Bugs & Wish list

Keep form data after back button (when CAPTCHA typo / session expired) | Tiki Wiki CMS Groupware :: Development

Keep form data after back button (when CAPTCHA typo / session expired)

Status
 Closed

Subject
Keep form data after back button (when CAPTCHA typo / session expired)

Version
1.9.x

Category
- Error
- Usability
- Feature request
- Less than 30-minutes fix

Feature
Wiki (page view, edit, history, rename, etc)
All / Undefined
User Administration (Registration, Login & Banning)
Accessibility
Lost edit protection

Submitted by
homunq

Volunteered to solve
homunq

Lastmod by
Pascal St-Jean

Rating
 ★ ★ ★ ★ ★ ★ ★ ★ ★ ★ ★ ★ ★ ★ ★ ★ ★ ★ ★ ★ (0)

Description
If you're editing a page and you fail the CAPTCHA or your session expires, your whole edit is lost. Most users expect their browser to have saved the form data, many would know enough to log back in then hit the back button to get back to the form (or at least, hit "back" and copy the data for later pasting after login). This does not work - after a "back" the form is empty!

I'm ranking this bug as priority 7 because it is very serious - data loss and angry users. I think the solution is trivial, too: see below.
Solution
Here's a page on how they fixed this on drupal. Trivial!:

http://drupal.org/node/109941

Another, even better solution would mean keeping the user's data for them, giving them a login, then sending them back to the form with the data filled back in for them. Or at least, giving them the data on the error page with instruction on how to copy/paste:


Importance
7

Easy to solve?
8

Priority
56

Demonstrate Bug
Please demonstrate your bug on show2.tikiwiki.org

Version: trunk

Create show2.tikiwiki.org instance

Ticket ID
1047

Created
Thursday 05 April, 2007 05:58:31 GMT-0000

LastModif
Friday 15 January, 2010 17:48:45 GMT-0000

Comments

homunq 09 Apr 07 18:25 GMT-0000

here's the links again, somehow they got munged by the tracker:

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### Attachments

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<th>filename</th>
<th>created</th>
<th>hits</th>
<th>comment</th>
<th>version</th>
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No attachments for this item

The original document is available at