Bugs & Wish list

user watches don't work after an upgrade from 2.x to 3.0 | Tiki Wiki CMS Groupware :: Development
user watches don't work after an upgrade from 2.x to 3.0

Status
❌ Closed

Subject
user watches don't work after an upgrade from 2.x to 3.0

Version
3.x

Category
- Error

Feature
Wiki (page view, edit, history, rename, etc)
Watch (email notifications of changes)

Resolution status
Fixed or Solved

Submitted by
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Lastmod by
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Rating
★ ★ ★ ★ ★ (0) ❓

Description
After an upgrade from 2.x to 3.0 if I edit a page while user watches are enabled I get an error similar to this :

Errore

An error occured in a database query!

Context:
File tiki-editpage.php
Url tiki-editpage.php?page=Italiano
Query:
select tuw.*, tup1.`value` as language, tup2.`value` as mailCharset from `tiki_user_watches` tuw left join `tiki_user_preferences` tup1 on (tup1.`user`=tuw.`user` and tup1.`prefName`='language') left join `tiki_user_preferences` tup2 on (tup2.`user`=tuw.`user` and tup2.`prefName`='mailCharset') where `event`=?and (`object`=?) UNION DISTINCT select tgw.watchId, uu.login, tgw.event, tgw.object, tgw.title, tgw.type, tgw.url, uu.email, tup1.value as language, tup2.value as mailCharset from tiki_group_watches tgw inner join users_usergroups ug on tgw.`group` = ug.groupName inner join users_users uu on ug.userId = uu.userId and uu.email is not null and uu.email <> '' left join `tiki_user_preferences` tup1 on (tup1.`user`=uu.`login` and tup1.`prefName`='language') left join `tiki_user_preferences` tup2 on (tup2.`user`=uu.`login` and tup2.`prefName`='mailCharset') where `event`=?and (`object`=?)
Values:
0 wiki_page_changed
1 Italiano
2 wiki_page_changed

3 Italiano
Message:
Built query was probably:
select tuw.*, tup1.`value` as language, tup2.`value` as mailCharset from `tiki_user_watches` tuw left join `tiki_user_preferences` tup1 on (tup1.`user`=tuw.`user` and tup1.`prefName`='language') left join `tiki_user_preferences` tup2 on (tup2.`user`=tuw.`user` and tup2.`prefName`='mailCharset') where `event`='wiki_page_changed'and (`object`='Italiano') UNION DISTINCT select tgw.watchId, uu.login, tgw.event, tgw.object, tgw.title, tgw.type, tgw.url, uu.email, tup1.value as language, tup2.value as mailCharset from tiki_group_watches tgw inner join users_usergroups ug on tgw.`group` = ug.groupName inner join users_users uu on ug.userId = uu.userId and uu.email is not null and uu.email <> '' left join `tiki_user_preferences` tup1 on (tup1.`user`=uu.`login` and tup1.`prefName`='language') left join `tiki_user_preferences` tup2 on (tup2.`user`=uu.`login` and tup2.`prefName`='mailCharset') where `event`='wiki_page_changed'and (`object`='Italiano')

Only if I disable the feature "monitoring" the error doesn't show up.

Solution

It was a problem with some tables in my database, infact if I query directly the database I get the error :
Illegal mix of collations (utf8_general_ci,IMPLICIT) and (utf8_unicode_ci,IMPLICIT) for operation '='

I checked my db and I found some tables that was set in utf8_general_ci while the others (almost all) was set to utf8_unicode_ci

To solve my issue I had to convert the tables that has a different collation to the right collation :
ALTER TABLE tiki_webservice_template CONVERT TO CHARACTER SET utf8 COLLATE utf8_unicode_ci

Priority

25

Demonstrate Bug (Tiki 19+)

Please demonstrate your bug on show2.tiki.org

Version: trunk ▼

Demonstrate Bug (older Tiki versions)

Ticket ID

2595

Created

Saturday 27 June, 2009 16:19:19 GMT-0000
by Unknown

LastModif

Sunday 18 June, 2017 23:01:14 GMT-0000

Comments

magowiz 28 Jun 09 12:59 GMT-0000

also after an upgrade to 3.1 I have the same issue.

Attachments

filename	created	hits	comment	version	filetype

No attachments for this item

The original document is available at
https://dev.tiki.org/item2595-user-watches-don-t-work-after-an-upgrade-from-2-x-to-3-0