

## Bugs & Wish list

14.x: wrong comments count displayed (maybe it shows # of edits, and not # of comments?) | Tiki Wiki CMS Groupware :: Development  
14.x: wrong comments count displayed (maybe it shows # of edits, and not # of comments?)

### Status

Open

### Subject

14.x: wrong comments count displayed (maybe it shows # of edits, and not # of comments?)

### Version

14.x Regression

### Category

- Error

### Feature

Comment

### Resolution status

New

### Submitted by

Xavier de Pedro

### Lastmod by

Xavier de Pedro

### Rating

(1)

### Description

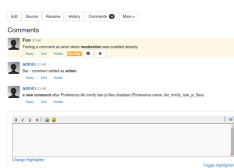
14.x: wrong comments count displayed (maybe it shows # of edits, and not # of comments?)

See it reproduced in the comments shown at the bottom of this pagae from another wish show.t.o instance:

<http://xavi-9794-5294.show.tikiwiki.org/tiki-index.php?page=HomePage>

u: admin

p: 12345



Reproduced some issue here, as indicated in the comments:

*Hi manivannans*

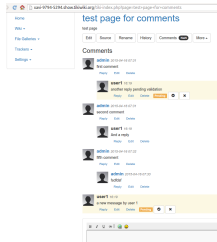
*I could reproduce some issue still, in your own page:*

*<http://xavi-9794-5294.show.tikiwiki.org/tiki-index.php?page=test+page+for+comments>*

- 1. I deleted a few comments as admin. The count updated accordingly.*
- 2. I created a few users (through profile Voting\_System), and switched to user1, to add a 2 replies and a new comment there. The count was updated appropriately, showing 5, 6*

and 7 as the total count of comments, correspondingly. However, since comment moderation was on, the comments were not shown publicly, and the number of comments didn't match the number of comments shown. Maybe the total count should reflect the number of approved comments, not all of them.

3. I switched back to admin user, and deleted one of the comments pending moderation, and then, the total count shifted tyo "NaN". Screenshot attached



Importance

5

Easy to solve?

5

Priority

25

Demonstrate Bug (Tiki 19+)

Please demonstrate your bug on [show2.tiki.org](http://show2.tiki.org)

Version: trunk ▼

Demonstrate Bug (older Tiki versions)

Please demonstrate your bug on [show.tikiwiki.org](http://show.tikiwiki.org)

Version: 18.x ▼

Ticket ID

5625

Created

Friday 10 April, 2015 19:58:55 GMT-0000

by Xavier de Pedro

LastModif

Monday 27 April, 2015 14:33:11 GMT-0000

Comments



manivannans 15 Apr 15 14:25 GMT-0000

There is an issue in the total count while posting the comment in the four scenarios.

1. Adding a new post
2. Editing a post
3. Replying a post and
4. Deleting the post

There is irreverently adding 1 to current value so it's not displaying the count properly. So I have made the count based on the above conditions and now it's working well.



gezza 15 Apr 15 17:32 GMT-0000

I tried to edit a post, now in the show instance it shows in the count 6 comments, but there are only 5 visible



manivannans 16 Apr 15 05:36 GMT-0000

Hi Gezza,

I can't reproduce the issue. Initially it was an issue in AJAX response when there was response comes from server in lib/jquery\_tiki/tiki-jquery.js (line number 1780) it was adding 1 with the current count without checking any condition. So I had checked the condition based on the action like post a new comment, edit a comment, reply a comment and delete a comment and it's showing the count correctly. I have also checked in the <http://xavi-9794-5294.show.tikiwiki.org/tiki-index.php?page=test+page+for+comments> page and here also it's working well.

Please let me the scenario to reproduce the issue.



gezza 16 Apr 15 14:58 GMT-0000

Hi

I was just looking at <http://xavi-9794-5294.show.tikiwiki.org/tiki-index.php>

on this page I see 6 as the count on the comment button, but only 5 comments are listed on this page



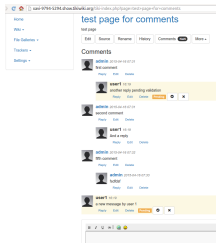
Xavier de Pedro 27 Apr 15 14:30 GMT-0000

Hi manivannans

I could reproduce some issue still, in your own page:

<http://xavi-9794-5294.show.tikiwiki.org/tiki-index.php?page=test+page+for+comments>

