

Bugs & Wish list

plugin tracker use wiki page as email template: issues or missconfig? | Tiki Wiki CMS Groupware :: Development

plugin tracker use wiki page as email template: issues or missconfig?

Status

● Open

Subject

plugin tracker use wiki page as email template: issues or missconfig?

Version

15.x

Category

- Error

Feature

Trackers

Watch (email notifications of changes)

Resolution status

New

Submitted by

Xavier de Pedro

Volunteered to solve

Jonny Bradley

Lastmod by

Jonny Bradley

Rating

★ ★ ↘ ↘ ★ ★ ★ ↘ ↘ ★ ★ ★ ↘ ↘ ★ ★ ★ ↘ ↘ ★ ★ ★ ↘ ↘ ★ ★ ★ (0) ?

Description

I did set up a demo instance using tiki15 svn and plugin tracker with wiki page as email template, following the plugin tracker documentation

<https://doc.tiki.org/PluginTracker>

See:

<http://demo15.seeds4c.org/Contact+us>

&

http://demo15.seeds4c.org/tiki-index.php?page=mytpl_notif_tracker_new_item

u: admin

p: 12345

Issues:

(1) before granting the permission for anons to use the wiki page template, the subscriber to the email received the notification email, but the person adding the tracker item got an email saying

+ "Permission denied: the specified wiki page cannot be used as Smarty template resource"

Maybe some notification should be shown or emailed to the site admin of that issue so that it can be fixed? The submitter of the tracker item might get confused with such message.

(2) I cloned part of the tracker_changed_notification.tpl, but it didn't work because the tr tags, for some reason, became half disappeared once the page was saved (first tr tag was disappeared, the ending tr tag was shown). Something similar might be happening with the parser when attempting to send the message, since the message was:

```
Contact us
Syntax error in template "wiki:mytpl_notif_tracker_new_item" on line 1 "
View the tracker item just inserted at:{/tr}" unexpected closing tag
```

And content of the template was:

```
{tr}View the tracker item just inserted at:{/tr}
    {$mail_machine_raw}/{$mail_itemId|sefurl:'trackeritem'}

Author:{$mail_user|username}
Date: {$mail_date|tiki_short_datetime:"":"n"}

{$mail_data|replace:'-[:]'|replace:'-':''}

{if isset($mail_attId)}
    Download the file at: {$mail_machine_raw}/tiki-
download_item_attachment.php?attId={$mail_attId}
{/if}
```

I tried also surrounding all the contents of that template with literal smarty tags, but then, all the content of the template is sent as-is in the email body, without parsing at all.

Am I missing anything?

Workaround

Remove the {tr} tags and it should work ok. These are wiki templates, so are parsed as wiki syntax mainly, so I think you'd have to use the {TR()}text{TR} format wiki plugins instead of the smarty syntax. There is another type of smarty resource that uses wiki pages as smarty syntax `tplwiki` which we could try but I thought I'd keep it like the other pretty tracker uses (mostly).

Good point about the perms checking, that needs fixing... thanks

Importance

6

Easy to solve?

5

Priority

30

Demonstrate Bug (Tiki 19+)

Please demonstrate your bug on show2.tikiwiki.org

Version: trunk ▼ [Create show2.tikiwiki.org instance](#)

Ticket ID

5921

Created

Monday 02 May, 2016 12:52:56 GMT-0000

by Xavier de Pedro

LastModif

Monday 02 May, 2016 13:21:55 GMT-0000

Comments

Attachments

filename	created	hits	comment	version	filetype
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No attachments for this item

The original document is available at

<https://dev.tiki.org/item5921-plugin-tracker-use-wiki-page-as-email-template-issues-or-misconfig>

[Show PHP error messages](#)