

Bugs & Wish list

ViewerJS PDF viewer instable across browsers | Tiki Wiki CMS Groupware :: Development

ViewerJS PDF viewer instable across browsers

Status

● Open

Subject

ViewerJS PDF viewer instable across browsers

Version

15.x

Category

- Usability

Feature

PDF

Resolution status

Not enough information

Submitted by

hjohanns

Lastmod by

Philippe Cloutier

Rating

★★★★★ (0) ?

Description

Hello,

thanks for all the hard work, Tiki is working great on our internal site.

I have a problem with ViewerJS.

- everything works fine for me (Linux, Firefox, latest version)
- I cannot get it to work for a user, using same browser as I do (Win, Firefox)
- the ViewerJS loads but displays a gray page
- same problem in full page and in embedded iFrame.

I got no response from the github ViewerJS part.

I could do debug of ViewerJS, but never done that in javascript, can someone provide some hints?

Should I look at a specific function in the code, as I am wondering if the download of the file is hanging, or if it the display.

Thank for any help,

Hubert J.

Importance

8

Easy to solve?

3

Priority

24

Demonstrate Bug (Tiki 19+)

Please demonstrate your bug on show2.tiki.org

Version: trunk ▼

Demonstrate Bug (older Tiki versions)

Please demonstrate your bug on show.tikiwiki.org

Version: 18.x ▼

Ticket ID

6029

Created

Sunday 17 July, 2016 05:46:46 GMT-0000

by hjohanns

LastModif

Thursday 15 February, 2018 21:55:38 GMT-0000

Comments



Marc Laporte 15 Nov 16 23:48 GMT-0000

Can you try from <http://viewerjs.org/> to see if it's a problem with the library or with the integration in Tiki?



Philippe Cloutier 19 May 17 19:22 GMT-0000

Can you clarify the issue? Perhaps with a screenshot.

What did you expect a response to from the ViewerJS part?



Philippe Cloutier 15 Feb 18 21:55 GMT-0000

Which version of Firefox does the affected user use?



Marc Laporte 16 Feb 18 15:49 GMT-0000

ViewerJS includes an old version of pdf.js For the record, here is the plan:

- We will discontinue using ViewerJS and instead use pdf.js directly.
- We are working to add pdf.js to Packagist.org to make it easy for any PHP project to include and keep up to date:

<https://github.com/mozilla/pdf.js/pull/9349> If this fails or stalls to much, we have a plan B.

This should all be done by the time Tiki 19.0 arrives. We will perhaps backport to 18.x depending how invasive / risky the code changes are.

Attachments

| filename | created | hits | comment | version | filetype |
|----------|---------|------|---------|---------|----------|
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No attachments for this item

The original document is available at

<https://dev.tiki.org/item6029-ViewerJS-PDF-viewer-instable-across-browsers>