

Bugs & Wish list

dev.t.o: Some edits to tracker items are silently LOST! (feature_jquery_validation) | Tiki Wiki CMS

Groupware :: Development

dev.t.o: Some edits to tracker items are silently LOST! (feature_jquery_validation)

Status

✖ Closed

Subject

dev.t.o: Some edits to tracker items are silently LOST! (feature_jquery_validation)

Version

18.x

18.x Regression

19.x

Category

- Usability
- Community projects
- Dogfood on a *.tiki.org site
- Regression
- Bug

Feature

Trackers

Edit interface (UI)

Resolution status

Fixed or Solved

Submitted by

Xavier de Pedro

Volunteered to solve

Victor Emanouilov, Jonny Bradley

Keep informed

Marc Laporte

Lastmod by

Philippe Cloutier

Rating

★ ★ ★ ★ ★ (0) ?

Related-to

- 🟡 Editing bug report item does not save

Description

For some reason, some edits to tracker items are lost in dev.t.o . I just noticed that.

I made (I thought I had made) an edit to this tracker item:

<https://dev.tiki.org/item6668-Incorrect-integer-value-for-column-healed-at-row-1-when-adding-a-Tiki-Scheduler-task-in-mysql-strict-mode>

Adding this extra content (below) to the "Description" field of the bug report:



-- Tested again (using latest 18.x svn again), same failure, also with the task to do some list:execute action, which runs fine otherwise through the console.php command on a cronjob directly at the crontab level. {sign user="xavi" datetime="2018-09-10T08:05:06+00:00"} I stop attempting to use Scheduler (Web interface) at all in my projects since I never managed to get it running, nor a simple task. Maybe it's not mysql 5.7 ready? {sign user="xavi" datetime="2018-09-10T08:05:06+00:00"}

After saving, I saw the new page reload, no reporting of succesful edit nor anything (no remarksbox at the top indicating that the edit was successful), and I saw no changes in the field "Description".

Tracker item history is shown as blank, also:

https://dev.tiki.org/tiki-tracker_view_history.php?itemId=6668

Solution

Partially fixed in <http://sourceforge.net/p/tikiwiki/code/67525> but it still happens occasionally (intermittent issue?)

After some testing i have re-enabled jq validation and removed the blocker status - the recommendation is to use the "non-legacy" edit forms, so in my view this cannot be a blocker - fingers crossed!

Relevant commits:

- <http://sourceforge.net/p/tikiwiki/code/67525>
- r68326, which appears to fix the remaining issue even though it claims to be Safari-specific

Workaround

disable `feature_jquery_validation`

Importance

10 high

Easy to solve?

5

Priority

50

Demonstrate Bug (Tiki 19+)

Please demonstrate your bug on show2.tiki.org

Version: trunk ▼

Demonstrate Bug (older Tiki versions)

Please demonstrate your bug on show.tikiwiki.org

Version: 18.x ▼

Ticket ID

6771

Created

Monday 10 September, 2018 08:05:03 GMT-0000
by Xavier de Pedro

LastModif

Tuesday 20 November, 2018 15:52:15 GMT-0000

Comments



Philippe Cloutier 10 Sep 18 14:25 GMT-0000

Thanks xavi,

This was already reported to the development mailing list:

https://tiki.org/forumthread69898-Partially-persists-dev-tiki-org-ticket-modifications-quietly-lost?topics_offset=1

This is waiting for a reproduction attempt by a dev.tiki.org administrator.



luciash d' being 04 Oct 18 10:37 GMT-0000

Fixed, `feature_jquery_validation` re-enabled on this site.



luciash d' being 17 Nov 18 20:59 GMT-0000

Disabled again, because it is still not fixed fully. Re-opened the item.

See

<https://sourceforge.net/p/tikiwiki/mailman/tikiwiki-devel/thread/99E21657-5C9B-4A5D-8B6C-1B0BCDD5A8D%40tiki.org/#msg36436156>



Victor Emanouilov 19 Nov 18 15:28 GMT-0000

Luci, I think I fixed this Safari-specific problem in 19.x with r68326. Can you ask Bernard to test after this is released and close the issue if it works fine?



Philippe Cloutier 19 Nov 18 16:44 GMT-0000

This problem is not Safari-specific. As I wrote, it happens in both Google Chrome and Firefox.

Furthermore, this should be used as an opportunity to fix not just the latest bug, but the issue causing such bugs to occur quietly.



Jonny Bradley 20 Nov 18 10:19 GMT-0000

Hi all,

I just re-enabled feature_jquery_validation and edited this item without a problem.

Let us know here if there are still issues, and if there are, open your javascript console (and set the js debugger to break on uncaught exceptions if you can) and send in any errors or details output there.

Thanks



Philippe Cloutier 20 Nov 18 14:44 GMT-0000

Your edit has apparently failed, this is still categorized as a blocker.



Philippe Cloutier 20 Nov 18 15:16 GMT-0000

Xavi, you can retry your edit. Why was this categorized in Release Blocker? Which release would this block?

luciash, please indicate how this was fixed.



luciash d' being ☹ 20 Nov 18 15:33 GMT-0000

I believe it is fixed by <http://sourceforge.net/p/tikiwiki/code/68326> even though it falsely stated it is Safari specific. I had several item edits saved successfully here since then. The other issues with CSRF (unrelated to this one issue) still remain though... which can cause not saving the edited item too if you do not notice the CSRF error message on top and resubmit the form.



Philippe Cloutier 20 Nov 18 15:53 GMT-0000

Thank you

Why was this added to the Usability category?



luciash d' being ☹ 20 Nov 18 15:58 GMT-0000

Because it was not usable before without a workaround? 😊



Philippe Cloutier 20 Nov 18 16:30 GMT-0000

The Usability category was surely created for "usability issues", i.e. design issues causing the product to be harder to use or learn. If an issue makes something simply unusable, that's not what we call a "usability issue".

Attachments

filename	created	hits	comment	version	filetype
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No attachments for this item

The original document is available at

https://dev.tiki.org/item6771-dev-t-o-Some-edits-to-tracker-items-are-silently-LOST-feature_jquery_validation