

by Bernard Sfez / Tiki Specialist

LastModif

Saturday 22 April, 2023 06:56:12 GMT-0000

Comments



luciash d' being 04 Dec 18 13:03 GMT-0000

It was already before 19.x. It is happening since the server moved to Marc. See the related item.



Jonny Bradley 04 Dec 18 16:13 GMT-0000

I just tested the send test mail from admin/general here and it arrived ok, so i think this is something else... 😊



luciash d' being 04 Dec 18 16:18 GMT-0000

Did you try to send it to your tiki.org mailbox?



luciash d' being 05 Feb 19 14:16 GMT-0000

Hi Jonny, can you confirm this test was with your tiki.org address?



luciash d' being 04 Dec 18 16:36 GMT-0000

@Bernard: is this the case when you watch using your tiki.org mailbox?



Bernard Sfez / Tiki Specialist 14 Dec 18 06:56 GMT-0000

I deleted all notifications related to bsfez at https://dev.tiki.org/tiki-admin_notifications.php

I recreate what I could (wiki only...):



I compared with your user Luciash and you have a tracker notification I can't see (tracker_modified) I can't see anything about comment on tracker or thread (tracker_item_modified) but I guess this is added as I contribute in a comment and check the "Send me an email when someone replies" checkbox.



luciash d' being ☐ 05 Feb 19 14:14 GMT-0000

OK, so you confirm you do not receive them even to me AT bsfez.com, right?



Xavier de Pedro 09 Dec 18 21:28 GMT-0000

are the cron jobs set in the new server to have the notification emails sent?



luciash d' being ☐ 10 Dec 18 09:48 GMT-0000

1. you don't need to set any cron jobs to send immediate watch notification
 2. it works with different email addresses than tiki.org (tested on myself)
- "See the related item"



Xavier de Pedro 10 Dec 18 11:01 GMT-0000

the bug report talks about "notifications", not direct emails from watches, and they require a cron job for digests. <https://doc.tiki.org/Notifications>

Glad it's not related to this issue, it was just a quick sharing of idea, while in the bus (3g)
Sorry if it didn't help



luciash d' being ☐ 10 Dec 18 11:28 GMT-0000

Ah, feature name confusion? Only the digest option requires the cron job, right? Thanks for your input Xavi, anyway!



Bernard Sfez / Tiki Specialist 22 Apr 23 06:57 GMT-0000

I re-opened my ticket.

I still don't receive a notification when dev comments are published on the tickets I created (or any).

I have changed my email address at t.o 12h ago, still no notifications.

Attachments

filename	created	hits	comment	version	filetype
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No attachments for this item

The original document is available at

<https://dev.tiki.org/item6966-I-don-t-receive-notifications-from-Dev-t-o>