tikis (18.x+), so maybe you just need to upgrade.
Note, anything before Tiki 22.x isn't totally happy on php 7.4 so if you can switch to 7.2 or 7.3 it should be better.

I'm running 21.2, PHP 7.4.13
And.. yes.. I still get CSRF which I'd still like to get rid of too..

I'd be happy to let you poke around my install and see what you find out. I'll email you..
Another thing that might fix this is to enable the "PHP Error reporting level" in the general control panel and it may well work ok and will show the errors that are causing it.

It's not happening for me here on 21.x latest on php 7.4 by the way...

jaywilliston 11 Jan 21 18:46 GMT-0000

yeah... I have it set to "report all PHP errors" but.. going here gives me a totally blank white page: https://my.absa.org/tracker18 so there are no errors displayed.

Jonny Bradley 15 Jan 21 11:33 GMT-0000

I tested this again locally (and thanks Jay for the access to your site) and can confirm if i revert this seemingly small fix 1922f565 i get this fatal error on tiki-view_tracker.php in php 7.4:

Stack trace:
#0 /Users/jonny/Code/tikidev/tiki_svn/tiki21/route.php(330): include()
#1 {main}

So the temporary fix if you can't downgrade your php to version 7.3 will be to replace tiki-view_tracker.php with this one from latest 21.x.
Download links is here

Obviously keep a backup of the old one just in case, and be careful! Hope that works...

Hi Roberto Kirschbaum, i've tagged you on here as i think this means it's time to do our minor releases soon, let's discuss a time next week?
## Attachments

<table>
<thead>
<tr>
<th>filename</th>
<th>created</th>
<th>hits</th>
<th>comment</th>
<th>version</th>
<th>filetype</th>
</tr>
</thead>
<tbody>
<tr>
<td>No attachments for this item</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

The original document is available at [https://dev.tiki.org/item7616-blank-page-in-tiki-view_tracker-php](https://dev.tiki.org/item7616-blank-page-in-tiki-view_tracker-php)