Bugs & Wish list

BigBlueButton: no audio | Tiki Wiki CMS Groupware :: Development
BigBlueButton: no audio

Status
    ⊗ Closed

Subject
    BigBlueButton: no audio

Version
    6.x
    7.x

Category
- Dogfood on a *.tiki.org site
- Regression

Resolution status
    Out of Date

Submitted by
    JCM

Volunteered to solve
    luciash d' being □

Lastmod by
    luciash d' being □

Rating
    ★ ★ ★ ★ ★ (0) ❓

Description
    Hello,

    I'm using the BigBlueButton as stadalone and it works fine.
    But there is an audio problem when I use it as a feature in Tiki.
    Everything works fine except the audio. When I click on the headset it doesn't join the audio server
    (freeswitch).

    I have the same problem on this site:
    http://tiki.org/live

    Tested on Tiki 6.3, 7.0beta2, 7.0RC1 with the same effect.
    BBB version 0.71a as a VM
    Firefox 4.01, Chromium 11.04

    Thanks,
    Chris

Solution
    The plugin should be modified to use the room name as an id param instead and add a title param
    for the title to be displayed on the wiki page.

Workaround
    It turns out that by looking into the logs of BBB, Tiki is passing the name of the room as the number
    to call FreeSwitch (or Asterisk).

Since by default FreeSwitch in BBB 0.71 only accepts 5 digits starting with 7 (ie 7XXXX) it suffices to call the room with a 5 digit number starting with a 7.
With Asterisk it appears to work with any 5 digit number (e.g. 00001 or 12345).
It is an ugly workaround since the wiki plugin displays the number as a title, but it works.

Importance
    7

Easy to solve?
    1 difficult

Priority
    7

Demonstrate Bug (Tiki 19+)

Please demonstrate your bug on show2.tiki.org

Version: trunk ▼

Demonstrate Bug (older Tiki versions)

Ticket ID
    3906

Created
    Wednesday 01 June, 2011 16:13:58 GMT-0000
    by JCM

LastModif
    Thursday 03 July, 2014 11:46:00 GMT-0000

Comments

luciash d' being □ 09 Aug 11 22:02 GMT-0000

only using Asterisk instead of Freeswitch. Standalone BBB works fine. Thanks for your workaround JCM ! Gonna test it.

luciash d' being □ 09 Aug 11 22:40 GMT-0000

Just tried and found out it doesn't have to start with 7#### but can be e.g. 00001 or 12345 too.

Marc Laporte 17 Apr 12 18:20 GMT-0000

http://sourceforge.net/p/tikiwiki/code/40968

Thanks!

Attachments

filename	created	hits	comment	version	filetype

No attachments for this item

The original document is available at https://dev.tiki.org/item3906-BigBlueButton-no-audio