

Bugs & Wish list

"Error: Malformed search query" without anything else causes support issues. Add an actionable error message. | Tiki Wiki CMS Groupware :: Development

"Error: Malformed search query" without anything else causes support issues. Add an actionable error message.

Status

● Open

Subject

"Error: Malformed search query" without anything else causes support issues. Add an actionable error message.

Version

18.x

Category

- Error
- Usability
- Indexing

Feature

Search

Resolution status

New

Submitted by

Marc Laporte

Lastmod by

Marc Laporte

Rating

★★★★★ (0) ?

Related-to

- 🟡 Error: Malformed search query

Description

Sep 21



lindonb via **Tikiwiki-cvs** <tikiwiki-cvs@lists.sourceforge.net>
to lindonb

Revision: 67580
<http://sourceforge.net/p/tikiwiki/code/67580>
Author: lindonb
Date: 2018-09-21 14:27:49 +0000 (Fri, 21 Sep 2018)
Log Message:

[DOC] feedback: Should include actual system error message.

Modified Paths:

trunk/lib/core/Search/Query.php

Modified: trunk/lib/core/Search/Query.php

--- trunk/lib/core/Search/Query.php 2018-09-21 14:20:15 UTC (rev 67579)
+++ trunk/lib/core/Search/Query.php 2018-09-21 14:27:49 UTC (rev 67580)
@@@ -321,7 +321,7 @@@
\$this->sortOrder = null;
\$resultset = \$index->find(\$this, \$this->start, \$this->count);
} catch (Exception \$e) {
- Feedback::error(tr("Malformed search query"));
+ Feedback::error(tr("Malformed search query: " . \$e->getMessage()));
trigger_error(\$e->getMessage(), E_USER_WARNING);
return Search_ResultSet::create([]);
}
}

This was sent by the SourceForge.net collaborative development platform, the world's largest Open Source development site.

Tikiwiki-cvs mailing list
tikiwiki-cvs@lists.sourceforge.net
<https://lists.sourceforge.net/lists/listinfo/tikiwiki-cvs>



Marc Laporte <marc@marclaporte.com>
to CVS/SVN, lindonb

Oct 11 (10 days ago)

Is this suitable for a backport to 18.x LTS? I am getting "Malformed search query" on dev.tiki.org and it's not helpful.

Thanks!

...



Victor Emanouilov <victor@tiki.org>
to tikiwiki-cvs

Oct 12 (9 days ago)

Yes, I checked and we can backport with a custom change that 18 still uses second parameter 'session' for Feedback::error method.

However, I didn't backport as I was not sure this is desired for all Tiki installations. Elastic error messages are sometimes 500+ characters with a lot of cryptic content which can scare the end user...

...

Tikiwiki-cvs mailing list
tikiwiki-cvs@lists.sourceforge.net
<https://lists.sourceforge.net/lists/listinfo/tikiwiki-cvs>



Marc Laporte <marc@marclaporte.com>
to CVS/SVN

Oct 12 (9 days ago)

Well, we've accepted that for 19.x

So please proceed.

...



Marc Laporte <marc@marclaporte.com>
to CVS/SVN

Oct 18 (3 days ago)

I got users reporting

"Malformed search query"

to me.

As is, this is pretty useless.

If we don't want to scare the user, it should be an actionable error message. Ex.:

Malformed search query. Please verify error logs at the following time: 2018-07-04 12:11 UTC

...

Easy to solve?

8

Priority

56

Demonstrate Bug (Tiki 19+)

Please demonstrate your bug on show2.tiki.org

Version: trunk ▼

Demonstrate Bug (older Tiki versions)

This bug has been demonstrated on show.tikiwiki.org

Ticket ID

6872

Created

Sunday 21 October, 2018 23:10:27 GMT-0000

by Marc Laporte

LastModif

Sunday 21 October, 2018 23:17:00 GMT-0000

Comments



Marc Laporte 13 Nov 18 18:47 GMT-0000

<https://sourceforge.net/p/tikiwiki/mailman/message/36464894/>

Attachments

filename	created	hits	comment	version	filesize
 2018-10-21_190746.png	21 Oct 18 23:11 GMT-0000	0			

The original document is available at

<https://dev.tiki.org/item6872--Error-Malformed-search-query-without-anything-else-causes-support-issues-Add-an-actionable-error-message>