

Bugs & Wish list

Uploading files to a File Gallery which has max width image resize set via Tracker file field does not work anymore | Tiki Wiki CMS Groupware :: Development

Uploading files to a File Gallery which has max width image resize set via Tracker file field does not work anymore

Status

● Open

Subject

Uploading files to a File Gallery which has max width image resize set via Tracker file field does not work anymore

Version

15.x

Category

- Regression

Feature

Trackers


File Gallery (elFinder or standard UI)

User Files


Resolution status

New

Submitted by

luciash d' being 

Lastmod by

luciash d' being 

Rating

★★★★★ (0) 

Description

Updated: Experienced with CartoGraf_15 profile. When uploading files via the modals it fails with error "File could not be uploaded. File empty." because it is uploading them to a "User File Gallery" which has set maximum width image resize to 800px but that apparently fails. When the ID of the gallery is changed in tracker field setup to other file gal, or the width max size is removed, it works. It worked before in Tiki 12.x CartoGraf with image resizing. Uploading to the file gallery directly works as expected and the image is resized correctly.

There is a show instance to test.

Importance


7

Priority

35

Demonstrate Bug (Tiki 19+)

Please demonstrate your bug on show2.tiki.org

Version: trunk 

Demonstrate Bug (older Tiki versions)

Ticket ID

6350

Created

Friday 19 May, 2017 18:59:30 GMT-0000

by luciash d' being ☐

LastModif

Tuesday 23 May, 2017 14:22:04 GMT-0000

Comments



luciash d' being ☐ 23 May 17 14:38 GMT-0000

Not sure if that is related but if I disable "Use jQuery Upload" on `tiki-admin.php?page=fgal#contentfgal_admin-1` on my server and try to upload a file via File Gallery directly it fails with a bit more descriptive error:

Errors detected. Check that these paths exist and are writable by the web server:

`/var/www/clients/client1/web16/tmp/phprfAKvY /Photomizer Camera 26.12.2015 16-48-01.jpg.tmp`

That tmp/ folder is writable and used but no indication of "phprfAKvY " there and the space is weird...

Strange is when jQuery upload is enabled it all works nicely including the resizing.



Jonny Bradley 23 May 17 16:01 GMT-0000

Thanks Luci, i see it now 😊



John Morris 12 Jun 17 18:03 GMT-0000

Luci, so if I enable jQuery upload in my carto15, it all works well?



luciash d' being ☐ 18 Jun 17 17:05 GMT-0000

It only works in a File Gallery directly. Not via Tracker, sadly. More below...



John Morris 18 Jun 17 05:02 GMT-0000

Disregard comment dated 12 Jun 17. I was confused.

Please see comment below.



John Morris 18 Jun 17 05:28 GMT-0000

I was able to make CartoGraph15 functional by assigning a Gallery to the image file tracker. I am now able to upload attachments in the POI tracker.



luciash d' being ☐ 18 Jun 17 17:07 GMT-0000

Thanks John for testing this! Yes, but I presume you did not set a limit to max image size there in the other Gallery or in the File type field of the Tracker. Otherwise it would fail again. Right?



John Morris 18 Jun 17 19:22 GMT-0000

I'll try again with the params set as you described Luci and try the uploads, I'll report back, thanks!



John Morris 19 Jun 17 01:28 GMT-0000

Luci, my carto15 is working with image params set in tracker image field for POI.

Image size in tracker image is set to 220 x 148

Image limit size in file gallery is set to 1024 x 768.

A gallery is assigned to the tracker image field.

The image is attaching successfully.

Also, when I set the image sizes to max, in other words 0, upload attachments are also successful.

I am using the Botany file gallery in my test instance. If you'd like you can login with user = Test and pass = 12345

at <http://www.tpwtestuser.com/tikimap/HomePage> and see what I am seeing. Thanks!



luciash d' being ☐ 19 Jun 17 12:40 GMT-0000

Thanks! Interesting, it works on your setup indeed even with the image resizing set. Does it mean it is fixed in 15.x SVN already? Hmm... will need to test more...



John Morris 19 Jun 17 23:49 GMT-0000

Thanks for testing Luci, I realize Carto15 is in Alpha, do you want error or graphical faults reported here in Bugs for those items, or should I wait till it gets to Beta before I tear it apart. 😊



luciash d' being 20 Jun 17 06:59 GMT-0000

Please, wait for Beta! 😊 There are some known issues in Alpha.



luciash d' being 30 Jun 17 21:02 GMT-0000

Little update! I found out after more testing that the issue happens only, when the height max size is missing! If there are both sizes set (width and height too), it works! Doh! So there must be a bug if one of the sizes (x or y) is missing but the other one set, it fails somehow to resize the image and yells with upload error "File empty".

I have added the height max size to the galleries and now it works on the show instance too.



John Morris 01 Jul 17 04:25 GMT-0000

That's great news Luci! Moving forward!

Attachments

filename	created	hits	comment	version	filetype
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No attachments for this item

The original document is available at
<https://dev.tiki.org/item6350-Uploading-files-to-a-File-Gallery-which-has-max-width-image-resize-set-via-Tracker-file-field-does-not-work-anymore>