Bugs & Wish list

I don't receive notifications from Dev.t.o | Tiki Wiki CMS Groupware :: Development
I don't receive notifications from Dev.t.o

Status
   🟢 Open

Subject
   I don't receive notifications from Dev.t.o

Version
   19.x
   25.x
   26.x

Category
   - Community projects
   - Dogfood on a *.tiki.org site
   - Regression

Feature
   Watch (email notifications of changes)

Resolution status
   Confirmed

Submitted by
   Bernard Sfez / Tiki Specialist

Lastmod by
   Bernard Sfez / Tiki Specialist

Rating
   ★ ★ ★ ★ ★ (0) ❓

Related-to
   - ⊗ Email notifications from dev.t.o not sent or received to @tiki.org mailboxes since the server move

Description
   I don't receive anything from dev since we move it to Tiki19.

Importance
   6

Easy to solve?
   5

Priority
   30

Demonstrate Bug (Tiki 19+)
   ## Please demonstrate your bug on show2.tiki.org

   Version: trunk ▼

Demonstrate Bug (older Tiki versions)
   ## Please demonstrate your bug on show.tikiwiki.org

   Version: 18.x ▼

Ticket ID
    6966
Created
    Tuesday 04 December, 2018 11:23:58 GMT-0000
    by Bernard Sfez / Tiki Specialist
LastModif
    Saturday 22 April, 2023 06:56:12 GMT-0000

Comments

luciash d' being ⬜ 04 Dec 18 13:03 GMT-0000

It was already before 19.x. It is happening since the server moved to Marc. See the related item.

Jonny Bradley 04 Dec 18 16:13 GMT-0000

I just tested the send test mail from admin/general here and it arrived ok, so i think this is something else... 😳

luciash d' being ⬜ 04 Dec 18 16:18 GMT-0000

Did you try to send it to your @tiki.org mailbox?

luciash d' being ⬜ 05 Feb 19 14:16 GMT-0000

Hi Jonny, can you confirm this test was with your @tiki.org address?

luciash d' being ⬜ 04 Dec 18 16:36 GMT-0000

@Bernard: is this the case when you watch using your @tiki.org mailbox?

Bernard Sfez / Tiki Specialist 14 Dec 18 06:56 GMT-0000

I deleted all notifications related to bsfez at https://dev.tiki.org/tiki-admin_notifications.php

I recreate what I could (wiki only...):

I compared with your user Luciash and you have a tracker notification I can't see (tracker_modified) I can't see anything about comment on tracker or thread (tracker_item_modified) but I guess this is added as I contribute in a comment and check the "Send me an email when someone replies" checkbox.

luciash d' being 05 Feb 19 14:14 GMT-0000

OK, so you confirm you do not receive them even to me AT bsfez.com, right?

Xavier de Pedro 09 Dec 18 21:28 GMT-0000

are the cron jobs set in the new server to have the notification emails sent?

luciash d' being 10 Dec 18 09:48 GMT-0000

1. you don't need to set any cron jobs to send immediate watch notification
2. it works with different email addresses than @tiki.org (tested on myself)

"See the related item"

Xavier de Pedro 10 Dec 18 11:01 GMT-0000

the bug report talks about "notifications", not direct emails from watches, and they require a cron job for digests. https://doc.tiki.org/Notifications
Glad it's not related to this issue, it was just a quick sharing of idea, while in the bus (3g)
Sorry if it didn't help

luciash d' being 10 Dec 18 11:28 GMT-0000

Ah, feature name confusion? Only the digest option requires the cron job, right? Thanks for your input Xavi, anyway!

Bernard Sfez / Tiki Specialist 22 Apr 23 06:57 GMT-0000

I re-opened my ticket.
I still don't receive a notification when dev comments are published on the tickets I created (or any).

I have changed my email address at t.o 12h ago, still no notifications.

Attachments

filename	created	hits	comment	version	filetype

No attachments for this item

The original document is available at
https://dev.tiki.org/item6966-I-don-t-receive-notifications-from-Dev-t-o