Bugs & Wish list

FCKEditor missing tikiwiki toolbar | Tiki Wiki CMS Groupware :: Development
FCKEditor missing tikiwiki toolbar

Status
 **⊗** Closed

Subject
 FCKEditor missing tikiwiki toolbar

Version
 2.x

Category
 - Error
 - Dogfood on a *.tiki.org site

Feature
 Browser Compatibility
 WYSIWYG (What You See is What You Get)
 OS independence (Non-Linux, Windows/IIS, Mac, BSD)

Resolution status
 Please retest

Submitted by
 asphaltjesus

Lastmod by
 Marc Laporte

Rating
 ★ ★ ★ ★ ★ (0) ❓

Description
 After checking out 1.10 from svn and enabling FCKEditor, attempts to use the editor fail with an error claiming the tikiwiki toolbar does not exist. More specifically, FCKEditor loads, but there are no toolbars.

Solution
 I did an installation from scratch. Do not (no more ?) have your problem.
 I close this item. Feel free to reopen it if you have this problem again. In this case, please give more informations about how this problem occurs for you (environment, step by step description, ....).

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 Update by Xavi (Mon May 19th, 2008): this is still happening under some circumstances, not for everybody. See comments on this bug report. for instance: http://moviments.net/ilp doesn't shown wysiwyg editor to me, but it did to some other users (like nkoth3 or others on irc; tested yesterday May 18th)
 There is still some weirdness around somewhere... Some more testing / or reporting is needed in order to confirm that this bug is closed. With code from mid April'08, this bug was not showing up, afaik...
 Also happening to me on http://edu.tikiwiki.org, even when using tikineat.css or tikinewt.css and clearing cache.

Update 2 May 18th:
When using English interface, I can see the wysiwyg interface (no error shown - toolbar shown).
When I change back to Catalan, error reproduced. Maybe there is some conflict with the single quotes in localized strings used in Catalan? (apostrophes?)
http://edu.tikiwiki.org has been updated to 1.10code from today, and error is reproducible as reported here.

-

Fixed issue on Catalan language on recent Tiki 2.0 svn (August 29th 2008)

Priority
25

Demonstrate Bug (Tiki 19+)

# Please demonstrate your bug on show2.tiki.org

Version: trunk ▼

Demonstrate Bug (older Tiki versions)

Ticket ID
1732

Created
Friday 25 April, 2008 16:27:09 GMT-0000
by Unknown

LastModif
Friday 23 September, 2011 20:19:23 GMT-0000

Comments

**asphaltjesus** 25 Apr 08 16:43 GMT-0000

See this discussion:
http://tikiwiki.org/tiki-view_forum_thread.php?forumId=4&comments_parentId=28445&thread_sort_mode=commentDate_desc&was_queued=n

**mrochemont** 05 May 08 19:20 GMT-0000

I have the same thing...
Found that it does work with IE (v6) but not with Firefox (v2).

**mrochemont** 05 May 08 19:25 GMT-0000

I have the same thing...

Found that it does work with IE (v6) but not with Firefox (v2).

mrochemont 06 May 08 01:31 GMT-0000

It's working with both Firefox and IE on my home computer...
Noticed java plugin on home pc is v6
Problem is happening on work pc with same Firefox level, but java v5; might be related to java version??

Xavier de Pedro 17 May 08 18:39 GMT-0000

mmm, confirmed that wysiwyg is not working (not showing the bar) on firefox3 on linux, and firefox 2.0.0.14 on windows (it complains about missing tool bar), and on knoqueror and IE 5.x (both also on windows), no error report: just no fckeditor bar shown when in wysiwyg mode
It can be reproduced here (anonymous have edit perms (with antibot):
http://moviments.net/ilp

Nelson Ko 17 May 08 19:54 GMT-0000

I have managed to reproduce a similar bug (by chance really) on a system that does not have this problem. Try adding print_r("test"); to anywhere (even at the end) of tiki_setup.php. You will get this 'Toolbar set "Tiki" doesn't exist message". Try instead to put this print_r anywhere else - in tiki-editpage.php or in any of the other includes and there is no problem! Anyone knows what could cause this?

