Tracker textarea fields with toolbars are buggy without tracker_legacy_insert

Status
● Open

Subject
Tracker textarea fields with toolbars are buggy without tracker_legacy_insert

Version
15.x
17.x

Category
• Error

Feature
Trackers
Resolution status
New

Submitted by
Philippe Cloutier

Lastmod by
Philippe Cloutier

Rating
★ ★ ★ ★ ★ ★ ★ ★ ★ ★ ★ ★ ★ ★ ★ ★ ★ ★ ★ ★ (0) ☺

Description
When creating or editing a tracker item, multi-line fields (text areas) can offer a toolbar, as wiki pages do. This works fine if the 'Use legacy tracker insertion screen' (tracker_legacy_insert) preference is enabled, but otherwise there are several bugs. Notably:

1. The tooltips supposed to use Bootstrap popover are not processed, so they display as native titles, starting with a colon.
2. The tools to insert internal and external links are sometimes unusable, at least in Firefox 53. The dialog appears, but clicking the text fields does not focus them. This does not happen in Google Chrome.
3. Clicking the question mark quietly closes the edition dialog, losing the changes.

Yet, there are no JavaScript errors. I guess issue #1 occurs because the JavaScript for popovers runs on page initialization, so it does not catch popovers added to the DOM later. Other issues are probably similar, but I tried debugging issue #3 using Chrome developer tools unsuccessfully. I fail to see an
event listener on the question mark icon. I do not understand why the dialog would close when clicking if no JavaScript is run. There is no HTTP request when clicking.

The new edition screen was added notably in r50712 and r50714. This affects Tiki 15, 16, 17 and trunk (as of r63265). I set Importance to 8 because issue #3 can cause a certain data loss. I am surprised not to find an existing report of this bug since the field I am filling right now is affected by this problem.

Workaround
Enable the 'Use legacy tracker insertion screen' (tracker_legacy_insert) preference

Considering that proper solution(s) may take time, should we enable this preference by default meanwhile as a temporary solution?

Importance
8

Easy to solve?
3

Priority
24

Demonstrate Bug

Please demonstrate your bug on show2.tikiwiki.org

Version: trunk Create show2.tikiwiki.org instance

Ticket ID
6401

Created

LastModif
Tuesday 20 February, 2018 21:00:10 GMT-0000

Comments

Marc Laporte 17 Jul 17 19:52 GMT-0000

I have also activated Legacy Insert on a large form because it makes better use of screen real estate.

Jonny Bradley 21 Aug 17 14:30 GMT-0000

An alternative for large forms is to use the tabs display mode with header fields as separators 🥳
Gary Cunningham-Lee  22 Aug 17 03:44 GMT-0000

+1

As cool as the modal popup is, I agree that sometimes the legacy insert page is a nice option both for using more of the screen and, at least in my experience, for faster content displaying and refreshing, etc.

John Morris  17 Jul 17 23:59 GMT-0000

I believe this is one feature that should be enabled by default in the release. Keep in mind, how far would a new user or even seasoned user have to dig to figure this out? Perhaps they may never figure it out, one vote from me to toggle it to default. Thanks Philippe for the workaround!

Jonny Bradley  21 Aug 17 14:31 GMT-0000

I'd prefer we fix the problems with the new recommended methods on all these things, just not enough hours in the week ;)

Attachments

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<th>created</th>
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The original document is available at
https://dev.tiki.org/item6401-Tracker-textarea-fields-with-toolbars-are-buggy-without-tracker_legacy_insert