

## Bugs & Wish list

TikiInstall: After pushing Install Button, populates DB and then Blank stops... no other page would appear

| Tiki Wiki CMS Groupware :: Development

TikiInstall: After pushing Install Button, populates DB and then Blank stops... no other page would appear

### Status

Closed

### Subject

TikiInstall: After pushing Install Button, populates DB and then Blank stops... no other page would appear

### Version

6.x

### Category

- Error
- Usability
- Consistency

### Feature

Installer (profiles, upgrades and server-related issues)

### Submitted by

rodrigosa

### Volunteered to solve

Philippe Cloutier

### Lastmod by

Philippe Cloutier

### Rating

(0)

### Description

TikiInstall in 6.0 RC1: After pushing Install Button, populates DB and then Blank stops... no other page would appear.

I have tried 2 Browsers: Chrome and IE7. Both on Windws Vista. The problem persists.

It does this with new database, fresh install. Before I run the install procedure, I make sure the DB is totally empty.

So it is a fresh DB install.

If I re-run the intaller, some SQL errors appear.

If I ignore them, then Tiki cannot be used to finishe set up: An error occured while performing the request" when trying to access the Tiki.

The problem persists if using MySQL Improved (mysqlli), and also using MySql Classic

About the server:

Running in Windows Plaform

128 mb ram

php version 5.2.6

mysql is ok

I have other tikis 5.3 running in same server with no problem.

#### Solution

Closing as invalid per submitter's comment.

#### Importance

9 high

#### Priority

45

#### Demonstrate Bug (Tiki 19+)

Please demonstrate your bug on [show2.tiki.org](http://show2.tiki.org)

Version: trunk ▼

#### Demonstrate Bug (older Tiki versions)

Please demonstrate your bug on [show.tikiwiki.org](http://show.tikiwiki.org)

Version: 18.x ▼

#### Ticket ID

3628

#### Created

Tuesday 09 November, 2010 00:22:06 GMT-0000

by rodrigosa

#### LastModif

Tuesday 09 November, 2010 02:26:59 GMT-0000

#### Comments



Xavier de Pedro 09 Nov 10 00:31 GMT-0000

Please, check that your server meet the minimum requirements for tiki to work (especially, 32Mb at least for `memory_limit` in `php.ini`, and minimum version of `php` and `mysql`).

See:

<http://doc.tiki.org/Requirements>



rodrigosa 09 Nov 10 00:48 GMT-0000

128 mb ram

php version 5.2.6

mysql is ok

I have other tikis 5.3 running in same server with no problem.



Nelson Ko 09 Nov 10 00:59 GMT-0000

Is this site using the site location bar (breadcrumbs)? If so I think there is something wrong with the template (bad line breaks) that cause Smarty to die when trying to recompile the template after a cache clear. Try going into your db and turn the feature `feature_breadcrumbs` to 'n'. I ran into this the other day. Forgot to commit the fix,



Nelson Ko 09 Nov 10 01:03 GMT-0000

i.e. `feature_categorypath` instead of `feature_breadcrumbs`....

Can you let me know if either of that fixes it?



Nelson Ko 09 Nov 10 01:06 GMT-0000

Well, if you are doing a fresh install then the problem I had is not the same as yours. Mine was due to some bad line breaks caused by my cut and paste I think, not inherent in Tiki.



rodrigosa 09 Nov 10 01:12 GMT-0000

before I run the install procedure, I make sure the DB is totally empty.

So it is a fresh DB install.

The problem persists if using MySQL Improved (mysqlli), and also using MySQL Classic



Marc Laporte 09 Nov 10 01:28 GMT-0000

Can you try this?

<http://doc.tiki.org/Manual+Installation>



rodrigosa 09 Nov 10 02:12 GMT-0000

Thanks Marc,

Problem was that FTP FileZilla didn't copy the file `tiki.sql` completely, but only part of it to the server.

There should be a checking mechanism for Tiki to acknowledge this. This would be nice.

Thanks to all of you for your support.

Rodrigo

## Attachments

filename	created	hits	comment	version	filetype
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No attachments for this item

The original document is available at

<https://dev.tiki.org/item3628-TikiInstall-After-pushing-Install-Button-populates-DB-and-then-Blank-stops-no-other-page-would-appear>