Bugs & Wish list

user watches don't work after an upgrade from 2.x to 3.0 | Tiki Wiki CMS Groupware :: Development

user watches don't work after an upgrade from 2.x to 3.0

Status
Closed

Subject
user watches don't work after an upgrade from 2.x to 3.0

Version
3.x

Category
- Error

Feature
- Wiki (page view, edit, history, rename, etc)
- Watch (email notifications of changes)

Resolution status
Fixed or Solved

Submitted by
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Lastmod by
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Rating

Description
After an upgrade from 2.x to 3.0 if I edit a page while user watches are enabled I get an error similar to this:

**Error**
An error occured in a database query!

Context:
File tiki-editpage.php
Url tiki-editpage.php?page=Italiano
Query:
select tuw.*, tup1.`value` as language, tup2.`value` as mailCharset from `tiki_user_watches` tuw
left join `tiki_user_preferences` tup1 on (tup1.`user`=tuw.`user` and tup1.`prefName`='language')
left join `tiki_user_preferences` tup2 on (tup2.`user`=tuw.`user` and tup2.`prefName`='mailCharset') where `event`=?and (`object`=?)

Values:
0 wiki_page_changed
1 Italiano
2 wiki_page_changed
3 Italiano
Message:
Built query was probably:
select tuw.`, value ` as language, tup2.` value ` as mailCharset from `tiki_user_watches` tuw
left join `tiki_user_preferences` tup1 on (tup1.`user`=tuw.`user` and tup1.`prefName`=`language`) 
left join `tiki_user_preferences` tup2 on (tup2.`user`=tuw.`user` and tup2.`prefName`=`mailCharset`) where `event`=`wiki_page_changed`and (`object`=`Italiano`) 
UNION DISTINCT select tgw.watchId, uu.login, tgw.event, tgw.object, tgw.title, tgw.type, tgw.url, uu.email, tup1.value as language, tup2.value as mailCharset from tiki_group_watches tgw inner join 
users_usergroups ug on tgw.`group` = ug.groupName inner join users_users uu on ug.userId = uu.userId and uu.email is not null and uu.email <> " left join `tiki_user_preferences` tup1 on 
(tup1.`user`=uu.`login` and tup1.`prefName`=`language`) left join `tiki_user_preferences` tup2 on 
(tup2.`user`=uu.`login` and tup2.`prefName`=`mailCharset`) where 
`event`=`wiki_page_changed`and (`object`=`Italiano`) 

Only if I disable the feature "monitoring" the error doesn't show up.

Solution
It was a problem with some tables in my database, infact if I query directly the database I get the error :
Illegal mix of collations (utf8_general_ci,IMPLICIT) and (utf8_unicode_ci,IMPLICIT) for operation '='

I checked my db and I found some tables that was set in utf8_general_ci while the others (almost all) was set to utf8_unicode_ci

To solve my issue I had to convert the tables that has a different collation to the right collation :
ALTER TABLE tiki_webservice_template CONVERT TO CHARACTER SET utf8 COLLATE utf8_unicode_ci

Priority
25

Demonstrate Bug (Tiki 19+)
Please demonstrate your bug on show2.tikiwiki.org

Version: trunk ▼

Ticket ID
2595

Created
Saturday 27 June, 2009 16:19:19 GMT-0000
by Unknown

LastModif
Sunday 18 June, 2017 23:01:14 GMT-0000

Comments

magowiz 28 Jun 09 12:59 GMT-0000
also after an upgrade to 3.1 I have the same issue.
The original document is available at:
https://dev.tiki.org/item2595-user-watches-don-t-work-after-an-upgrade-from-2-x-to-3-0