1. I deleted a few comments as admin. The count updated accordingly.
2. I created a few users (through profile Voting\_System), and switched to user1, to add a 2 replies and a new comment there. The count was updated appropriately, showing 5, 6 and 7 as the total count of comments, correspondingly. However, since comment moderation was on, the comments were not shown publicly, and the number of comments didn't match the number of comments shown. Maybe the total count should reflect the number of approved comments, not all of them.
3. I switched back to admin user, and deleted one of the comments pending moderation, and then, the total count shifted tyo "NaN". Screeshot attached



manivannans 04 May 15 14:54 GMT-0000

Hello Xavi,

I have faced the similar issue after trying 1 and 2 steps. Also I have found the relation of the parent and children and which are as follows.

I have gone through the issue and the it's comment table. Currently the table rows are like:

Thread Id Parent Id

1 0(Main Parent)

3 1

4 3

5 4

6 3

So 1 is the parent or main comment and it's children are

1. 3 whose parent id is 1.

2. 4 whose parent id is 3.

3. 5 whose parent id is 4

4. 6 again whose parent id is 4.

So it is recursively calling it's children. I have gone through the code in lib/comments/commntlib.php line number 3104 and the funcion name is remove\_comment where it's deleting the first level of children and ignoring the deep level children and somewhere the parent id is missing to count the total records. So while displaying the comments the relationship is missing and not showing the proper count where the actual data is persist into the database.

I have the mysql query to find out all the children but don't know how to implement in tiki core.

Here is the code:

```
//assume
```

```
$threadId = 1;
```

```
$countQry = "SELECT threadId FROM tiki_comments WHERE parentId = $threadId";
```

```
if ($result=mysqli_query($con,$countQry))
```

```
{
```

```
// Return the number of rows in result set
```

```
$rowcount=mysqli_num_rows($result);
```

```
if($rowcount > 0){
```

```
$listQry="SELECT GROUP_CONCAT(lv SEPARATOR ',') as ids FROM
```

```
(
```

```
SELECT @pv:=(SELECT GROUP_CONCAT(threadid SEPARATOR ',') FROM tiki_comments
```

```
WHERE parentid IN (@pv)) AS lv FROM tiki_comments
```

```
JOIN
```

```
(SELECT @pv:=$threadId)tmp
```

```

WHERE parentid IN (@pv)) a";

if ($searchResult=mysqli_query($con,$listQry))
{
$row=mysqli_fetch_array($searchResult,MYSQLI_ASSOC);
// appending the parent id with it's children
$ids = $threadId." ".$row'ids';
// sql to delete a record
$delQry = "DELETE FROM tiki_comments WHERE threadId IN ( ".$ids." )";

if (mysqli_query($con, $delQry)) {
echo "Record deleted successfully";
} else {
echo "Error deleting record: " . mysqli_error($con);
}
}

}else{
// sql to delete a record
$delQry = "DELETE FROM tiki_comments WHERE threadId = ".$threadId;

if (mysqli_query($con, $delQry)) {
echo "Record deleted successfully";
} else {
echo "Error deleting record: " . mysqli_error($con);
}
}
mysqli_free_result($result);
}

```

3. I switched back to admin user, and deleted one of the comments pending moderation, and then, the total count shifted tyo "NaN".

Previously I had resolved the comment count issue based on the post action like: reply, edit or delete by checking the ajax\_services.php?controller=comment&action=remove. In the above URL I have checked the "action=value" and associate the count value based on it but didn't check on the comment moderation. So the comments which are in pending state there is an option like approve or reject. For both of the them the URL is having query parameter like "do=approve/reject" and I am not getting this query parameter while approving or rejecting the comment so it's displaying as "NaN" value.



Xavier de Pedro>manivannans 04 May 15 16:14 GMT-0000

Replied to  
Hello...

Hi Manni. Sorry, I can't follow up a this level. Maybe you can post your questions, if any, to the devel list so that you get the feedback you may need? (I don't have the skills to provide feedback to this post of you)  
Thanks!



manivannans>manivannans 04 May 15 16:28 GMT-0000

Replied to

Hello... Ok Xavi, thanks for your reply...

#### Attachments

filename	created	hits	comment	version	filetype
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No attachments for this item

The original document is available at

<https://dev.tiki.org/item5625-14-x-wrong-comments-count-displayed-maybe-it-shows-of-edits-and-not-of-comments>