

## Bugs & Wish list

Lost Admin Password upgrading to Tiki 15.0 | Tiki Wiki CMS Groupware :: Development

Lost Admin Password upgrading to Tiki 15.0

### Status

✖ Closed

### Subject

Lost Admin Password upgrading to Tiki 15.0

### Version

15.x

### Category

- Usability

### Feature

Administration

Accessibility

### Resolution status

Fixed or Solved

### Submitted by

SeanBDurkin

### Lastmod by

SeanBDurkin

### Rating

★ ★ ★ ★ ★ (0) ?

### Description

I upgraded my Tiki site to version 15.0, and consequently I was locked out, as my Admin password did not work after the upgrade.

In earlier versions of Tiki, this page would have helped ...

- <https://doc.tiki.org/Lost+admin+password>

.... but in Tiki version 15.0 there is no user\_users table.

So where are the users stored now?

How do I recover my admin password?

### Workaround

For some reason phpMyAdmin does not show the users\_users table, but it still exists.

I was able to fix it with the query window, and just assuming that the table exists.

### Importance

10 high

### Easy to solve?

2

### Priority

Demonstrate Bug (Tiki 19+)

Please demonstrate your bug on [show2.tiki.org](http://show2.tiki.org)

Version: trunk ▼

Demonstrate Bug (older Tiki versions)

Please demonstrate your bug on [show.tikiwiki.org](http://show.tikiwiki.org)

Version: 18.x ▼

Ticket ID

5988

Created

Thursday 16 June, 2016 12:24:00 GMT-0000  
by SeanBDurkin

LastModif

Thursday 16 June, 2016 12:52:14 GMT-0000

Comments



Jonny Bradley 16 Jun 16 12:34 GMT-0000

Hi Sean

There definitely should be a `user_users` table in Tiki 15 so that's possibly why you can't log in. I've occasionally had some tables at the bottom of the list (the user ones list last) not get backed up when doing an export as zip if the task runs out of time or memory, so maybe this is what happened to you?

Suggest you check your backup and make a new one, perhaps without zipping it, and make sure it gets all the way to the end.

Hope that's "all" it is - good luck!



Xavier de Pedro 16 Jun 16 12:34 GMT-0000

Hi Sean

That sounds as a defective upgrade, since that table exists.

Which version where upgrading from?

Can you reproduce the issue somewhere else or again?

Attachments

filename	created	hits	comment	version	filesize
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No attachments for this item

The original document is available at  
<https://dev.tiki.org/item5988-Lost-Admin-Password-upgrading-to-Tiki-15-0>