



## Created

Friday 06 December, 2013 10:00:22 GMT-0000

by alain\_desilets

## LastModif

Wednesday 11 December, 2013 12:21:50 GMT-0000

## Comments



Xavier de Pedro 06 Dec 13 11:08 GMT-0000

Hi Alain, Are you behind a proxy?

If so, you have to provide the proxy info for profile installation from your tiki to work

You will notice also that the button below the table to choose profiles, regarding profiles.tiki.org, never gets green, but yellow or grey with a cross.



alain\_desilets 06 Dec 13 13:17 GMT-0000

No idea. How would I find out?

Note that the button at the bottom is green:

<https://www.evernote.com/shard/s235/sh/9414a805-18e3-4dc1-9038-4d2bfe26f89f/fe20c9c5dea6254538d96dcaceb5ecaa>

But if I click on the refresh icon, I get

The page at <http://localhost/> says:

Error loading the page.

And the button turns yellow.

Does that mean I am behind a proxy? If so, how do I "*provide the proxy info for profile installation from your tiki to work*"?

Thx

Alain



Xavier de Pedro 06 Dec 13 22:01 GMT-0000

Hi Alain:

In my case, when behind a proxy, I never saw that icon as green, but yellow or grey. So maybe your issue different from the one related to a firewall & proxy.

No idea. Maybe lph might know?

In case you want to discard the firewall and proxy hypothesis, maybe you can ask your provider (or the hosting where you host your server, where you experience this issue with profiles) whether there is a firewall between your computer or server and the internet.

If so, they should tell you the proxy url and port, probably, to connect to internet.

The proxy information can be set (in case you need to) at:

"Admin home (Admin panel) > General > General Settings > Server > ( ) Use proxy" & subsequent settings that you will see when you enable "use proxy".



Marc Laporte 07 Dec 13 04:08 GMT-0000

This is tagged a regression. From which version?

Tks!

#### Attachments

filename	created	hits	comment	version	filetype
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No attachments for this item

The original document is available at <https://dev.tiki.org/item5035-Profiles-don-t-work>