Shoutbox producing 500 server errors

Status
● Open

Subject
Shoutbox producing 500 server errors

Version
19.x

Category
• Community projects
• Dogfood on a *.tiki.org site
• Bug

Feature
Shoutbox

Resolution status
New

Submitted by
drsassafras

Lastmod by
drsassafras

Rating
★ ★ ★ ★ ★ ★ ★ ★ ★ ★ ★ ★ ★ ★ ★ ★ ★ ★ ★ ★ ★ ★ ★ ★ ★ ★ ★ ★ ★ ★ ★ ★ (0) 0

Description
The shoutbox is throwing 500 server errors.

Some examples of links used on tiki.org that are throwing 500 errors:

https://themes.tiki.org/tiki-shoutbox.php
Demonstrate Bug

Please demonstrate your bug on show2.tikiwiki.org

Version: trunk ▼ Create show2.tikiwiki.org instance

Ticket ID
6942

Created
Thursday 22 November, 2018 01:11:18 GMT-0000

LastModif
Wednesday 06 February, 2019 21:19:53 GMT-0000

Comments

Jonny Bradley 09 Feb 19 18:34 GMT-0000

How odd - i checked a few of them and they seemed fine, then the last one on themes and that was WSoD, and now all the other ones which worked don't work any more (i also tried as anon, and some worked).

Ok, this one definitely doesn't work, but this one does...

I think we'd need a clue form the server logs...

Attachments

<table>
<thead>
<tr>
<th>filename</th>
<th>created</th>
<th>hits</th>
<th>comment</th>
<th>version</th>
<th>filetype</th>
</tr>
</thead>
<tbody>
<tr>
<td>No attachments for this item</td>
<td></td>
<td></td>
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The original document is available at http://dev.tiki.org/item6942-Shoutbox-producing-500-server-errors