

Bugs & Wish list

Wiki page Watch notification subject has gained a newline prefix in 18.6 | Tiki Wiki CMS Groupware :: Development

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Status

● Open

Subject

Wiki page Watch notification subject has gained a newline prefix in 18.6

Version

18.x

18.x Regression

Category

- Regression

Feature

Watch (email notifications of changes)

Resolution status

New

Submitted by

EmmArrBee

Lastmod by

EmmArrBee

Rating

★★★★★ (0) ?

Description

We've just done a sucessful in situ upgrade from TW18.5 to TW18.6.

Post upgrade, Watch notification e-mails seem to have a gained a newline prefix to the message subject.

This is also evident in the TW log file where the receiving user and the subject are now on separate lines.

Taken from the source of the received e-mail...

pre upgrade Subject: wiki page "17821020_DB_1A_pp_87-88" changed by user-real-name

post upgrade Subject: =?UTF-8?Q?=0Awiki=20page=20?=

=?UTF-8?Q?"18360215=5FAccounting=5Fof=5FEstate=5Fof=5FJohn=5FReaves"=20?=

=?UTF-8?Q?changed=20by=20user-real-name?=-

This is only affecting Watch notification emails. Email associated with notifications from the wiki's internal Message system are unaffected. That makes me think its not a generic system/sendmail subsystem issue.

Did 18.6 introduce a new configuration option I've yet to find?

I don't think I can easily demonstrate this on the "show" system since mail isn't enabled there, but I will add a couple of screen shots showing the issue in our log files.

Thanks,
M

Update #1 - I've done the best I'm able with the show instance. I've enabled both Watches and the internal Message system. I added a wiki page and the watch notification (log ID 7) shows the subject on a separate line to the receiving user. I created a new user and sent that user a message. Log ID 10 shows that receiving user and the message subject on the same line. Screen snip attached.

I've also attached two screen snips from our system showing the log entries for a Watch notification from just before and just after the TW18.5 to TW18.6 upgrade.

I can also confirm that Tracker notification e-mails are NOT affected by the addition of this newline prefix to the subject line since the upgrade.

Importance

5

Easy to solve?

5

Priority

25

Demonstrate Bug (Tiki 19+)

This bug has been demonstrated on show2.tiki.org

Demonstrate Bug (older Tiki versions)

Ticket ID

7423

Created

Monday 13 July, 2020 14:35:17 GMT-0000
by EmmArrBee

LastModif

Monday 13 July, 2020 16:30:11 GMT-0000

Comments



Jonny Bradley 14 Jul 20 07:49 GMT-0000




Hi @EmmArrBee

We have a similar issue on some posts now on <https://tiki.org/forum26> where the email of the post author gets messed up when not matching a Tiki user (but only sometimes).

I'm guessing it's the same regression... thanks for the report.

Attachments

filename	created	hits	comment	version	filesize
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	TW18-5-syslog-271867-snip-redact.PNG	13 Jul 20 16:10 GMT-0000	0	TW18.5 Behaviour
	TW18-6-syslog-271901-snip-redact.PNG	13 Jul 20 16:13 GMT-0000	0	TW18.6 Behaviour
	TW18-6-show-7423-snip-redact.PNG	13 Jul 20 16:17 GMT-0000	0	TW18.6 show instance 7423

The original document is available at
<https://dev.tiki.org/item7423-Wiki-page-Watch-notification-subject-has-gained-a-newline-prefix-in-18-6>