Bugs & Wish list

Tiki 18.x keeps forgetting user preferences | Tiki Wiki CMS Groupware :: Development

Tiki 18.x keeps forgetting user preferences

Status
● Open

Subject
Tiki 18.x keeps forgetting user preferences

Version
18.x

Category
• Bug

Feature
User Preferences

Resolution status
New

Submitted by
hman

Lastmod by
hman

Rating

🌟🌟🌟🌟🌟🌟🌟🌟🌟🌟🌟🌟🌟🌟🌟🌟 (~0)

Description
I had posted this to the community, but did get no response so far, so I file it as a bug.

I have activated MyTiki and avatars. In order that everyone sees everyones avatar, I set (as admin) user info to public on all registered users.

First: Changing a users avatar with the switch users feature for admins changes the avatar of the admin...

Second: The preference user info = public is lost. I cannot see any regularity. I always click Save changes, and there is no error message. Also, all settings from MyTiki get lost. I activated all MyTiki checkboxes for all users, and they keep vanishing. It does not seem to be a caching issue.

When I set everything the way I want it and click Save Changes, the following information is immediately forgotten (and no error message!):
- Country (but strangely location is not lost...)
- User information public reverts to private
- Mouse over user information shows info window (if user permits)
- All MyTiki settings

All other preferences are stored without error. I guess that some logic or permissions rule dictates that
users cannot change some preferences.

If that is the case, these presets should be admin configurable somewhere and I did not find them? Anyhow, if users are not permitted to change some preferences, then users should not be presented a GUI to change them, or should get an error message that this preference is preset for them.

Thanks for your support
Hman

Importance
6

Easy to solve?
7

Priority
42

Demonstrate Bug

Please demonstrate your bug on show2.tikiwiki.org

Version: [trunk ▼](Create show2.tikiwiki.org instance)

Ticket ID
7249

Created
Thursday 23 January, 2020 09:23:32 GMT-0000

LastModif
Friday 24 January, 2020 11:55:32 GMT-0000

Comments

hman 23 Jan 20 10:25 GMT-0000
First snapshot taken. Global user pref is: User info are "public". Nonetheless, in testuser1 this setting is "private".
So far I could not activate MyTiki and avatar files are missing on the instance, so I'll need another take to fully demonstrate this problem.
Thanks
Hman

hman 23 Jan 20 11:42 GMT-0000
Uh, looks like MyTiki got renamed to MyAccount in 18.4 and nobody documented this. My 18.3 still calls it MyTiki (or maybe, once again, that's an issue of localization).
Jonny Bradley 23 Jan 20 19:14 GMT-0000

Hi hman, thanks for all your input, sorry for the lack of feedback... busy times!

Looks like that was changed in Tiki 14 days, in r54318 so maybe the upgrade scripts failed for you somewhere along the line (it's been known). Is it an old Tiki?

And as far a documentation goes we're always keen to welcome new volunteers! 😊

hman 24 Jan 20 11:41 GMT-0000

Thanks, Jonny,

My "main" Tiki was build WAY back on 1.something, and is currently on Altair. My "new", second, Tiki was created from scratch als Altair, never filled with content and later upgraded to Alcyon (18.3) and then filled. It was my "testdrive" for upgrading my main Altair, which now contains user input from one and a half decades, but I must migrate from Altair, because my ISP now charges fees for keeping PHP 5.6 up and running.

But I have reproduced the bug on a fresh instance here, so the bug is also present on Tikis created from scratch as 18.4 (I assume that that is what show.tikiwiki.org does). So my conclusion is that it is NOT a bug from the upgrade scripts, but a bug in the code of 18.x. Otherwise you will have to debug show.tikiwiki.org...

hman 23 Jan 20 11:47 GMT-0000

Yep, there we have it. Changed testuser1 country from Other to Austria, testuser2 from Other to Belgium, then set Display info tooltip on mouseover for every user who allows his/her information to be public to checked, and after that, testuser1 country was "magically" reset to Other.
Second snapshot created.
Here on Tiki.org my user preferences are forgotten, I finally gave up a couple years go to keep changing them back, just accepted it as is. Thanks for the report hman!

The original document is available at http://dev.tiki.org/item7249-Tiki-18-x-keeps-forgetting-user-preferences