

Bugs & Wish list

Diagrams have poor usability still in 21.x LTS due CSRF and ticket expiration | Tiki Wiki CMS Groupware :: Development

Diagrams have poor usability still in 21.x LTS due CSRF and ticket expiration

Status

✖ Closed

Subject

Diagrams have poor usability still in 21.x LTS due CSRF and ticket expiration

Version

21.x

22.x

Category

- Usability
- Conflict of two features (each works well independently)
- Bug

Feature

Edit interface (UI)

Diagram (Drawings, Diagrams, Flowcharts and more)

Resolution status

Fixed or Solved

Submitted by

Xavier de Pedro

Keep informed

lindon, Marc Laporte, Jorge Sá Pereira

Lastmod by

Xavier de Pedro

Rating

★ (1) ?

Related-to

- PluginDiagram not showing diagram if file stored in file gallery
- CSRF False positives
- Potential cross-site request forgery (CSRF) detected. Operation blocked. Required headers are missing.
- "The following mandatory fields are missing: Category" after anti-CSRF prompt
- Voting in a poll gives CSRF warning.

Description

We have been experiencing in our team at work several issues while attempting to use Tiki Diagrams in

production in Tiki 21.x LTS

There might be 2 related (for the end user) issues. It seems as if some ticket expires too soon and some error related to CSRF is shown. Maybe after editing the diagram for more than 20 minutes or so (even if Tiki is set to remember the login for days or weeks, which seems to work when we are not using the diagram feature).

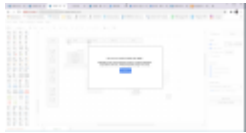
Diagrams are created to store their contents in a wiki page (because in file gallery we face some other issue still, as reported in [another bug report](#))

2 error messages are shown in similar conditions (unclear yet the exact difference; these reports were sent by work colleagues of mine, so far)

Error message 1:

“

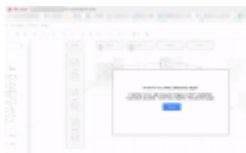
*"An error occurred, please try again.
Potential cross-site request forgery (CSRF) detected. Operation blocked. Reloading the page may help."*



Error message 2:

“

*"An error occurred, please try again.
Potential cross-site request forgery (CSRF) detected. Operation blocked. Ticket has expired. Reload the page"*



In case it matters: the https certificate seems to be not recognized (by the browser used to reproduce the issue) as valid.

Solution

we don't see this issue since many months ago (in that updated tiki21 site)

Importance

7

Easy to solve?

3

Priority

21

Demonstrate Bug (Tiki 19+)

Please demonstrate your bug on show2.tikiwiki.org

Version: trunk ▼ [Create show2.tikiwiki.org instance](#)

Ticket ID

7547

Created

Monday 28 September, 2020 12:07:35 GMT-0000

by Xavier de Pedro

LastModif

Thursday 05 August, 2021 21:06:18 GMT-0000

Comments



David Bensel 28 Oct 20 13:52 GMT-0000

It also seems an already created diagram is modified without user activity:
When I look at the history comparison of two versions I see the id gets deleted.

Between the diagram brackets:

```
<mxfile><diagram id="t5NxzjetRbarwYUX-Oxb" name="Page-1">
```

....crazy numbers...

```
</diagram></mxfile>
```

Attachments

filename	created	hits	comment	version	filetype
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No attachments for this item

The original document is available at

<https://dev.tiki.org/item7547-Diagrams-have-poor-usability-still-in-21-x-LTS-due-CSRF-and-ticket-expiration>

[Show PHP error messages](#)