

## Bugs & Wish list

Wysiwyg editor doesn't load the plugin helpers | Tiki Wiki CMS Groupware :: Development

Wysiwyg editor doesn't load the plugin helpers

### Status

 Pending

### Subject

Wysiwyg editor doesn't load the plugin helpers

### Version

18.x

### Category

- Error

### Feature

WYSIWYG (What You See is What You Get)

### Resolution status

Works For Me

### Submitted by

Xavier de Pedro

### Keep informed

Jonny Bradley

### Lastmod by

Xavier de Pedro

### Rating

★★★★★ (0) 

### Description

Some work colleagues are testing tiki for their own department. They did setup their test tiki with tiki18 and full wysiwyg editor as the main editor in wiki pages, using wiki syntax.

When they open the page for edition, and they click on the help icon, the popup help shows up. they select the tab for plugins, and when clicking at the icon of a plugin shows nothing (no plugin helper popup is shown).

This usability bug might be critical for them (they seem to be comparing Tiki with other professional wikis out there).

Some js bug maybe somewhere?

I'll try to reproduce in a show.t.o instance.

For some reason, I can't reproduce it yet:

<http://xavi-9794-7146.show2.tikiwiki.org/tiki-editpage.php?page=foo>

u: admin

p: 12345

I'll adapt that page to the same content that produces the issue in the tiki behind our intranet at work. in the mean time, leaving as "pending" and with tag "worksforme"

### Importance

8

### Easy to solve?

7

Priority  
56

Demonstrate Bug (Tiki 19+)  
This bug has been demonstrated on [show2.tiki.org](https://show2.tiki.org)

Demonstrate Bug (older Tiki versions)  
Please demonstrate your bug on [show.tikiwiki.org](https://show.tikiwiki.org)

Version: 18.x ▼

Ticket ID  
7146

Created  
Tuesday 30 July, 2019 18:47:41 GMT-0000  
by Xavier de Pedro

LastModif  
Tuesday 30 July, 2019 19:32:01 GMT-0000

Comments

Attachments

filename	created	hits	comment	version	filetype
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No attachments for this item

The original document is available at  
<https://dev.tiki.org/item7146-Wysiwyg-editor-doesn-t-load-the-plugin-helpers>