Bugs & Wish list

File button in CKEditor WYSIWYG not working for IE 8 | Tiki Wiki CMS Groupware :: Development
File button in CKEditor WYSIWYG not working for IE 8

Status
    ⊗ Closed

Subject
    File button in CKEditor WYSIWYG not working for IE 8

Version
    6.x

Category
- Error
- Usability

Feature
    Image Gallery
    File Gallery (elFinder or standard UI)
    WYSIWYG (What You See is What You Get)
    Toolbars, Quicktags and Smileys

Submitted by
    tpinet

Lastmod by
    Philippe Cloutier

Rating
    ★ ★ ★ ★ ★ (0) ❓

Description
    This bug is seen by our IE 8 clients. We are running Tiki 6.2 (clean install), on a Windows 2003
    Server, Apache 2.2.16 w SSL, PHP 5.3.3, remote MySQL 5 database.

    When our users are editing in the CKEditor WYSIWYG and try the File option in the toolbar there is
    a Javascript error for lib/jquery_tiki/tiki-jquery.js at line 808 char 4. What is happening after the
    error is thrown is that no new window is opened (as expected) but the File selection fields are now
    under the WYSIWYG Editor. This wouldnt be an issue, but there is no OK button to select the file so
    our users can not like to a file in the File Gallery.

    If I try using the File option in FF then it opens a new window and I can select the file just fine.

    Since IE is our corp standard our users need to be able to add files using that browser. Also, they
    had no problem in Tiki 5.x but that was a different WYSIWYG system.

    Thanks,
    Tim

Solution
    This was fixed by Jonny Bradley in r33688 for Tiki 7, and backport to Tiki 6 in r33689 for Tiki 6.4.

Importance
    7

Priority
    35

Demonstrate Bug (Tiki 19+)

Please demonstrate your bug on show2.tiki.org

Version: trunk ▼

Demonstrate Bug (older Tiki versions)

Ticket ID
  3826

Created
  Monday 21 March, 2011 14:03:40 GMT-0000
  by tpinet

LastModif
  Saturday 14 May, 2011 21:19:31 GMT-0000

Comments

tpinet 21 Mar 11 14:07 GMT-0000

I add a screenshot to explain what I am seeing.

tpinet 21 Mar 11 14:37 GMT-0000

The Image tool works fine. A window opens and I can select a file from the File Gallery.

CriaCAC 10 May 11 18:25 GMT-0000

Try it on Internet Explorer, i have the same problem. :O

Philippe Cloutier 10 May 11 20:59 GMT-0000

What is the JavaScript error?

CriaCAC 11 May 11 15:54 GMT-0000

When you click on Add File Button in the WYSIWYG editor the file window do not open when you use Internet Explorer.

But .... the button works when you use Firefox. :O

You can see a example about this in the attachment of this message.

http://dev.tiki.org/tiki-download_item_attachment.php?attId=282

Philippe Cloutier 11 May 11 16:09 GMT-0000

Yes, I understand the bug, but tpinet referred to a JavaScript error. What does it say?

tpinet 11 May 11 16:32 GMT-0000

As shown in the screenshot:

======
Webpage error details

User Agent: Mozilla/4.0 (compatible; MSIE 8.0; Windows NT 5.1; Trident/4.0; .NET CLR 1.1.4322; .NET CLR 2.0.50727; .NET CLR 3.0.04506.30; .NET CLR 3.0.04506.648; .NET CLR 3.0.4506.2152; .NET CLR 3.5.30729; InfoPath.2; OfficeLiveConnector.1.4; OfficeLivePatch.1.3; .NET4.0C; .NET4.0E)
Timestamp: Wed, 11 May 2011 16:31:26 UTC

Message: Not implemented

Line: 808
Char: 4
Code: 0
URI: http://wiki/lib/jquery_tiki/tiki-jquery.js
=======

This is with v6.2.

CriaCAC 11 May 11 16:36 GMT-0000

Yes, it's a JavaScript error. 😕

If not, the window should be opened in any browser.

CriaCAC 11 May 11 17:39 GMT-0000

I have commented the line 807 to 823 in ./lib/jquery_tiki/tiki-jquery.js file.

In this message i have attached the new file and your diff file.

davea0511 19 Jul 11 00:29 GMT-0000

Newbie here ... sorry to be a pain, but I have this same problem with 6.1 (javascript window won't

popup in ie). Can I fix it without reinstalling a new version of tikiwiki. It says here new file and diff file attached, but I can't seem to find it. Attached where?
thx!

Philippe Cloutier 19 Jul 11 05:55 GMT-0000

Is it attached to this item, but access to attachments is restricted. As this one is not confidential, here is the content:

807c807
< /*if (paramValues.parent) {

> if (paramValues.parent) {
823c823
< }*/

> }

Attachments

	filename	created	hits	comment	version	filetype
⬇	(NEW)tiki-jquery.js	11 May 11 17:40 GMT-0000	66			📄
⬇	tiki-jquery.diff	11 May 11 17:41 GMT-0000	67			
⬇	file_jquery_error_IE8.png	21 Mar 11 14:06 GMT-0000	108	Screenshot	6.2	

The original document is available at
https://dev.tiki.org/item3826-File-button-in-CKEditor-WYSIWYG-not-working-for-IE-8