

## Bugs & Wish list

Broken link from the Tiki Installer | Tiki Wiki CMS Groupware :: Development

Broken link from the Tiki Installer

### Status

✖ Closed

### Subject

Broken link from the Tiki Installer

### Version

21.x

### Category

- Dogfood on a \*.tiki.org site
- Release Blocker

### Feature

Installer (profiles, upgrades and server-related issues)

### Resolution status

Fixed or Solved

### Submitted by

luciash d' being ☐

### Volunteered to solve

Jonny Bradley

### Keep informed

Oliver Hertel

### Lastmod by

luciash d' being ☐

### Rating

★ ★ ★ ★ ★ (0) ?

### Description

There is a link from the installer (step 8) which is broken:  
<https://tiki.org/tiki-newsletters.php?nlId=8&info=1>

Result is:

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An error occurred while performing the request.

Things to check:

- Did you complete the Tiki Installer?
- Is your database corrupt? Please see how to repair your database
- Are your database settings accurate? (username, schema name, etc in db/local.php)

Please see the documentation for more information.

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Sheds bad light on Tiki if people cannot subscribe to "Subscribe to Tiki Releases newsletter - Critical

& Security update" as advertised.

#### Solution

Hopefully dd499ebf - slightly faulty syntax seemed ok in newer versions of mysql but not on tiki.org

#### Importance

8

#### Easy to solve?

9

#### Priority

72

#### Demonstrate Bug (Tiki 19+)

Please demonstrate your bug on [show2.tiki.org](https://show2.tiki.org)

Version: trunk ▼

#### Demonstrate Bug (older Tiki versions)

#### Ticket ID

7296

#### Created

Friday 28 February, 2020 16:50:00 GMT-0000

by luciash d' being ☐

#### LastModif

Monday 09 March, 2020 16:30:10 GMT-0000

#### Comments



Roberto Kirschbaum 02 Mar 20 10:12 GMT-0000

The link seems to be right (it's the same at least since 18.x). I sent Oliver an email asking him to see if everything's ok with tiki.org's Newsletter area.

PS- Same error here too: [https://tiki.org/tiki-admin\\_newsletters.php](https://tiki.org/tiki-admin_newsletters.php) so I also asked Oliver for some info from the php error log, who knows.



luciash d' being ☐ 02 Mar 20 11:02 GMT-0000

Good idea! Thanks Roberto.



Roberto Kirschbaum 02 Mar 20 12:28 GMT-0000

Here is the error message. It's curious I didn't get this error in a local tiki 21.x...

You have an error in your SQL syntax; check the manual that corresponds to your MySQL server version for the right syntax to use near 'desc

order by `created` desc LIMIT 25 OFFSET 0' at line 4  
The query was:

```
select tn.nId, tn.`name`, tn.`description`, tn.`users`, tn.`editions`, tn.`author`, max(tsn.`sent`) as  
lastSent from `tiki_newsletters` tn left join `tiki_sent_newsletters` tsn on (tn.`nId` = tsn.`nId`)  
group by tn.`nId`, tn.`name`, tn.`description`, tn.`users`, tn.`editions`, tn.`author`, `created` desc  
order by `created` desc  
The built query was likely:
```

```
select tn.nId, tn.`name`, tn.`description`, tn.`users`, tn.`editions`, tn.`author`, max(tsn.`sent`) as  
lastSent from `tiki_newsletters` tn left join `tiki_sent_newsletters` tsn on (tn.`nId` = tsn.`nId`)  
group by tn.`nId`, tn.`name`, tn.`description`, tn.`users`, tn.`editions`, tn.`author`, `created` desc  
order by `created` desc
```



luciash d' being 09 Mar 20 11:40 GMT-0000  
**@Oliver Hertel** can you update tiki.org please?



luciash d' being 09 Mar 20 16:30 GMT-0000  
Thank you, Jonny!

Attachments

filename	created	hits	comment	version	filetype
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No attachments for this item

The original document is available at <https://dev.tiki.org/item7296-Broken-link-from-the-Tiki-Installer>