MrStu 19 May 08 13:56 GMT-0000

this is still happening on 2 seperate installations for me.

MrStu 19 May 08 14:20 GMT-0000

I went to fckconfig.js and copied the default toolbar set, named the new copy 'Tiki' and then the fckeditor loads as normal 😃 Does anyone know where this Tiki toolbar is meant to be defined, because that's where the problem is.

I then had a problem where the page wouldn't save but I think that's a seperate bug I have where html pages aren't saving.

**ebegin** 06 Jun 08 19:08 GMT-0000

in later versions of php on windows sometimes dirname() returns a "\" instead of a blank (see the mention of that here http://us3.php.net/dirname ) this causes the variable $baseurl to get a url with a backslash in it which in turn causes the fckeditor to be unable to find it's configuration file. Since it can't find the configuration file it doesn't include the "Tiki" toolbar set and that gives the error.

To fix add something like the line "if ($tikiroot == '\\' ) $tikiroot = '';" right after line 25 of tiki-setup.php where it assigns a value to $tikiroot

**tkott** 10 Jul 08 20:21 GMT-0000

I installed fresh from newest source from Jul 8, and started running into this problem using safari on my Mac. Firefox2 on Mac though, displayed everything just fine. So there's still something wierd going on.

**w0wbagger** 28 Jul 08 19:58 GMT-0000

I only ran into this problem when I clicked on the red question mark beside a link to create a new page.

It did not occur when I edited an existing web page.

Implementing ebegin's solution worked for me. Thanks heaps.

**harry27** 28 Aug 08 13:57 GMT-0000

I have a fresh installed tikiwiki 2.0 on my office pc, but I get the same message. "toolbar tiki does not exist". How can I fix this? Where exactly do I implement ebegins solution. I know the file, but which position in the file? Or is there another way to solve this? Any help would be greatly appreciated. Thanks in advance

**Xavier de Pedro** 29 Aug 08 11:25 GMT-0000

Please, try again with the patch for Tiki 2.0 from this bug report: http://dev.tikiwiki.org/bug1831

For my case (issue with Catalan language), this bug is still reproduced, but it might fix the problem on English language (it works fine for me if using English or other languages)

**harry27** 18 Sep 08 12:21 GMT-0000

Xavi: Where do I save the files from the patch?
Thank you in advance.

**harry27** 18 Sep 08 12:26 GMT-0000

I am guessing \htdocs\ and then override the existing files?

**Xavier de Pedro** 18 Sep 08 18:45 GMT-0000

patch: well, I would (quickly) say yes: just check that the content of the zip file is similar to the files and folders of the tiki structure. If not, then place any folder on the equivalent folder in tiki

**marklaw** 20 Sep 08 23:36 GMT-0000

I did a fresh install. The WYSIWYG editor complains "Toolbar set 'Tiki' doesn't exist". However, the editor works fine under Google Chrome and Apple Safari. My system is Windows XP Patch 3, IE is 7.0.5730.11

**marklaw** 21 Sep 08 13:31 GMT-0000

I installed the new IE 8 beta 2 and still get the error "Toolbar set 'Tiki' doesn't exist".

**Xavier de Pedro** 24 Sep 08 12:09 GMT-0000

Did you try with tiki 2.1 marklaw? We committed a patch that solved the problem for some of us (and maybe to you?)

**macjaeger** 30 Sep 08 19:28 GMT-0000

I have 2.1 installed on a linux-server, and the same (identical copy) on my local windows machine. The linux installation is fine, the windows copy shows that very error "Toolbarset 'tiki' doesn't exist". The pagesource contains "CustomConfigurationsPath=http://localhost\/setup_fckeditor.php" (see that backslash after localhost?) which seems to be causing the error (configuration not found, thus using default, which is set to 'tiki').

