

## Bugs & Wish list

AJAX: error 0 (rejected) for URL: tiki-ajax\_services.php?controller=file&action=upload\_multiple | Tiki Wiki CMS Groupware :: Development  
AJAX: error 0 (rejected) for URL: tiki-ajax\_services.php?controller=file&action=upload\_multiple

### Status

✖ Closed

### Subject

AJAX: error 0 (rejected) for URL: tiki-ajax\_services.php?controller=file&action=upload\_multiple

### Version

16.x  
17.x

### Category

- Support request

### Feature

File Gallery (elFinder or standard UI)

### Resolution status

Out of Date

### Submitted by

ShowCaseSupport@projectashenfire.org

### Lastmod by

ShowCaseSupport@projectashenfire.org

### Rating

★ ★ ★ ★ ★ (0) ?

### Description

It is very hard to ask questions here. ( Drop down choices rarely match my conditon, this isn't a bug as far as I know, I just need more information)  
I am using Tiki Wiki 17. ( was not available to choose from,above).

I am trying to copy a .bsa file to my file gallery:  
[www.projectashenfire.org/home/cms/tikiwiki/tiki-list\\_file\\_gallery.php?galleryId=11](http://www.projectashenfire.org/home/cms/tikiwiki/tiki-list_file_gallery.php?galleryId=11)

Small .bsa files can be dragged and dropped into the tiki upload menu.  
575M .bsa files fail to be uploaded

When I first attempted this, I was using Tiki 16.2, and I was not getting any error messages.

So, I upgraded to Tiki groupware 17.

I now get a consistent error message using Chrome, Opera, Firefox, Comodo, Safari)  
When uploading, I get this message

AJAX: error 0 (rejected) for URL: tiki-ajax\_services.php?controller=file&action=upload\_multiple

What do I do to resolve this, so any user can upload large files to my site?

I have googled the error message but nothing shows.

I have used the forums and faqs on this site to verify no other conditions are required to handle large files in the file gallery.

I have contacted my worthless tech support and they say it is your issue.

My php.ini settings all look like this:

```
allow_url_fopen = Off
allow_url_include = Off
asp_tags = Off
display_errors = Off
enable_dl = Off
file_uploads = On
max_execution_time = 90
max_input_time = 90
max_input_vars = 1000
memory_limit = -1
session.gc_maxlifetime = 1440
session.save_path = "/var/cpanel/php/sessions/ea-php56"
upload_max_filesize = 1G
post_max_size = 1G
```

After all the troubleshooting, I ended up using php 5.6(native) .

I need to know what is going on?

Also, I used the 'contact us' button on your main site to query why my login does not work unless I use 'forgot password' EVERY time. Only on dev.tiki.org, does it work perfectly.

#### Workaround

Ajax error no longer appears. Same problem ( can't upload large files), different, generic error.  
Closed. Reopen in new ticket

#### Importance

4

#### Priority

20

#### Demonstrate Bug (Tiki 19+)

Please demonstrate your bug on [show2.tiki.org](http://show2.tiki.org)

Version: trunk ▼

#### Demonstrate Bug (older Tiki versions)

This bug has been demonstrated on [show.tikiwiki.org](http://show.tikiwiki.org)

#### Ticket ID

6457

#### Created

Tuesday 26 September, 2017 18:56:44 GMT-0000  
by [ShowCaseSupport@projectashenfire.org](mailto>ShowCaseSupport@projectashenfire.org)

#### LastModif

Wednesday 11 October, 2017 07:24:49 GMT-0000

#### Comments



Xavi (as xavidp - admin) 27 Sep 17 07:47 GMT-0000

Hi, sorry to hear the difficulties you report to be suffering.

I edited your bug report to add version 16.x & 17.x (and remove 13.x which was selected for some reason), and select feature file galleries.

Please review this doc page:

<https://doc.tiki.org/Upload-file-size>

Maybe you need to tweak your mysql params, or other php params (time or memory related)

Hth



ShowCaseSupport@projectashenfire.org 27 Sep 17 08:58 GMT-0000

Like I said in my post, I have tweaked all of my php.ini files.

I even had my execution time up to 200, unlimited memory.

Also I can FTP the same file, but I am not sure if the parameters apply to ftp or not.

I already read that page you mentioned, thus giving me help on what to expect on my php ini editor.

I have a multiple php editor that my tech support changed the parameters themselves. They told me it only works

in native mode.

So I left it like that and noted where the location of the php.ini was, that was listed in the native mode editor.

They won't tell me what the ajax error does.

I installed perl ajax\_html module and the symptoms changed where the upload actually got to 100% then

gave an error 'internal server error'

I told my tech support this, 18 hours ago, and they ignore my questions. I was wondering what I can do, or VERIFY

the correct perl / ajax / java modules are loaded.



ShowCaseSupport@projectashenfire.org 28 Sep 17 00:59 GMT-0000

So thats it?

You say it is my hosting providers' problem.

They say it is yours.

Those php.ini have been looked over by 7 people on their staff and by me...

Is there a resolve?



ShowCaseSupport@projectashenfire.org 10 Oct 17 19:30 GMT-0000

How do I close this unresolved ticket? The symptoms have changed, there no longer is an Ajax Controller error.

I am now just getting a generic error saying the file upload failed.

This is the latest response from the CPANEL technician on my site:

Hello,

It appears that what is happening is that the content management system used to upload files needs correcting. When I uploaded a 600 MB zip file without error. the result was that a file was reported by the cms as the name, 'encoded.php.' The name of the file I uploaded was called bigfile.zip. The encoded.php file appears to have some obfuscated code, which might be a sign that it is malicious. I'd recommend checking through the plugins and themes installed for this cms to make sure that there isn't anything installed that might be affecting this uploading.

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Best Regards,

Jason Thomson  
Level 2 \*NIX Technical Analyst  
Migrations Specialist  
cPanel Inc.

I tried telling them that the original file appears to be encoded for upload, STAYS encoded in the file library and is tracked by an INDEX and it is not malicious.



John Morris 11 Oct 17 04:03 GMT-0000

Showcase, just edit the tracker above, you'll see a button that says "Edit" and you'll have the opportunity to change the status.

#### Attachments

filename	created	hits	comment	version	filetype
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No attachments for this item

The original document is available at

[https://dev.tiki.org/item6457-AJAX-error-0-rejected-for-URL-tiki-ajax\\_services-php-controller-file-action-upload\\_multiple](https://dev.tiki.org/item6457-AJAX-error-0-rejected-for-URL-tiki-ajax_services-php-controller-file-action-upload_multiple)