

## Bugs & Wish list

jCapture sometimes has issues when using more than one screen | Tiki Wiki CMS Groupware :: Development

jCapture sometimes has issues when using more than one screen

### Status

✖ Closed

### Subject

jCapture sometimes has issues when using more than one screen

### Version

12.x

12.x Regression

### Category

- Conflict of two features (each works well independently)

### Feature

Screencast (jCapture)

### Resolution status

Fixed or Solved

### Submitted by

Marc Laporte

### Volunteered to solve

Jonny Bradley

### Lastmod by

Marc Laporte

### Rating

★ ★ ★ ★ ★ (1) ?

### Related-to

- ✖ jCapture Screencast no longer working on dev.tiki.org

### Description

I click the camera, but the grey selection box never appears.

I suspected recent upgrade in Java or jCapture, but it was multi-screen issue

### Importance

10 high

### Easy to solve?

7

### Priority

70

### Demonstrate Bug (Tiki 19+)

Please demonstrate your bug on [show2.tiki.org](https://show2.tiki.org)

Version: trunk ▼

### Demonstrate Bug (older Tiki versions)

Please demonstrate your bug on [show.tikiwiki.org](http://show.tikiwiki.org)

Version: 18.x ▼

Ticket ID

5150

Created

Saturday 22 February, 2014 20:53:43 GMT-0000

by Marc Laporte

LastModif

Monday 21 July, 2014 21:54:42 GMT-0000

Comments



Jonny Bradley 23 Feb 14 17:16 GMT-0000

I can't seem to get capture working anywhere, for instance on <http://demo.tiki.org/11x> or my local 11.x (where it used to work), and i can't find the original DokuWiki demo either to double check. Is this just me? (not sure i can fix it unless i get see it working somewhere)



luciash d' being 24 Feb 14 11:33 GMT-0000

tested here on dev site.

luci



Arild Berg 25 Feb 14 19:28 GMT-0000

I tested on Windows 7, using the latest Firefox and latest svn Tiki12. PHP 5.5.5

...and it almost works.

An error occurs when trying to json\_encode the data, in tikiaccesslib.php, in function output\_serialized( \$data, \$feed\_descriptor = null )

Error: "json\_encode - Malformed UTF-8 characters, possibly incorrectly encoded "

By clearing the file data (png image) in the debugger, jCapture works.

A solution is to clear or base64 encode the data in the File controller action\_find function.



Jonny Bradley 16 Jul 14 18:23 GMT-0000

Seems to work ok for me here now, quite surprised! 🇬🇧

{flash type="url" movie="display809" width="741" height="328"}



Xavi (as xavidp - admin) 17 Jul 14 11:05 GMT-0000

Yes, it does! I continues to take the wrong monitor (when you use two monitors), but at least it records without issues at least with Firefox (with Chrome it continues complaining as if I hadn't got Java installed :-/ )!

{flash type="url" movie="display811" width="718" height="640"}



Xavier de Pedro 17 Jul 14 12:24 GMT-0000

Confirmed working also on Chrome 34 (not with Chrome 35+ due to change in Chomre plugins, ...)



Marc Laporte 18 Jul 14 13:48 GMT-0000

I tried with IE, Firefox and Chrome

I have latest Java V7, update 65. Java is set to "allowed" on browsers.



Marc Laporte 21 Jul 14 21:53 GMT-0000

Documented here:

<https://doc.tiki.org/tiki-pagehistory.php?page=Screenecast&oldver=31&newver=32>

Test Capture below:

	• 16/09/2011 9:58 AM	▲
	• 16/09/2011 9:39 AM	

Attachments

filename	created	hits	comment	version	filetype
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No attachments for this item

The original document is available at

<https://dev.tiki.org/item5150-jCapture-sometimes-has-issues-when-using-more-than-one-screen>