**macjaeger** 30 Sep 08 20:22 GMT-0000

In lib/tikifck.php i changed funtion EncodeConfig to remove backslashes from the config string (shouldn't be there anyway...). Line 68 now looks like this:
$chars = array('&'=>'%26', '='=>'%3D', '"'=>'%22', '\\'=>'');

Works fine for me, thanks to ebegin below (who's idea i followed)!

marklaw 10 Oct 08 01:35 GMT-0000

OK, round three. I installed v2.1 and still get the error in IE. Chrome, Firefox, Safari all work fine with the WYSIWYG editor.

harry27 14 Oct 08 15:14 GMT-0000

**@macjaeger**
I did as you did, basically copied your line 68 and replaced it with the one in my file. Still get the same message "Toolbar set 'Tiki' doesn't exist". Did you do anything else, reboot the server for example? Any help would be greatly appreciated.

harry27 15 Oct 08 10:27 GMT-0000

Without making any changes to any file, I just used the newest version of firefox, and it works, no error message.

marklaw 15 Oct 08 14:15 GMT-0000

Yes, it works for me also with all versions I've used of Firefox, Safari, Chrome. The issue seems to revolve around IE 7.x and IE 8.x (beta). The error "Toolbar set 'Tiki' doesn't exist" still happens, at least to me when using IE 7.x or IE 8.x. I've tried the editing hacks proposed in the comments without any luck. At this point I'm not sure if this is a problem with IE or with the way that IE is installed on my machine.

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test0r 31 Oct 08 09:17 GMT-0000

Same Problem as the others wrote. Editor works with Firefox but with the IE error message "Toolbar set 'Tiki' doesn't exist" comes up.
Tested on multiple computers with TikiWiki 2.1

macjaeger 09 Nov 08 19:12 GMT-0000

this error has multiple sources. for once it can happen to all browsers when the server is hosted on windows, due to different path delimiter (\ instead of /) on windows. but it can also happen to IE users even when the server is hosted on linux. my resolution (see below) only fixes the problem on windows servers, not the IE problem.

mono 01 Dec 08 19:41 GMT-0000

The tiki_setup.php "path guessing" for $tikiroot didn't work for me, because of a strange Apache config. Therefore "setup_fckeditor.php" is not found , when switching to wysiwyg-mode and there it is, the toolbar-missing message 😃.
Setting the path absolut in tiki_setup.php did the trick.

Don Hughes 16 Jan 09 19:50 GMT-0000

I just did two identical installations, and one got the toolbar error and the other did not.

After wasting a lot of time reinstalling and chaning file permissions, I found that the cause was that one installation had an Apache server name directive, and the other did not. The site that did not work was a redirected site and the editor was trying to retrieve its tool set from the redirected from site which, of course, did not have them.

Since this is the only piece that does not work, I would say the the editor has a problem with how it determines the base path.

paleogusy 15 Apr 09 17:18 GMT-0000

I met this problem too on Firefox & IE in Windows. Only Opera 9.6x was unaffected.
This is my solution:

- Open file "tiki-setup.php" in the tikiwiki's document root.
- Below this line:

$tikipath = dirname($tiki_script_filename);

Add these lines:
$tikiroot = strtr($tikiroot, '\\', '/'); // Fix for Firefox
$tikipath = strtr($tikipath, '\\', '/'); // Fix for IE

Note: I only test it on IE 6 and Firefox 3.x.

## Attachments

| | filename | created | hits | comment | version | filetype |
|---|---|---|---|---|---|---|
| ⬇ | tikiwiki-ScreenShot135.jpg | 25 Apr 08 16:45 GMT-0000 | 396 | screenshot | | |

The original document is available at https://dev.tiki.org/item1732-FCKEditor-missing-tikiwiki-toolbar