

## Newsletter

### Status

Tiki newsletter is pretty basic but it is tested & stable. It offers tight integration within Tiki. For example it is possible to subscribe a group to a newsletter (and groups can be included in groups). Each newsletter can have distinct permissions to subscribe, send, etc.

Related: [Webmail](#), [Inter-User Messages](#)

### Bugs & Wishes

#### Open or Pending

Items found: ████

Title	LastModif	Resolution Status	Submitted By	Volunteered	Category	Version	Feature	Priority
● <a href="#">Unable to "unsubscribe" from Newsletter</a>	28 Oct 13		Steve		• Usability • Patch • Developer Training	9.x	Newsletters	56
○ <a href="#">Send Newsletters sends to only one subscriber</a>	24 Jan 17	Please retest	jpurssey		• Error	15.x	Newsletters	50
● <a href="#">Add IP to syslog and/or action log when anons (at least) add content (for spam protection)</a>	14 Jan 10		Xavier de Pedro		• Usability • Feature request • Less than 30-minutes fix	3.x 4.x 5.x	Trackers Calendar Newsletters Comment Spam protection (Anti-bot CAPTCHA) Logs (system & action) Community Currency	48
● <a href="#">Newsletter Sent, Attachment Dropped</a>	13 Apr 18	Confirmed	bfw25		• Error	18.x	Newsletters	45
● <a href="#">Newsletter - Clipper - Articles - Blog</a>	11 Oct 10		Torsten Fabricius					45
○ <a href="#">Community/Customer/Constituent Relationship Management system (CRM)</a>	24 Dec 10	Fix on the Way	Marc Laporte					40
● <a href="#">RFE: admin interface 4 template message emailed to new users to a group (registered, or others)</a>	03 Oct 11		Xavier de Pedro					40
● <a href="#">Newsletter which includes article(s) plugin loose format and doesn't show images which are included in the articles</a>	21 Nov 15		bchauchat		• Regression	12.x Regression	Article Newsletters	40
● <a href="#">Newsletter: Format impure</a>	25 Jun 21	New	hman		• Bug	18.x	Newsletters	40
● <a href="#">Broken images in Newsletters in 12.x (images sent with relative links)</a>	21 Sep 14	Confirmed	Xavier de Pedro	Jonny Bradley	• Regression • Less than 30-minutes fix	12.x Regression 13.x Regression 14.x Regression	Newsletters	40
● <a href="#">Trackers: email field type -&gt; ask email twice and check that they match (same thing for newsletters)</a>	28 Oct 21		Marc Laporte		• Easy for Newbie Dev • Feature request	24.x 2.x	Newsletters Trackers Wiki Plugin (extends basic syntax)	36

Title	LastModif	Resolution Status	Submitted By	Volunteered	Category	Version	Feature	Priority
● Newsletter: Drafts can only be sent or deleted, nothing else	25 Jun 21	New	hman		• Consistency	18.x	Newsletters	35
● 4.0: changing newsletter editor from wysiwyg to normal produces blank page	19 Nov 09		Xavier de Pedro					30
● Newsletters, Subscriptions: Add an option to notify when user subscribe/unsubscribe	22 Feb 22	Confirmed	Marc Laporte	Adrien	• Usability • Feature request	1.9.x 23.x 25.x	Group Newsletters	30
○ Subscribe users to newsletter based on last login	24 Feb 08		Rick Sapir / Tiki for Smarties					25
● Newsletter group subscription inheritance problematic	02 Dec 08		GlenWhitney					25
● Can't attach file to newsletter	21 Jul 10		julesd					25
● Extra lines added to newsletters in html mode	17 Mar 15	New	Arild Berg		• Usability	12.x 14.x	Newsletters	24
● Option to send personalised newsletters	23 Oct 17	New	Torsten Fabricius		• Feature request	17.x 18.x	Trackers Newsletters	21
● Printing/ e-mailing Multiple Blog entries based on date	06 Jul 10		Afrobaggie					20
● Mail-List System Feature Enhancement - FeedBlitz newsletter RSS/ATOM	08 Dec 13		Daniel Gauthier	Régis Barondeau	• Feature request	7.x	Integrator Interaction (with the outside World) Newsletters	20
● 6.4svn regression: Maketoc shown twice in newsletter sent from wiki page template	03 Nov 13	Please retest	Xavier de Pedro		• Regression	6.x	Newsletters Wiki Syntax (text area, parser, external wiki, etc)	20
● Newsletter fails to be sent properly if article clipping is involved	09 Jan 17	New	Xavier de Pedro		• Error • Community projects • Dogfood on a *.tiki.org site • Regression • Conflict of two features (each works well independently)	15.x 15.x Regression	Newsletters	20
● Per user/group newsletter administration (adding category or object permissions)	23 Oct 17	New	Torsten Fabricius		• Feature request	17.x 18.x	Category Group Newsletters Permission	18
● Newsletters not being sent out normally if Gzip output is enabled	08 May 12	New	calport		• Conflict of two features (each works well independently)	6.x	Newsletters Performance / Speed / Load / Compression / Cache	10

