

## Bugs & Wish list

File gallery : "Upload New Version" may have no effect | Tiki Wiki CMS Groupware :: Development

File gallery : "Upload New Version" may have no effect

### Status

Closed

### Subject

File gallery : "Upload New Version" may have no effect

### Version

14.x

14.x Regression

15.x

16.x

### Category

- Regression

### Feature

File Gallery (elFinder or standard UI)

### Resolution status

Fixed or Solved

### Submitted by

Bernard Sfez / Tiki Specialist

### Volunteered to solve

Jonny Bradley

### Lastmod by

Bernard Sfez / Tiki Specialist, Jonny Bradley, Philippe Cloutier

### Rating

(1)

### Description

The "Upload New Version" action item in file galleries is no longer reliable. Clicking it opens a file selection dialog, but if the wrench icon controlling the menu of action items is not clicked, the dialog disappears quietly, without reporting any error. This is not too misleading, since there is no false confirmation.

[http://bsfez-11581-5668.show.tikiwiki.org/tiki-list\\_file\\_gallery.php?galleryId=1](http://bsfez-11581-5668.show.tikiwiki.org/tiki-list_file_gallery.php?galleryId=1)

Can't upload a new version....

### Solution

This is no longer a problem for Tiki 17, after the possibility of uploading a new version was added to the file edit form in r62391 and the "Upload New Version" item was changed to a link to the file edit form in r62687 .

For earlier versions, this was fixed by disabling automatic displaying and hiding of the action popover. This was done in r63198 for Tiki 16 and in r63199 for Tiki 15.

### Workaround

Clicking the wrench icon before selection "Upload New Version" ensures that the selection will work.

### Importance

8

Easy to solve?

3

Priority

24

Demonstrate Bug (Tiki 19+)

Please demonstrate your bug on [show2.tiki.org](https://show2.tiki.org)

Version: trunk ▼

Demonstrate Bug (older Tiki versions)

This bug has been demonstrated on [show.tikiwiki.org](https://show.tikiwiki.org)

Ticket ID

5668

Created

Tuesday 12 May, 2015 15:50:17 GMT-0000

by Bernard Sfez / Tiki Specialist

LastModif

Friday 07 July, 2017 14:08:12 GMT-0000

Comments



manivannans 13 May 15 14:26 GMT-0000

Actually the bug is in the form submission

The form is in the popover, which hides automatically, since auto hide is set after 2 sec. So the form too disappears.

So we are able to upload the file but not to submit the form. (in `fgal_context_menu.tpl`)

Any Idea?

Thanks in advance



manivannans 14 May 15 05:17 GMT-0000

This is working fine in chrome. but the above bug arises in firefox.



Jonny Bradley 15 May 15 10:47 GMT-0000

It worked fine for me in Safari but the thumbnail doesn't get recreated, not a blocker imho, but should be fairly easily fixable...

Aha, agreed Mani, it fails completely in Firefox - will investigate this afternoon.



Jonny Bradley 15 May 15 13:39 GMT-0000

Have spent an hour or two on it and can't find a fix for the firefox issue, it seems to be as Mani says because the bootstrap popover gets detached from the page before the form is submitted. Would need redesigning to fix i think, so either Tiki 14.0 is blocked for the foreseeable future, or this should be de-escalated to a non-blocker (imho) but you're the Release Coordinator, Bernard! 😊



Torsten Fabricius 15 May 15 18:31 GMT-0000

Hi,

as elFinder is optional and you always can fall back to the list mode, I suggest to not keep it a blocker even it might be a bad experience.

In my opinion, we have to make 15 very robust and we are already very late with the release.

The alternative imho would be to completely skip the release circle, but I doubt that we really want to do that.

Maybe a topic for the next webinar?



Jonny Bradley 16 May 15 16:57 GMT-0000

This isn't about elFinder (but someone changed the category name for some reason) - upload new version is only available form the old interface.



Bernard Sfez / Tiki Specialist 26 May 15 10:41 GMT-0000

I changed the status of this one as file gallery ID'ing is deeply embedded in many aspect of publishing content with Tiki.

Not being able to upload a new version of the illustration (unique ID) mean that to perform a change you need to delete/upload a new image with a new ID. This broke the relation between images in Wiki, Trackers Item, Blog, Articles, etc...



Jonny Bradley 26 May 15 10:49 GMT-0000

Hi Bernard

I actually spent another couple of hours on this over the weekend, i agree it's important but there does not seem to be a fix. Best we could do i think is to add a warning that it just doesn't work on firefox (it's fine on all other browsers).

The alternative is to completely change how that context menu works (because it's a horrid hack

mostly ;)



Bernard Sfez / Tiki Specialist 26 May 15 11:18 GMT-0000

I was working on Chrome on Mac.

I'll try to do a browser/cross plteform complete run.



Jonny Bradley 05 Mar 16 17:27 GMT-0000

Just spent another couple of hours (+) on this and still can't find a fix - i think it's because the form that needs to be submitted has been removed form the page before the file select dialog has been closed... so i think the whole thing needs rewriting, sadly 😞



Torsten Fabricius 05 Mar 16 19:50 GMT-0000

Just recently (some day this week) with a Tiki15.0 (after upgrading /svnup from old trunk to branch 15) I again realised the issue no-upload new version in Firefox, but working well in Chrome.

