

Bugs & Wish list

Payment system: Manual entry completely ignores all non-integer values | Tiki Wiki CMS Groupware :: Development

Payment system: Manual entry completely ignores all non-integer values

Status

● Open

Subject

Payment system: Manual entry completely ignores all non-integer values

Version

18.x

Category

- Bug

Feature

Shopping cart and payment

Resolution status

New

Submitted by

hman

Lastmod by

hman

Rating

★★★★★ (1) ?

Related-to

- ● Shopping Cart does not handle decimal prices

Description

Once a checkout is initiated, manual payments can be entered (e.g. to take into account bank transfers or cash).

However, if you enter a non-integer value (and it does not make any difference whether you use a decimal comma (default in Germany) or decimal point). Non-integer values are completely ignored, not even an error message is displayed.

To phrase this more clearly: It is not just the fraction that gets ignored, it is the entire numerical entry of the user that gets ignored (not stored -> loss of data), as soon as there is a decimal point or comma in it.

Also, it makes no difference whether or not the value is above or below 1.

I demoed this on the show2 instance that I created for the error that Calendar events cannot be edited, no need create yet another instance...

Thanks

hman

Importance

5

Easy to solve?

5

Priority

25

Demonstrate Bug (Tiki 19+)

Please demonstrate your bug on show2.tiki.org

Version: trunk ▼

Demonstrate Bug (older Tiki versions)

Ticket ID

7355

Created

Wednesday 06 May, 2020 10:04:44 GMT-0000

by hman

LastModif

Monday 01 June, 2020 08:43:44 GMT-0000

Comments



hman 06 May 20 10:10 GMT-0000

Argh, once again I cannot edit my bug report. OF COURSE the bug relates to 18.x and NOT to 1.8.x !
Sorry...



Jonny Bradley 06 May 20 12:50 GMT-0000

I fixed it, but why can't you edit your bug report? Is that also a bug? (you should be able to, of course!)



hman 06 May 20 13:38 GMT-0000

Thanks. I suspect it's the Javascript problem. I can go into editing, and then I click on Save - and all changes are forgotten. I have this problem only on dev.tiki.org, not on tiki.org...



hman 07 May 20 07:44 GMT-0000

To give an example of the bug: Say you have a product with price of 10 dollars 99 cents. The customer pays 10.99 dollars, and it is impossible to enter this. If you do a manual payment, nothing is entered, the data is lost. If you do a manual payment of 10 dollars sharp, that is faithfully executed (but 99 cents remain unpaid).

The same with euros and decimal commas.

This is another example of why I think dev.tiki.org does need a new indicator of bugs that lead to loss of data. Such bugs should be dealt with at the second highest priority. Not as high as security breaches, but just after that. Since the user does not even get an error message, the error could go unnoticed!



hman 01 Jun 20 06:59 GMT-0000

Possibly linked to a very old unfixed bug? "Shopping Cart does not handle decimal prices".



hman 15 Jun 20 13:03 GMT-0000

Issue still unfixed with 18.6.



hman 15 Jun 20 14:08 GMT-0000

Also "loss of data"- When users enter a payment with a decimal part, their entry simply gets completely ignored, creating no trace at all in the database, and the user does not even get an error message, so the information that a payment was made is lost forever.

Attachments

filename	created	hits	comment	version	filetype
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No attachments for this item

The original document is available at
<https://dev.tiki.org/item7355-Payment-system-Manual-entry-completely-ignores-all-non-integer-values>