

# Bugs & Wish list

White page (wsod) if admin language is not an LTR language and database is not used to store files | Tiki Wiki CMS Groupware :: Development

## White page (wsod) if admin language is not an LTR language and database is not used to store files

### Status

● Open

### Subject

White page (wsod) if admin language is not an LTR language and database is not used to store files

### Version

20.x

### Category

- Regression

### Feature

File Gallery (elFinder or standard UI)

i18n (Multilingual, l10n, Babelfish)

### Resolution status

New

### Submitted by

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### Lastmod by

Bernard Sfez / Tiki Specialist

### Rating

★☆☆☆☆ (0) ?

### Description

If an Admin set his Tiki file gallery using a directory to store files and he doesn't use an LTR language for admin he will have a wsod. This is a regression as it was working (18, 19 may be) before we were able to select an Admin language.

I think that the path to the files is reversed leading to an error that shutdown Tiki.

It will require to have access to the db and set (or unset, depending if the non LTR language is Tiki default or Admin language) a different value (like "en") at : language\_admin to regain access.

I'm not sure what's the best course of action but this should be addressed as a user may choose a language on the install without knowing it will brick the application. It is unlikely he will have an idea of what to do.

- Tiki should be protected from using a wrong or broken path.
- Setting warning on install, 18n, etc doesn't seem appropriate and will harm Tiki image.
- On the other hand, it is not really possible (unless someone wants to suffer and die in pain 😊) to use the Admin in Hebrew, Arabic or other RTL languages.

Maybe the simplest answer is:

1. Make sure wrong path can't break Tiki (or can't be saved)
2. Limit the usage of the Admin to LTR language

In all cases it can't stay like this.

Importance

8

Easy to solve?

5

Priority

40

Demonstrate Bug

Please demonstrate your bug on [show2.tikiwiki.org](http://show2.tikiwiki.org)

Version:

Ticket ID

7221

Created

Wednesday 27 November, 2019 11:34:22 GMT-0000

Last Modified

Wednesday 27 November, 2019 11:37:19 GMT-0000

## Comments

## Attachments

filename	created	hits	comment	version	filetype
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No attachments for this item

The original document is available at

<http://dev.tiki.org/item7221-White-page-wsod-if-admin-language-is-not-an-LTR-language-and-database-is-not-used-to-store-files>

