Score Reset when username is changed

Using "Admin Users" it is possible to change the name of the User.

Doing so also resets the user's score back to zero which is not required and on our system is not desired.

--It may or may not be significant that we are moving away from requiring e-mail based usernames. Deselecting "Use email as username" does not of itself cause the score to be reset. We are only observing this when we subsequently change from (for example) "test@example.com" to "TST0123"--

Your latest demo system also shows the same issue.
EmmArrBee 19 Feb 18 20:47 GMT-0000

I've spent a little time looking at db table tiki_objects_score.

We're in the process of upgrading from v6.7 to v15.5 and the first few hundred rows in that table are triggerObjectType of legacy_score. Beyond that are multiple entries for the three events we give a pointsAssigned value and the pointsBalance correctly increments.

But the first time one of our renamed users logs in, they receive pointsAssigned of one and their pointsBalance become one, since they have no prior activity recorded in this db table.

It would seem the issue is that whatever code performs the user rename functionality is omitting to update the db table tiki_objects_score. So my initial problem description reflects the symptom, not what now seems to be the underlying cause.

Being a non-coder, I'm afraid this is far as I can take things, but would be happy to help test any code to fix this issue.

M

No attachments for this item
The original document is available at https://dev.tiki.org/item6571-Score-Reset-when-username-is-changed