Bugs & Wish list

Allow to define tracker items as 'Must reads' content | Tiki Wiki CMS Groupware :: Development
Allow to define tracker items as 'Must reads' content

Status
      Open

Subject
      Allow to define tracker items as 'Must reads' content

Version
      15.x
      16.x

Category
   • Feature request

Feature
      Must reads

Resolution status
      New

Submitted by
      Xavier de Pedro

Lastmod by
      Xavier de Pedro

Rating
      (0)

Description
      Allow to define tracker items as 'Must reads' content, besides wiki pages, as they seem to be the
      content that can be tracks and notified to be read on.

      Re: https://doc.tiki.org/Must+Reads

Importance
      6

Easy to solve?
      5

Priority
      30

Demonstrate Bug (Tiki 19+)
      ## Please demonstrate your bug on show2.tiki.org

      Version: trunk ▼

Demonstrate Bug (older Tiki versions)
      ## Please demonstrate your bug on show.tikiwiki.org

      Version: 18.x ▼

Ticket ID
      6074

Created
      Wednesday 03 August, 2016 16:31:03 GMT-0000

by Xavier de Pedro

LastModif
    Monday 09 January, 2017 16:47:24 GMT-0000

Comments

Marc Laporte 03 Aug 16 18:06 GMT-0000

And to use a wiki page field type would not help, right? (because user visits the actual tracker item)
https://doc.tiki.org/Page+selector

Xavier de Pedro 04 Aug 16 10:23 GMT-0000

Good point, Marc, no idea (not enough experience with that field, after I bug that was affecting me in a production site many years ago, and I stopped relying on it since then - and I didn't follow up when it was fixed or whatever).

Regarding the use case we have in mind for a common client, they expect a user friendly and simple way for the technician to edit a tracker item (some fields, which might not necessarily be a text area/wikipage but some other info of several tracker fields with updated values, and expecting to get some way to tell them that they need to read it, and to get a status changed after they did read it). If that can be automatic (automagic change status to "read" when url visited) great, so that they do not need to go to tedious editing of each tracker item by hadn to "say" I've read this.)

Is that clearer then why the feature request as such?
(after my explanation I see clearer that tracker field wiki page might not serve as is for this use case, but some development of some sort will be needed, to extend the wiki page tracker field type to support the "must read" feature or by some other means)

Bernard Sfez / Tiki Specialist 04 Aug 16 07:12 GMT-0000

Hello,

Are you aware of the "Terms and Conditions" introduced in Tiki 13
(https://doc.tiki.org/Terms+and+Conditions)
It look to me there are related and similar point or related use case.

While "Terms and Conditions" is focused on single Wiki page reading, the system may be extended to work with several and different object (wiki page, trackeritems, file, image, etc).

On the other end if you have more advanced code underway and it can replace the actual "Terms and Conditions" then why not use it instead.

If we can avoid having 2 feature doing "almost" the same thing for a single feature with several options I vote for that. 😃

Xavier de Pedro 04 Aug 16 10:18 GMT-0000

Thanks Bernard, good point, but different use case than Terms and conditions. This about adding new work orders to a tracker, and technicians working on them, plus updating some info, and requiring another department in their business to confirm that they read those updates to the tracker items.

Attachments

filename	created	hits	comment	version	filetype

No attachments for this item

The original document is available at
https://dev.tiki.org/item6074-Allow-to-define-tracker-items-as-Must-reads-content