White page (wsod) if admin language is not an LTR language and database is not used to store files

Status
● Open

Subject
White page (wsod) if admin language is not an LTR language and database is not used to store files

Version
20.x

Category
• Regression

Feature
File Gallery (elFinder or standard UI)
i18n (Multilingual, l10n, Babelfish)

Resolution status
New

Submitted by
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Lastmod by
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Rating
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Description
If an Admin set his Tiki file gallery using a directory to store files and he doesn’t use an LTR language for admin he will have a wsod. This is a regression as it was working (18, 19 may be) before we were able to select an Admin language.

I think that the path to the files is reversed leading to an error that shutdown Tiki.

It will require to have access to the db and set (or unset, depending if the non LTR language is Tiki default or Admin language) a different value (like "en") at : language_admin to regain access.

I’m not sure what’s the best course of action but this should be addressed as a user may choose a language on the install without knowing it will brick the application. It is unlikely he will have an idea of what to do.
Tiki should be protected from using a wrong or broken path. Setting warning on install, 18n, etc doesn’t seem appropriate and will harm Tiki image. On the other hand, it is not really possible (unless someone want to suffer and die in pain 😞) to use the Admin in Hebrew, Arabic or other RTL languages.

May be the simplest answer is:

1. Make sure wrong path can’t break Tiki (or can’t be saved)
2. Limit the usage of the Admin to LTR language

In all case it can’t stay like this.

Importance
8
Easy to solve?
5
Priority
40

Demonstrate Bug
Please demonstrate your bug on show2.tikiwiki.org

Version: trunk ▼ Create show2.tikiwiki.org instance

Ticket ID
7221
Created
Wednesday 27 November, 2019 11:34:22 GMT-0000
LastModif
Wednesday 27 November, 2019 11:37:19 GMT-0000

Comments

Attachments

<table>
<thead>
<tr>
<th>filename</th>
<th>created</th>
<th>hits</th>
<th>comment</th>
<th>version</th>
<th>filetype</th>
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| No attachments for this item

The original document is available at https://dev.tiki.org/item7221-White-page-wsod-if-admin-language-is-not-an-LTR-language-and-database-is-not-used-to-store-files