Bugs & Wish list

Files (images) become corrupted after upload (?) | Tiki Wiki CMS Groupware :: Development
Files (images) become corrupted after upload (?)

Status
    ⊗ Closed

Subject
    Files (images) become corrupted after upload (?)

Version
    21.x
    20.x Regression
    21.x Regression

Category
    • Regression

Feature
    File Gallery (elFinder or standard UI)

Resolution status
    Not enough information

Submitted by
    Bernard Sfez / Tiki Specialist

Lastmod by
    Bernard Sfez / Tiki Specialist

Rating
    ★ ★ ★ ★ ★ (0) ❓

Description
    I've being fighting with a weird phenomena since I'm trying to upgrade Tikis 20 to Tiki21.

    My server is ClearOs 7 and I use php7.2 and file directory a storage.

    I upload files, most appear ok and can be displayed.
    Once in a while the upload is ok and the image appear in the file gallery but can't be displayed in a
    wiki page sometimes the image doesn't appear in the file gallery itself. (I see a jpg or a png icon
    over the file in the file galleries)

    Metadata shows:
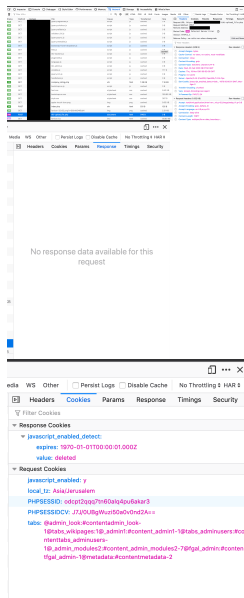
    ⧉
    _____

    Metadata Extraction Time Tuesday February 25, 2020 14:43:57 IST File Data File Type JPEG File
    Size 8916 bytes Width 80 pixels Height 80 pixels

    To solve this:

    1. I re upload (new version)
       Sometimes when I upload a new version (or replace since I set archives to none) and it work or
       sometimes I have a WSoD:

I also get from time to time :

+Error

+Potential cross-site request forgery (CSRF) detected. Operation blocked. Reloading the page may help.

2. If not solved I delete the files in the file gallery and upload a new image (it create a new file object).

When I copy back the folder on my local server (to test on a clone before upgrading) or create a clone on the same server most of them are not displayed (jpg or a png icon).
On my local OSX if I preview the files from the finder I can see the image, but Tiki doesn't:

<img src="https://domaine.fr/dl18?display" alt="The image "https://domaine.fr.fr/dl18?display" cannot be displayed because it contains errors.">

Once everything solved, I do a files:check from the Tiki console.

Console.php output on files:check
It look ok (the extra file is certainly because of my numerous attempt during the last 3 days but not related to this issue).

I create a dump of the database and copy the Tiki themes folder and files folder on my local (I delete the old one) using Cyberduck (something I've being doing for ages) to create a local clone.

I check the files (OSX preview) and I can see the images properly displayed.
I create a new database and dump in the sql file (the database).
I create a new Tiki (git Tiki 20) and do the install process
I place the files folderand the theme folder where it should be.
I place the theme
I re update DB, re-index files, clear cache (you never know)
And check files using the console and I got the same than on my remote.
Look to me like a perfect clone to me.

But now, start the chaos. (can't say there is a pattern) 😃

- A few images are not displayed on the wiki page.

- A few of images show the jpg or a png icon over the file in the file galleries. (images that are displayed in the wiki pages)

I tested this behaviour and got similar results cloning to Tiki20x and to Tiki21x.
In time and after re-uploading problematic files I narrowed the issue to a few images and I re-upload them manually in my clones.

We are talking about a few files (53) and I'm enough experimented and wanted to report properly the problem (and I'm stubborn 😃) to solve one by one the issues. I doubt Tiki admin upgrading have the same "patience"...

Importance
> 8

Easy to solve?
> 5

Priority
> 40

Demonstrate Bug (Tiki 19+)

Please demonstrate your bug on show2.tiki.org

Version: trunk ▼

Demonstrate Bug (older Tiki versions)

Ticket ID
> 7293

Created
> Wednesday 26 February, 2020 08:25:56 GMT-0000
> by Bernard Sfez / Tiki Specialist

LastModif
> Tuesday 10 March, 2020 07:38:33 GMT-0000

Comments

Jonny Bradley 09 Mar 20 17:18 GMT-0000

Hi Bernard
I think we need to release 21.0 without fixing this, i really don't see anything i can try and fix, and i've not come across this issue at all. Could you set up a show2 instance do you think?

Bernard Sfez / Tiki Specialist 10 Mar 20 07:37 GMT-0000

I agree with you.
I remove the upgrade blocker tag.

I hope I (or anyone) won't get anymore of those, else we'll know when it started. 😃

Attachments

filename	created	hits	comment	version	filetype

No attachments for this item

The original document is available at
https://dev.tiki.org/item7293-Files-images-become-corrupted-after-upload