

Demonstrate Bug (Tiki 19+)

This bug has been demonstrated on show2.tiki.org

Ticket ID

7316

Created

Thursday 12 March, 2020 13:30:00 GMT-0000
by David Bensel

LastModif

Friday 26 March, 2021 13:02:33 GMT-0000

Comments



David Bensel 03 Aug 20 07:27 GMT-0000

Wanted to access the show2 instance, got error message "Lost Tiki database connection". Seems to be a persistent error.



luciash d' being ? 06 Aug 20 09:39 GMT-0000

Xavi (as xavidp - admin): can you have a look?



Xavi (as xavidp - admin) 10 Aug 20 12:36 GMT-0000

Hi luci , thanks for the notification.

I've checked and this instance didn't manage to create a mysql db, I dunno why. the other 3 instances by this same user "David Bensel" (david@ndu, which creates instances as `user-11990-nnnn` because of the @ in the username, afair), seem to have mysql db created in show2.t.o. All of them have the tiki file tree (and that one, the oldest, from March or so, was the only one without myql db).

I've attempted to destroy the former show2.t.o instance, which worked, and clicked again at creating an instance for 21.x this time. and for some reason which I don't understand, the process never finishes, and that tracker item reports that no show2.t.o is created (even if the file tree is created at the show2.t.o server).

Oh well, I would suggest that you try to reproduce your isse in another instance, David. What about in this one (devoted to the same feature)?:

<https://dev.tiki.org/item7192-PluginDiagram-not-showing-diagram-if-file-stored-in-file-gallery>



David Bensel 03 Aug 20 08:47 GMT-0000

Checked with version 21.1: Inline-Diagram is printed to PDF



Xavier de Pedro 10 Aug 20 12:50 GMT-0000

By the way, this feature seems to work with latest code. Tested and working with 21.2vcs and latest mpdf and diagram packages installed in 21.x. Reproduced here:

<http://xavi-9794-7427.show2.tikiwiki.org/tiki-index.php?page=HomePage>

u: admin

p: 12345

(related ticket:

<https://dev.tiki.org/item7427-PluginDiagram-works-when-saving-in-wiki-page-but-fails-when-saving-to-file-gallery>)



Xavier de Pedro 10 Aug 20 13:07 GMT-0000

Can you confirm, David, that it's fixed, and close this issue?



David Bensel 11 Aug 20 07:52 GMT-0000

Dear Xavier,

thank you for helping. On the instance <http://xavi-9794-7427> I can see it's working. However on my site it won't. For some reason the composer will not work on the web-interface, but using shell I can confirmed the latest diagram package is installed:

```
nduwrdco@ams-node3 [~/public_html]# composer show
```

```
mpdf/mpdf          v8.0.7   PHP library generating PDF files from UTF-8
encoded HTML
myclabs/deep-copy  1.9.5    Create deep copies (clones) of your objects
npm-asset/dexie    2.0.4
paragonie/random_compat v9.99.99 PHP 5.x polyfill for random_bytes() and
random_int() from PHP 7
psr/log            1.1.3    Common interface for logging libraries
setasign/fpdi      v2.3.2   FPDI is a collection of PHP classes facilitating
developers to read pages from existing PDF documents and us...
tikiwiki/diagram   v13.6.2  MXGraph / Draw.io / diagrams.net component to be
used within Tiki Wiki CMS Groupware
```

The status with 21.2 on my site :

- ~~I cannot see diagrams that aren't embedded, diagrams stored to file are not visible.~~ After loading and saving the diagram (without changing anything), the embedded diagram is visible on html and printed to pdf.
- ~~Diagrams are not printed to pdf at all (which is odd - it worked with 21.1) printed when they are embedded.~~



Xavier de Pedro 11 Aug 20 08:18 GMT-0000

Odd indeed, if doesn't work either in another server of mine, updated to latest tiki 21svn code, and latest version of composer packages through the web packages control panel.

And the same inline diagram that worked in the show2.t.o instance, doesn't work in my other updated tiki,

Something else needs to be payed attention to, probably.



Albert Riedinger 10 Nov 20 14:29 GMT-0000

I experience the same bug on my Tiki instance:

- Tiki = 22.x svn (Docker-Container)
- mpdf/mpdf = 8.0.7 (latest)
- tikiwiki/diagram = 12.8.6 (latest)

Any news on this bug?

BTW: This is my first comment on Tiki.org. Discovered Tiki a few weeks ago and it is really amazing! Thanks to all devs out there! 😊



David Bensel 13 Jan 21 15:02 GMT-0000

If you use WYSIWYG and/or switch between plain mode and WYSIWYG the diagram will loose some information!

Can be seen at Comparing version 7 with version 8 at <http://user-11990-7316.show2.tikiwiki.org/>

Before switching WYSIWYG

```
{DIAGRAM()}&lt;mxfile&gt;&lt;diagram id="eJxWQ1ge6HND95DIjqW" name="Page-1"&gt;...
```

AFTER switching WYSIWYG

```
{DIAGRAM()}...
```



David Bensel 26 Mar 21 12:21 GMT-0000

Still a valid bug with v22.4, mpdf/mpdf v8.0.10, tikiwiki/diagram v12.8.6
PDFs don't view the diagram.

Anybody any idea where to start for debugging?

Attachments

&nbsp;	filename	created	hits	comment	version	filetype	&nbsp;
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No attachments for this item

The original document is available at <https://dev.tiki.org/item7316-Diagram-not-exported-to-PDF-mPDF>