Email notifications from dev.t.o not sent or received to @tiki.org mailboxes since the server move | Tiki Wiki CMS Groupware :: Development
Email notifications from dev.t.o not sent or received to @tiki.org mailboxes since the server move

Status
Closed

Subject
Email notifications from dev.t.o not sent or received to @tiki.org mailboxes since the server move

Category
- Dogfood on a *.tiki.org site

Feature
Watch (email notifications of changes)

Resolution status
Fixed or Solved

Submitted by
luciash d' being

Volunteered to solve
rjsmelo

Keep informed
Marc Laporte

Lastmod by
luciash d' being

Rating
(0)

Related-to
- I don’t receive notifications from Dev.t.o

Description
I think something has to be changed on tiki-admin.php?page=general with the SMTP settings (or perhaps Sendmail could work again?).

Importance
10 high

Easy to solve?
5

Priority
50

Demonstrate Bug (Tiki 19+)
Please demonstrate your bug on show2.tiki.org

Version: trunk ▼

Demonstrate Bug (older Tiki versions)
Please demonstrate your bug on show.tikiwiki.org

Version: 18.x ▼

Ticket ID

6752

Created

Friday 10 August, 2018 19:53:14 GMT-0000
by luciash d' being

LastModif

Wednesday 19 April, 2023 10:43:17 GMT-0000

Comments



Marc Laporte 12 Aug 18 18:32 GMT-0000

Good catch!

I reset to the default sendmail for

- https://doc.tiki.org/tiki-admin.php?page=general
- https://dev.tiki.org/tiki-admin.php?page=general

These were already at "Sendmail":

- https://profiles.tiki.org/tiki-admin.php?page=general
- https://themes.tiki.org/tiki-admin.php?page=general
- https://branding.tiki.org/tiki-admin.php?page=general



Marc Laporte 12 Aug 18 18:39 GMT-0000

I did a test with the "Email to send a test mail" pref. It worked for https://profiles.tiki.org/ (15.x) so we know the server is sending mails. But when I try doc and dev, I don't receive the test email...



Marc Laporte 12 Aug 18 19:40 GMT-0000

I got them. It just took a bit more time.

Should all be good now. Good catch luci!



luciash d' being 14 Aug 18 09:06 GMT-0000

Sadly I still do not receive the notifications 😟



luciash d' being 14 Aug 18 10:43 GMT-0000

I also tested sending test mail from tiki-admin.php?page=general with my tiki.org email and one other email address but nothing coming in...



luciash d' being 15 Aug 18 10:04 GMT-0000

For the record: It came eventually to the "other" email address but not to the tiki.org one.



Benoit Roy 14 Aug 18 22:07 GMT-0000

FYI.
I also tried with my gmail address and it worked (on dev.t.o)
But i checked the logs and im seeing this for luci

Aug 14 21:58:38 tiki postfix/error[13515]: BEBFCF89: to=<luci-justaddedthistoavoidunwantedemails@tiki.org>, relay=none, delay=176924, delays=176924/0.02/0/0.02, dsn=4.4.1, status=deferred (delivery temporarily suspended: connect to akv.tiki.org[212.53.173.116]:25: Connection timed out)

Im also seeing this type of error on other tiki.org email addresses. Is anyone using @tiki.org receiving emails? If not you may look into that akv.tiki.org connection timeout...



luciash d' being 15 Aug 18 10:08 GMT-0000

Thanks Benoit, this is weird, because I receive all the other emails to my tiki.org address just fine including notifications from the community site (maintained on another server by ohertel)...



Jonny Bradley 04 Dec 18 14:37 GMT-0000

I just retested from the general admin panel (14:30 approx GMT to jonny at nospaces dot net) and no mail received as yet, so i think this is still a problem... 😟



Jonny Bradley 04 Dec 18 16:11 GMT-0000

Correction, it just took a while to come through, seems fine - so its the tracker watch notification a different issue?



luciash d' being 04 Dec 18 16:15 GMT-0000

Edit: No, it is the same I think but this is a different problem than Tiki. (akv.tiki.org not accepting mails from Marc's server)



Bernard Sfez / Tiki Specialist 19 Apr 23 09:18 GMT-0000

Am I receiving comments notifications now ?



Marc Laporte 19 Apr 23 10:44 GMT-0000

For several weeks now, these are sent by a new server. I receive them. And I check for bounced every few weeks.

Manual cleanup of email bounces

Some @tiki.org forwards are failing but that is a different problem which requires that server to be replaced.



Bernard Sfez / Tiki Specialist 19 Apr 23 12:26 GMT-0000

Thank you Marc,
For the record;
I checked notification, added monitoring for this tracker (I was already notified of changes ??♂), but I still don't get notifications when someone add a comment on a trackeritem for the tracker5. (mine or other)



Marc Laporte 19 Apr 23 14:06 GMT-0000

I suggest to try another email.



Bernard Sfez / Tiki Specialist 20 Apr 23 10:25 GMT-0000

Done, let see if I receive this or another user comment.



Bernard Sfez / Tiki Specialist 22 Apr 23 06:52 GMT-0000

I didn't received any comment so far...



Bernard Sfez / Tiki Specialist 22 Apr 23 06:53 GMT-0000

(... Post failed ?)
There is a very annoying delay between the post published and the page refreshing for the comment...

I'm using Firefox, posted my first comment, after the action completed I didn't see my post displayed, I refreshed several times and re-posted.
As result and only after I re-posted I have 2 comments display (the first one that was stuck somewhere and the second one)

Attachments

filename	created	hits	comment	version	filetype

No attachments for this item

The original document is available at
https://dev.tiki.org/item6752-Email-notifications-from-dev-t-o-not-sent-or-received-to-tiki-org-mailboxes-since-the-server-move