

## Bugs & Wish list

Registration tracker with file pretty tracker template is impossible | Tiki Wiki CMS Groupware :: Development  
Registration tracker with file pretty tracker template is impossible

### Status

● Open

### Subject

Registration tracker with file pretty tracker template is impossible

### Version

12.x  
13.x  
14.x  
15.x

### Category

- Bug

### Feature

Content template

### Resolution status

Partially solved

### Submitted by

Jean-Marc Libs

### Volunteered to solve

Jonny Bradley

### Lastmod by

Jean-Marc Libs, Philippe Cloutier

### Rating

★★★★★ (0) ?

### Description

I want to setup a custom registration with extra data in a tracker and with a file template for registration presentation.

This works with a wiki page used as template, but it fails with a template file used as template.

This fails because in the following way:

- The registration displays one error message per field in «Registration Fields» (in Registered group config)  
*Incorrect fieldId: 2. Please ensure you are using the correct field ID and that it is properly included in the template, if any.*
- The extra fields do not show up in the registration page.

I tried many syntaxes: \$f\_2 (as documented), \$ins\_2, \$ins\_firstName, etc.

A show instance below demonstrates the bug.

### More

More testing shows an issue when users enter invalid values.

- Click on "Login→Register"
- Fill some invalid values (no password, email does not contain "@")
- Observe that the page now asks to fill data again but it does not use the template 😞

#### Solution

r57929 hopefully?

#### Importance

8

#### Priority

40

#### Demonstrate Bug (Tiki 19+)

Please demonstrate your bug on [show2.tiki.org](http://show2.tiki.org)

Version: trunk ▼

#### Demonstrate Bug (older Tiki versions)

This bug has been demonstrated on [show.tikiwiki.org](http://show.tikiwiki.org)

#### Ticket ID

5857

#### Created

Tuesday 15 March, 2016 00:35:44 GMT-0000  
by Jean-Marc Libs

#### LastModif

Tuesday 19 September, 2017 14:50:15 GMT-0000

#### Comments



Jonny Bradley 15 Mar 16 10:33 GMT-0000

How can this be a blocker if it hasn't worked for the past three versions?  
Are you saying we should still be on tiki 11? 😞



Jean-Marc Libs 17 Mar 16 14:28 GMT-0000

Well... It's been blocking a new Tiki15 site for 2 months. First draft was in Tiki12 and upgrading was meant to fix this. It did not.

I really hope we don't have to give up this great functionality.

Editing wiki pages hits its practical limits pretty fast when you do serious user info in the registration.



Jean-Marc Libs 17 Mar 16 21:14 GMT-0000

Tested as explained and also tested in configuration login=email.  
Both confirmed to work perfectly with a file as template, as well as still working with a wiki page as template (no regression).

Thanks a lot!



Jonny Bradley 18 Mar 16 10:15 GMT-0000

Thanks for re-testing with a wiki page template, have to admit i didn't, glad it's ok! ;)



Jean-Marc Libs 05 Apr 16 15:00 GMT-0000

Sorry, I had to reopen this 😞

More testing shows an issue when users enter invalid values.

- Click on "Login→Register"
- Fill some invalid values (no password, email does not contain "@")
- Observe that the page now asks to fill data again but it does not use the template 😞



Philippe Cloutier 13 Sep 17 20:58 GMT-0000

~~Jean-Marc,~~

~~If you did a show instance for this, there is no link to it. (Perhaps it was useful initially but no longer demonstrates what remains of the bug?)~~



Jean-Marc Libs 19 Sep 17 14:00 GMT-0000

You don't see the big blue section?

Accessing the Tiki instance that demonstrates this bug

The URL for the show.tiki.org instance that demonstrates this bug is at:  
<http://jyhem-9952-5857.show.tikiwiki.org>. Note that if you get a popup asking for a username/password, please just enter "show" and "show". This is different from the initial login and password for a new Tiki which is "admin" and "admin".



Philippe Cloutier 19 Sep 17 14:49 GMT-0000

Ah, yes, sorry



Jean-Marc Libs 21 Sep 17 15:32 GMT-0000

We seem to have some usability issues here 😞  
Any suggestion?



Philippe Cloutier 21 Sep 17 16:03 GMT-0000

I agree improvements could have prevented my error.

I think the problem is that this field always shows a huge remarksbox, so my brain has learned to filter out huge blue remarksbox-es.

And I missed the sentence "This bug has been demonstrated on show.tiki.org" because I was looking for a link, and that sentence does not contain a link.

This would probably be solved by adding a link to that sentence ("This bug has been demonstrated on [a show.tiki.org instance].").



Jean-Marc Libs>Philippe Cloutier 25 Sep 17 21:43 GMT-0000

Replied to  
I agree...

I thought I would do this then I realised that if people click on the title and get to the show instance, they will miss all the info they need to actually get past the pop-up and the login: «Note that if you get a popup asking for a username/password, please just enter "show" and "show". This is different from the initial login and password for a new Tiki which is "admin" and "admin".»

This is likely to just still get them frustrated, just one click later. Some already do and come complain in IRC. That would be worse. 😞

Do we have a box color which people don't filter out?





Philippe Cloutier>Jean-Marc Libs 26 Sep 17 12:40 GMT-0000

Replied to

I thought... I estimate it very unlikely that simply changing the color would have prevented my error (on the long term), no matter what new color would be chosen, unless the color of the first box is different from that of the second box (the one which always appears).

## Attachments

filename	created	hits	comment	version	filetype
 jml-registration_template.tpl	15 Mar 16 01:04 GMT-0000	0			

The original document is available at

<https://dev.tiki.org/item5857-Registration-tracker-with-file-pretty-tracker-template-is-impossible>