

Bugs & Wish list

Displayed timezone field deactivated if set to Site Default even if user preference allowed | Tiki Wiki CMS Groupware :: Development
Displayed timezone field deactivated if set to Site Default even if user preference allowed

Status

✖ Closed

Subject

Displayed timezone field deactivated if set to Site Default even if user preference allowed

Version

14.x

Category

- Usability

Feature

Date and Time
User Preferences

Resolution status

Fixed or Solved

Submitted by

aexoxea

Lastmod by

lindon

Rating

★★★★★ (1) ?

Description

In Tiki 14, if a user sets their "Displayed timezone" preference (under User Preferences > Preferences > Displayed timezone) to "Site default" and saves this change, then whenever the Preferences page is loaded afterwards for that user:

- the "Displayed timezone" field is deactivated (i.e. cannot be changed by the user).
- the message "Warning: Site time zone xxxxx is enforced and overrides user preferences" is displayed below the field (where "xxxxx" is the default site timezone).

This occurs irrespective of Displayed time zone setting under General Preferences (i.e. even if it is set to "Use time zone set from user preferences...", the setting still cannot be changed).

Edit 2015-11-03: This bug does not appear when using admin privileges to edit a user's settings, only when the user themselves tries to.

Solution

Fixed with commit r56624 for 14.x and merged to trunk.

Workaround

No workaround within Tiki; you need to edit the database and change the value in the *display_timezone* field to something other than "Site".

Edit 2015-11-03: Another workaround now noted is that a user with admin privileges can change the setting within Tiki for an affected user.

Importance

4

Priority

20

Demonstrate Bug (Tiki 19+)

Please demonstrate your bug on show2.tiki.org

Version: trunk ▼

Demonstrate Bug (older Tiki versions)

Ticket ID

5741

Created

Friday 23 October, 2015 11:47:17 GMT-0000

by aexoxea

LastModif

Wednesday 04 November, 2015 03:06:21 GMT-0000

Comments



lindon 03 Nov 15 03:36 GMT-0000

Hi,

I am not able to recreate this problem locally on my 14x version. An individual user is able to set his/her timezone if the admin setting allows it.

I also can't seem to log into the show instance. Are you still having this problem?

Regards,

lindon



aexoxea 03 Nov 15 08:17 GMT-0000

Hi lindon,

Thank you for looking into this. It looks like I accidentally changed the admin password on the show.t.o instance; apologies for that. I have now reset it to '12345', and so you should be able to log in to it.

I also found after double-checking another level to the bug. The show.t.o instance has a user called TestUser2 (password is same as username), which is exhibiting the issue.

If you log in as admin and use your privileges to change the user's preferences (e.g. through "Admin Users" > "Change User Preferences"), you can change the "Displayed timezone" field with no

difficulties.

However, if you log in as TestUser2 and try to change it (e.g. through "User Information" > "Preferences"), the field is disabled and can't be changed, and the (incorrect) warning message about the enforced time zone appears. So the bug is dependent on being logged in as the user.

As a control, TestUser1 (again, password same as username) has their field set to something other than 'Site default', and the field is able to be changed when logged in as them without difficulty. There are no group differences between TestUser1 and TestUser2, so it's not a permission issue.

I have updated the report to reflect the above, and ask that someone double-check on the show.t.o instance. If confirmed, I believe this report should be re-opened (I seem to have access to do so myself, but I suspect I wouldn't be popular if I 'just did it' in this case 😊).

Thanks, aexoxea.



lindon 04 Nov 15 03:15 GMT-0000

Hi aexoxea,

Thanks for the good examples on show.tiki and explanations. Your were right, it wasn't closed. I thought you meant the user could never change their timezone but you meant they couldn't change it once they set it to Site default. I believe I have fixed it with commit r56624 for 14.x, and also backported to 12.x and merged with trunk. Please let me know if this doesn't fix it for you.

Thanks for reporting.

Regards,

lindon



aexoxea 04 Nov 15 08:49 GMT-0000

Hi lindon,

Much appreciated 😊! I have noted this down to check at the next release and will confirm the resolution here.

Thanks, aexoxea.

Attachments

filename	created	hits	comment	version	filetype
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No attachments for this item

The original document is available at

<https://dev.tiki.org/item5741-Displayed-timezone-field-deactivated-if-set-to-Site-Default-even-if-user-preference-allowed>