+ Create Item

Closed

Items found: ■■■

Title	LastModif	Resolution Status	Submitted By	Volunteered	Category	Version	Feature	Priority
✘ <a href="#">Newsletter autoclip url for article link or image is relative (sould be absolute)</a>	31 Mar 14	New	Bernard Sfez / Tiki Specialist		• Error	12.x	Article Newsletters	81
✘ <a href="#">Newsletter: GMail "message clipped" due to CSS too large</a>	22 Aug 14	Invalid	luciash d' being []		• Usability	12.x	Newsletters	80
✘ <a href="#">Newsletter - problem in get_all_subscriber when login name contains uppercases</a>	07 Jun 12	Fix on the Way	grundsch	grundsch	• Usability • Patch	8.x	Newsletters	63
✘ <a href="#">add antibot captcha for anons to newsletters, calendars and tracker item comments</a>	14 Jan 10	Fixed or Solved	Xavier de Pedro	Xavier de Pedro	• Usability • Feature request • Less than 30-minutes fix	3.x 4.x 5.x	Trackers Calendar Newsletters Spam protection (Anti-bot CAPTCHA) Community Currency	48
✘ <a href="#">Newsletters using a previous edition sent has not the expected behaviour</a>	31 Mar 14	Please retest	Bernard Sfez / Tiki Specialist	Jonny Bradley	• Error	12.x	Newsletters	45
✘ <a href="#">Some subscribers to a newsletter get deleted when one subscriber validates link</a>	28 Apr 14	Not enough information	Xavier de Pedro		• Error	12.x	Newsletters	45
✘ <a href="#">Newsletter "Validate email addresses" parameter reverts to NULL if you edit it (v2.2)</a>	02 Feb 09	Fixed or Solved	Geoff Brickell					45
✘ <a href="#">"Unsubscribe" fonction in newsletter mail unsubscribe the wrong e-mail adress</a>	13 Jul 05	Fixed or Solved	cipuf	sylvieg				45
✘ <a href="#">Announcements: There should be an easier way for ppl to stay up to date</a>	07 Dec 10		tobi_h					35
✘ <a href="#">Newsletter Preview gives a false impression of resultant outcome as a received e-mail</a>	06 Jun 13		Geoff Brickell		• Feature request	2.x	Newsletters	35
✘ <a href="#">add nl1 in route.php for newsletter1, etc</a>	18 Nov 13	Fix on the Way	Xavier de Pedro		• Feature request	12.x	Newsletters	32
✘ <a href="#">Permission on Newsletters using Group Permissions</a>	18 Jun 17	Works For Me	Karsten Wemheuer		• Error • Feature request • Patch	9.x	Newsletters Group Permission	30
✘ <a href="#">When a user unsubscribes from a newsletter, he is unsubscribed from all newsletters</a>	18 Apr 09	Fixed or Solved	No value for &#039;tracker_field_submitted_by&#039;	nyloth				30
✘ <a href="#">Non-critical usability bugs in Newsletters</a>	22 Feb 22	Fixed or Solved	mlpvolt		• Usability	6.x	Newsletters	30
✘ <a href="#">Newsletter subscriptions by anonymous</a>	22 Feb 22	Fixed or Solved	Bernard Sfez / Tiki Specialist		• Usability	6.x	Newsletters	30
✘ <a href="#">Newsletter, Subscribe plugin is broken and nothing is displayed when using it</a>	20 Feb 22	Fixed or Solved	Bernard Sfez / Tiki Specialist		• Regression	23.x	Newsletters Wiki Plugin (extends basic syntax)	25
✘ <a href="#">Newsletter completion text and download log message not shown when 'throtling' is used</a>	13 Jan 16	Fixed or Solved	Geoff Brickell		• Error	12.x 13.x 14.x	Newsletters	25
✘ <a href="#">User with only the tiki_p_subscribe_newsletters permission doesn't see the Subscribe button</a>	31 Dec 07		Geoff Brickell					25

Title	LastModif	Resolution Status	Submitted By	Volunteered	Category	Version	Feature	Priority
Special characters in newsletters & email notifications when copy-pasting from Microsoft Word	13 Oct 21	Works For Me	Marc Laporte	sylvieg	• Usability	1.9.x	i18n (Multilingual, l10n, Babelfish) Newsletters Watch (email notifications of changes)	25
Missing Permissions assignment feature for Newsletters	29 Oct 10		Olaf-Michael Stefanov	Philippe Cloutier				25
Newsletter from address does not use Sender Email	24 Jan 17	Fixed or Solved	Don Hughes	sylvieg	• Error • Feature request	1.9.x	Admin Interface (UI) Newsletters	25
Newsletter subscribers cannot confirm subscription nor unsubscribe using links in eMails	07 Dec 08		nuzzy					25
archived wysiwyg Newsletters show raw html	05 Aug 15	Fixed or Solved	Geoff Brickell	Jonny Bradley	• Regression	12.x Regression 13.x Regression 14.x	Newsletters	25
Encoding issue with Newsletter in Tiki15 and maybe additional preference issue	25 Apr 16	Fixed or Solved	Torsten Fabricius	rjsmelo	• Regression	15.x 15.x Regression	Newsletters	25
Newsletters do not show the list of emails being sent to	24 Jan 17	Fixed or Solved	Xavier de Pedro		• Consistency • Regression • Usability • Community projects • Dogfood on a *.tiki.org site	15.x 15.x Regression 16.x 16.x Regression	Newsletters	25

