Bugs & Wish list

File Gallery uploads do not work | Tiki Wiki CMS Groupware :: Development File Gallery uploads do not work

### Status

Open

Subject

File Gallery uploads do not work

Version

15.x

Category

• Error

Feature

File Gallery (elFinder or standard UI)

Resolution status

New

Submitted by

hhm

Lastmod by

hhm

Rating



# Description

**Environment:** 

Server: A virtual machine with Ubuntu 16.04LTS (fully up to date) and Tiki15.1LTS. The database for tiki comes from an tiki instance running 9.9LTS.

Files are stored in the database.

Host:

A Mac with 10.10.5, browser is a current Chrome and Firefox. The results are the same with both browsers.

What I did:

1. log into the tiki as user

Upload using elFinder

Using the menu of elFinder

- 1. go to Menu -> File Galleries -> List Galleries makes elFinder active
- 2. choose one of the available galleries to upload to
- 3. in the menu of elFinder select files to upload (the diskette icon)
- 4. select one GIF from the local HDD
- 5. elFinder indicates an upload
- 6. Result:
  - 1. the file is visible in elFinder
  - 2. the database table tiki files shows a new, complete entry

Using drag and drop

1. drag and drop a GIF from the local HDD to the window of elFinder

### 2. Result:

1. an error message which is hard to read appears (the text is overlayed with an icon. The text reads: Unable to upload "items". Permission denied.)

### Using Upload File dialog

Using the file dialog by clicking on "Browse files"

- 1. the file chooser dialog appears
- 2. choose a JPG to upload
- 3. the dialog disappears
- 4. Result:
  - 1. the GUI shows no change
  - 2. there is no change in the database table tiki files

# Using drag and drop

- 1. choose an existing file gallery (Root is default and I don't want to have files there)
- 2. drag a JPG from the local HDD onto the field "Drop files"
- 3. Result:
  - 1. the browser displays the JPG as a local file URL

### Importance

10 high

## **Priority**

50

Demonstrate Bug (Tiki 19+)

# Please demonstrate your bug on show2.tiki.org

Version: trunk ▼

Demonstrate Bug (older Tiki versions)

### Ticket ID

6007

### Created

Tuesday 21 June, 2016 07:49:02 GMT-0000 by hhm

## LastModif

Tuesday 21 June, 2016 07:49:02 GMT-0000

### Comments



# hhm 07 Jul 16 12:17 GMT-0000

I deactivated all minifying in the Admin GUI and the upload using drag and drop as well as when using the Browse files dialog in my testbed works.

Uploads also work when both tiki minify javascript and tiki minify late js files are enabled.



Xavier de Pedro 08 Jul 16 07:22 GMT-0000

Can you please reproduce the issue in a show.t.o instance, so that it's easier for any other developer willing to debug the issue when they find the time to look at this issue?

Thanks!



hhm 08 Jul 16 09:18 GMT-0000

I'd like to try, but https://show.tiki.org/ won't let me in with my username and password I use here.



Xavier de Pedro 08 Jul 16 09:22 GMT-0000

Ok, good point. The basic initial hhtp auth for show.t.o instances is

u: showp: show

it's indicated in firefox, but not in chrome for some misterious reason (bug)

I hope you can continue then now with this or any other show.t.o instance set up or edition, etc.

Thanks!



Xavier de Pedro 08 Jul 16 09:28 GMT-0000

See this video tutorial first, please:

https://dev.tiki.org/How+to+Submit+a+new+item+on+the+Wishlist#Tutorial



hhm 11 Jul 16 06:23 GMT-0000

After watching the video I created a show instance, but could not reproduce the bug. The show instance does have less settings compared to what I have in our company tiki. Especially I missed elFinder.

### Attachments

	filename	created	hits	comment	version	filetype
<u>+</u>	error message after dnd in elFinder.png	21 Jun 16 07:52 GMT-0000	0	badly formatted error message		

The original document is available at https://dev.tiki.org/item6007-File-Gallery-uploads-do-not-work