Bugs & Wish list

plugin tracker use wiki page as email template: issues or missconfig? | Tiki Wiki CMS Groupware ::
Development
plugin tracker use wiki page as email template: issues or missconfig?

Status
● Open

Subject
plugin tracker use wiki page as email template: issues or missconfig?

Version
15.x

Category
• Error

Feature
Trackers
Watch (email notifications of changes)

Resolution status
New

Submitted by
Xavier de Pedro

Volunteered to solve
Jonny Bradley

Lastmod by
Jonny Bradley

Rating
★ ★ ★ ★ ★ (0)

Description
I did set up a demo instance using tiki15 svn and plugin tracker with wiki page as email template,
following the plugin tracker documentation
https://doc.tiki.org/PluginTracker

See:
http://demo15.seeds4c.org/Contact+us
&
http://demo15.seeds4c.org/tiki-index.php?page=mytpl_notif_tracker_new_item
u: admin
p: 12345

Issues:
(1) before granting the permission for anons to use the wiki page template, the subscriber to the
email received the notification email, but the person adding the tracker item got an email saying

+ "Permission denied: the specified wiki page cannot be used as Smarty template resource"
Maybe some notification should be shown or emailed to the site admin of that issue so that it can be
fixed? The submitter of the tracker item might get confused with such message.

(2) I cloned part of the tracker_changed_notification.tpl, but it didn't work because the tr tags, for
some reason, became half disappeared once the page was saved (first tr tag was disappeared, the

e3nding tr tag was shown).Something similar might be happening with the parser when attempting to send the message, since the message was:

> Contact us Syntax error in template "wiki:mytpl_notif_tracker_new_item" on line 1 " View the tracker item just inserted at:{/tr}" unexpected closing tag

And content of the template was:

> {tr}View the tracker item just inserted at:{/tr} {$mail_machine_raw}/{$mail_itemId|sefurl:'trackeritem'} Author:{$mail_user|username} Date: {$mail_date|tiki_short_datetime:"":"n"} {$mail_data|replace:'-[':''|replace:']-':''} {if isset($mail_attId)} Download the file at: {$mail_machine_raw}/tiki-download_item_attachment.php?attId={$mail_attId} {/if}

I tried also surrounding all the contents of that template with literal smarty tags, but then, all the content of the template is sent as-is in th email body, without parsing at all.

Am I missing anything?

Workaround

Remove the {tr} tags and it should work ok. These are wiki templates, so are parsed as wiki syntax mainly, so i think you'd have to use the {TR()}text{TR} format wiki plugins instead of the smarty syntax. There is another type or smarty resource that uses wiki pages as smarty syntax `tplwiki` which we could try but i thought i'd keep it like the other pretty tracker uses (mostly).

Good point about the perms checking, that needs fixing... thanks

Importance
6

Easy to solve?
5

Priority
30

Demonstrate Bug (Tiki 19+)
Please demonstrate your bug on show2.tiki.org

Version: trunk ▼

Demonstrate Bug (older Tiki versions)
Please demonstrate your bug on show.tikiwiki.org

Version: 18.x ▼

Ticket ID
5921

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by Xavier de Pedro

LastModif
Monday 02 May, 2016 13:21:55 GMT-0000

Comments

Attachments

filename	created	hits	comment	version	filetype

No attachments for this item

The original document is available at
https://dev.tiki.org/item5921-plugin-tracker-use-wiki-page-as-email-template-issues-or-missconfig