jCapture sometimes has issues when using more than one screen

Status
• Closed

Subject
jCapture sometimes has issues when using more than one screen

Version
12.x
12.x Regression

Category
• Conflict of two features (each works well independently)

Feature
Screencast (jCapture)

Resolution status
Fixed

Submitted by
Marc Laporte

Volunteered to solve
Jonny Bradley

Lastmod by
Marc Laporte

Rating

(1)

Related-to
• jCapture Screencast no longer working on dev.tiki.org

Description
I click the camera, but the grey selection box never appears.

I suspected recent upgrade in Java or jCapture, but it was multi-screen issue

Importance
10 high

Easy to solve?
7
Priority
70

Demonstrate Bug

Please demonstrate your bug on show2.tikiwiki.org

Version: trunk ▼ Create show2.tikiwiki.org instance

Ticket ID
5150

Created
Saturday 22 February, 2014 20:53:43 GMT-0000

LastModif
Monday 21 July, 2014 21:54:42 GMT-0000

Comments

Jonny Bradley 23 Feb 14 17:16 GMT-0000

I can't seem to get capture working anywhere, for instance on http://demo.tiki.org/11x or my local 11.x (where it used to work), and i can't find the original DokuWiki demo either to double check.

Is this just me? (not sure i can fix it unless i get see it working somewhere)

luciash d' being ♂ 24 Feb 14 11:33 GMT-0000

tested here on dev site.
luci

Arild Berg 25 Feb 14 19:28 GMT-0000

I tested on Windows 7, using the latest Firefox and latest svn Tiki12.
PHP 5.5.5

...and it almost works.

An error occurs when trying to json_encode the data, in tikiaccesslib.php, in function output_serialized( $data, $feed_descriptor = null )
Error: "json_encode - Malformed UTF-8 characters, possibly incorrectly encoded "

By clearing the file data (png image) in the debugger, jCapture
works.

A solution is to clear or base64 encode the data in the File controller action_find function.

Jonny Bradley 16 Jul 14 18:23 GMT-0000
Seems to work ok for me here now, quite surprised!

Xavi (as xavidp - admin) 17 Jul 14 11:05 GMT-0000
Yes, it does! I continues to take the wrong monitor (when you use two monitors), but at least it records without issues at least with Firefox (with Chrome it continues complaining as if I hadn't got Java installed :-/ )!

Xavier de Pedro 17 Jul 14 12:24 GMT-0000
Confirmed working also on Chrome 34 (not with Chrome 35+ due to change in Chomre plugins, ...)

Marc Laporte 18 Jul 14 13:48 GMT-0000
I tried with IE, Firefox and Chrome

I have latest Java V7, update 65. Java is set to "allowed" on browsers.

Marc Laporte 21 Jul 14 21:53 GMT-0000
Documented here:

Test Capture below:

- 16/09/2011 9:58 AM
- 16/09/2011 9:39 AM
## Attachments

<table>
<thead>
<tr>
<th>filename</th>
<th>created</th>
<th>hits</th>
<th>comment</th>
<th>version</th>
<th>filetype</th>
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No attachments for this item

The original document is available at
https://dev.tiki.org/item5150-jCapture-sometimes-has-issues-when-using-more-than-one-screen