Rejected email are received forever if tiki user is not authorised to use mailin

Status
• Closed

Subject
Rejected email are received forever if tiki user is not authorised to use mailin

Version
18.x

Category
• Usability

Feature
Mail-in

Resolution status
Invalid

Submitted by
Bernard Sfez / Tiki Specialist

Lastmod by
Bernard Sfez / Tiki Specialist

Rating
★★★★★★★★★★★★★★★★★★★★★★★★★★★★★★★★ (0) ?

Description
If a user is trying to use Mail-in and is not authorised to he will get an error message:

Mail-in auto-reply

Sorry, you can't use this feature.

This is good, but he will received the same message on and on and that may/will trigger the SPAM mechanism. It will classified or at list highly raised the possibility to have the domain used by the Tiki classified as SPAM.

Importance
7

Easy to solve?
5

Priority
35

Demonstrate Bug (Tiki 19+)
Please demonstrate your bug on show2.tikiwiki.org

Version: trunk ▼

Ticket ID
7102
There is an option: "Leave email on server on error: Leave the email on the mail server, when an error occurs and the content has not been integrated into Tiki."

If this is on, it will try and try again on the same email

The original document is available at https://dev.tiki.org/item7102-Rejected-email-are-received-forever-if-tiki-user-is-not-authorised-to-use-mailing