

## Bugs & Wish list

Pref. Force users to fill tracker information brakes Tiki (seen in 16) | Tiki Wiki CMS Groupware :: Development  
Pref. Force users to fill tracker information brakes Tiki (seen in 16)

### Status

● Open

### Subject

Pref. Force users to fill tracker information brakes Tiki (seen in 16)

### Version

16.x

### Category

- Error

### Feature

Trackers  
User Preferences

### Resolution status

New

### Submitted by

Torsten Fabricius

### Lastmod by

Torsten Fabricius

### Rating

★★★★★ (0) ?

### Description

The preference "Force users to fill tracker information" in the tiki admin section "login" broke a newly installed Tiki 16 (from svn) shortly after installation, at the moment of activation.

I just have had started the configuration. Trackers was not yet active, so not User Tracker aswell. I will activate Trackers and User Tracker prior to activate the preference in the show instance.

This is the error message I had after activation, representing a full WSOD for logged in admin (Please mind: the anonymous user still could see the website):



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Fatal error: Call to a member function getUserField() on boolean in  
/www/htdocs/.../tiki/.../currentroot/lib/setup/tracker\_force\_fill.php on line 18

#### Update:

When I first setup Tacker and User Tracker in the show instance, the "Force users to fill tracker information" continuously forces users to again and again create a new tracker item, even when multiple exist.

Try now with autouser field.

#### Update2:

User field with auto assign helped, but Tracker is creating multiple items, when updating info. Obviously I forgot to set "only one tem per user"! ...

Update3:

It is NOT working correctly. When updating user data (in tracker) from the 'my Account' -> 'my info' -> 'Additional Information' tab, multiple Tracker items are created.

Importance

7

Priority

35

Demonstrate Bug (Tiki 19+)

Please demonstrate your bug on [show2.tiki.org](https://show2.tiki.org)

Version: trunk ▼

Demonstrate Bug (older Tiki versions)

This bug has been demonstrated on [show.tikiwiki.org](https://show.tikiwiki.org)

Ticket ID

6256

Created

Saturday 21 January, 2017 21:17:43 GMT-0000  
by Torsten Fabricius

LastModif

Saturday 21 January, 2017 23:40:22 GMT-0000

Comments

Attachments

filename	created	hits	comment	version	filetype
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No attachments for this item

The original document is available at

<https://dev.tiki.org/item6256-Pref-Force-users-to-fill-tracker-information-brakes-Tiki-seen-in-16>