

Created

Saturday 17 August, 2019 10:42:17 GMT-0000
by Xavier de Pedro

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Comments



Nelson Ko 17 Nov 19 13:35 GMT-0000

I just tried the show instance and the H5P object shows fine... Perhaps the bug is fixed now? Or unless you meant that it works on show but not on your server. Did you check if your storage/public/h5p/content is writable by your web server? Is anything in it? Attached is an image of what I have. Perhaps the whole storage/public and sub-folders need to be made writable by your web-server? (setup.sh does that afaict)

Probably the error message can be improved. But it's trying to say is that it looked up Tiki file ID 770 and mapped that to a H5P object file ID and then couldn't load that file ID from the storage/public/h5p/content folder.



John Morris 18 Nov 19 01:00 GMT-0000

Nelson, I tried to create and display the Image Hotspot H5P plugin, and it would not work. File id 8, it's supposed to be an image of a mans head, and it displayed as a copy of the blueberry's. The one I created is below the first one on the home page.



Jonny Bradley 18 Nov 19 10:09 GMT-0000

There doesn't seem to be a file with id 8 - but #9 is there... i'll try and create one.

Ok, i picked Image Hotspot and when i tried to "install" it said "Validating h5p package failed." 😞

However, "Drag the Words successfully installed!"

After that i saw this error, which probably explains it all:

"The system was unable to install the H5PEditor.ColorSelector component from the package, it requires a newer version of the H5P plugin. This site is currently running version H5PEditor.ColorSelector, whereas the required version is H5PEditor.ColorSelector or higher. You should consider upgrading and then try again. (code=api-version-unsupported)"


So we need to update H5P in tiki - it's pretty bad that they've done this again...



Nelson Ko 18 Nov 19 14:34 GMT-0000

Thanks Jonny for the test. Can you see my comment on the other bug?

Attachments

	filename	created	hits	comment	version	filetype
	Screen Shot 2019-11-17 at 8.48.08 AM.png	17 Nov 19 13:48 GMT-0000	0	contents of storage/public/h5p/content		

The original document is available at

<https://dev.tiki.org/item7160-H5P-Plugin-Cannot-find-H5P-content-with-fileId>