Using GNU/Linux Elementary (Ubuntu 14.04 derivate), Firefox 44.0.2 and Chrome 48.0.2564.116 both 64-bit.



Philippe Cloutier 19 May 17 15:58 GMT-0000

Bernard, why was this closed? When was the bug fixed?



Bernard Sfez / Tiki Specialist 20 May 17 18:00 GMT-0000

It was discussed during the roundtable.

The issue is more generally about the action popup and it will be changed.

<https://sourceforge.net/p/tikiwiki/code/62391>



Philippe Cloutier 28 Jun 17 20:57 GMT-0000

Thank you for the fix(es) Jonny.

Do you have an estimate of how long backporting the fix(es) to Tiki 15 would take? Did you not backport because you thought it would require adaptation?



Jonny Bradley 29 Jun 17 10:41 GMT-0000

Think i was waiting for feedback really - also it wasn't a great fix really, just removing some really bad code.

Should take 10 to 15 minutes to backport to 16 & 15 - not done it due to forgetting and not having time, please feel free if you think it's good enough 😊



Philippe Cloutier 07 Jul 17 14:52 GMT-0000

Thank you.

I made a fix for 16 and 15 which is superior for the user. It avoids having 2 action items with the same effect, and is more efficient.

However, it does not eliminate the horrible hack underlying Upload new version, nor the considerable code involved, so I don't know what is best for trunk. If you think the 16 and 15 fix should replace yours for trunk, please let me know. If not, please remove the conditional float from fgal\_menu\_context.tpl (line 54).



John Morris 01 Jul 17 14:16 GMT-0000

I'm almost afraid to jump in here among the gurus, I don't want to add confusion from my end.

But, I tried r62391 and the issue still persists, and I cannot upload revised file in chrome or FF now. The feature acts sporadic now, I either get a blank page after selecting revised file from my PC or nothing happens at all.

Just to clarify though, I am running Tiki17 on php7.x, our hosting provider gives us no other choice, as most hosts are moving to php7 now, so being on php7 could be an issue?

Just some feedback from rookie.



Philippe Cloutier 03 Jul 17 18:37 GMT-0000

Welcome John,

Which PHP 7 version are you using? In any case if you get blank pages when there are 500 errors, you need to check logs or enable error reporting to see details.

This was reportedly fixed in 2 commits, so you would need to try with r62687 or superior.



Philippe Cloutier 03 Jul 17 19:02 GMT-0000

I confirm that uploading new versions is now possible in Tiki 17. However, the "Upload a new version" link is now identical to "Edit properties". It does not immediately upload, so it is less efficient/simple than in Tiki 12.



John Morris 05 Jul 17 02:06 GMT-0000

Philippe, we are using PHP version 7.0.20.

I was not getting any errors, just a blank white page, but I will try r62687, thanks.



Philippe Cloutier 05 Jul 17 12:49 GMT-0000

What HTTP status code do you get when you are served blank pages?

Tiki 17 should be usable with PHP 7.0, but we do not yet commit to fully support PHP 7.0 in Tiki 17.



John Morris 05 Jul 17 16:13 GMT-0000

Error while fetching URL

is the status code Philippe.



Philippe Cloutier 05 Jul 17 16:15 GMT-0000

That is not it. Status codes are integers.

Try a different browser if yours doesn't show the status code, or use its developer tools.



John Morris 05 Jul 17 20:16 GMT-0000

Thanks for your patience Philppe, I am afraid it's over my head now. I am not sure how to come up with integer codes from the developer tools, I am familiar with investigating css with developer tools, but that is about where it ends.

Sorry



Philippe Cloutier>John Morris 05 Jul 17 20:19 GMT-0000

Replied to

Thanks... No problem John. It is not integer codes, they are HTTP status codes, which are integers (numbers). The list of HTTP requests would be in a network tab. Typically the status code is 200.



Philippe Cloutier 07 Jul 17 15:35 GMT-0000

My fix for Tiki 15 is not working on a site using a custom theme. Clicking "Upload new version" in that theme does not open a file selection dialog.

There are some references explaining how an file input can be "styled" more or less cleanly. The following are similar:

<http://geniuscarrier.com/how-to-style-a-html-file-upload-button-in-pure-css/>

<https://tympanus.net/codrops/2015/09/15/styling-customizing-file-inputs-smart-way/>



Philippe Cloutier 12 Jul 17 14:25 GMT-0000

While my fix for Tiki 15 seems reliable on my local install, it is not updating files reliably on a production site. Even when the file is properly transmitted, the request sometimes generates a 302 redirection, and the update quietly fails. This seems to be related to the main cookie, which is not named "PHPSESSID" on that site (the cookie name preference has been set to a server name). The 302 happens when the value of that cookie changes. I don't understand yet the relation between the two. Nor why this Tiki instances sometimes unsets that cookie.



Philippe Cloutier 25 Jul 17 18:03 GMT-0000

With the 17.x fix, if the new file is completely different, its type and names are updated. However, the form displaying after the update request still has the old type displayed. F5 is needed to refresh.

#### Attachments

filename	created	hits	comment	version	filetype
----------	---------	------	---------	---------	----------

No attachments for this item

The original document is available at  
<https://dev.tiki.org/item5668-File-gallery-Upload-New-Version-may-have-no-effect>