## Style adjustments

This is a micro-revamp to replace using the entire active theme stylesheet with a theme-specific newsletter.css file that contains just a subset of CSS rules that are appropriate for a newsletter.

### Stylesheet generating process (subject to change)

1. There's a theme-specific stylesheet for newsletters - themes/<themename>/css/newsletter.css
2. which is generated from a Less file - themes/<themename>/less/newsletter.less
3. using values from themes/<themename>/less/bootstrap-variables.less, etc.
4. These can override a default file - themes/base\_files/css/newsletter.css
5. which is compiled from themes/base\_files/less/newsletter.less,
6. the values for which are defined in themes/base\_files/tiki-variables.less.

This will produce an external or embedded stylesheet that styles HTML divs, etc. which doesn't seem to be best practice (see references following), but apparently has been working ok for past Tiki newsletters.

### References about HTML email recommendations

Email Standards Project - <https://www.email-standards.org/>

A complete breakdown of the CSS support for the top 10 most popular mobile, web and desktop email clients on the planet. - <https://www.campaignmonitor.com/css/>

Using CSS and HTML in Email Newsletters -

[http://groundwire.org/labs/email\\_publishing/using\\_css\\_and\\_html\\_in\\_email\\_newsletters/index.html](http://groundwire.org/labs/email_publishing/using_css_and_html_in_email_newsletters/index.html)  
CSS in HTML Email - <http://kb.mailchimp.com/campaigns/ways-to-build/css-in-html-email>  
A Bulletproof Guide to Using HTML5 and CSS3 in Email -  
<https://litmus.com/blog/a-bulletproof-guide-to-using-html5-and-css3-in-email>

## Roadmap

Next steps would be to have more of the fancy CRM-like features, like click-through tracking.

## Missing features:

- Per user/group newsletter administration based on category permission or on object permission. It should (shall) be possible for specified groups to provide an own group-newsletter created by a superuser, which then could (shall) be administrated by one or more specified group members / group admins whilst the newsletter admin of one group cannot (shall not) administrate or alter the newsletter(s) of another group.  
This could be accomplished by adding to the code the opportunity to categorise newsletters and to add certain admin-permissions like *tiki\_p\_batch\_subscribe\_email*, *tiki\_p\_send\_newsletters*, *tiki\_p\_subscribe\_email*, *tiki\_p\_subscribe\_newsletters*, *tiki\_p\_view\_newsletter*, *tiki\_p\_list\_newsletters* to the category permissions (not *tiki\_p\_admin\_newsletters*)  
There should be a distinction between *tiki\_p\_admin\_newsletters* which includes the permission to create a new newsletter and the now not (yet) existing *tiki\_p\_admin\_newsletter* which would limit admin permissions to the specific newsletter.  
see feature request (wishlist): [item6469](#)
- Personalised Newsletter  
There are various options to fetch the eMail addresses as list of recipients of newsletters in Tiki, although one important is missing:  
There is no standard option to create personalised newsletters, either from a Tracker or from a CSV file.  
A very common and important feature for newsletters (despite Tiki doesn't cover that) is the opportunity to send personalised newsletters with personal salutations like "Dear Mr. Doe", "Dear Ms Smith", "Dear Prof. Dr. Nevertheless".  
If a newsletter could fetch a limited number of field from a Tracker by using permanent field names - optionally but not necessarily a user tracker - it would be quite easy to create a personalised newsletter.  
Additionally it could be considered to either implement an option to self-subscribe to the newsletter via the Tracker - with the problem to handle *self-unsibscribe* by an unsubscribe link in the sent newsletter or to add oneself to the tracker by the subscription link.  
see feature request (wishlist): [item6470](#)

doc:[Newsletters](#)

Demo

Standards and/or other software

- [phplist feature list](#)

[http://tiki.org/tiki-directory\\_browse.php?parent=34](http://tiki.org/tiki-directory_browse.php?parent=34)

Other links

[Newsletter with text & html patch](#) Has someone tested this?

## Templates

- <https://github.com/philwareham/responsive-email>
- <http://zurb.com/playground/responsive-email-templates>
- <http://htmlemailboilerplate.com/>
- <https://github.com/mailchimp/Email-Blueprints>
- <http://mobile.smashingmagazine.com/2011/08/18/from-monitor-to-mobile-optimizing-email-newsletters-with-css/>
- <https://github.com/seanpowell/Email-Boilerplate>

## Alias

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### Newsletters