

## Bugs & Wish list

validateUsers set to no by User\_Trackers profile but new registrations on hold due to validation pending (& email not sent even if validateUsers set to yes) | Tiki Wiki CMS Groupware :: Development  
validateUsers set to no by User\_Trackers profile but new registrations on hold due to validation pending (& email not sent even if validateUsers set to yes)

### Status

🟡 Pending

### Subject

validateUsers set to no by User\_Trackers profile but new registrations on hold due to validation pending (& email not sent even if validateUsers set to yes)

### Version

19.x

### Category

- Error
- Regression
- Release Blocker

### Feature

User Administration (Registration, Login & Banning)

### Resolution status

Works For Me

### Submitted by

Xavier de Pedro

### Lastmod by

Jorge Sá Pereira

### Rating

★★★★★ (0) ?

### Description

Feature Validate users might have become broken, if confirmed by someone else.  
This looks serious enough to me to be considered a blocker, if confirmed by someone else.  
The user tracker we suggest to setup through profiles has the setting validateUsers: n  
[http://profiles.tiki.org/User\\_Trackers?highlight=validateUsers](http://profiles.tiki.org/User_Trackers?highlight=validateUsers)

However, a brand new tiki19 site I did setup in the last days, where I applied that profile, has some users on hold (not being able to login) because they didn't validate the confirmation email, which they never received.

I logged in as admin, went to admin users, and clicked at "confirm user email" for one of them, and Tiki replied that validateUsers was not set (indeed). However, how come users can't log in the tiki site because they didn't validate their email?

FYI...

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### Update

- I had to setup validateUsers: y, in order to be able to confirm user emails.
- However, emails were (apparently) not sent from Tiki. Confirmed through the tiki logs (tiki-syslog.php), with the preference to record email sending at the log set ("Control Panels >

General > Log mail in Tiki logs").

- email sending from Tiki works, as tested through the feature in the control panel to send test emails (they are received normally)

Importance

8

Easy to solve?

7

Priority

56

Demonstrate Bug (Tiki 19+)

Please demonstrate your bug on [show2.tiki.org](https://show2.tiki.org)

Version: trunk ▼

Demonstrate Bug (older Tiki versions)

Ticket ID

6903

Created

Tuesday 06 November, 2018 15:56:41 GMT-0000  
by Xavier de Pedro

LastModif

Thursday 15 November, 2018 16:35:45 GMT-0000

Comments



Jorge Sá Pereira 13 Nov 18 12:25 GMT-0000

Hello Xavier,

I tried to reproduce the reported issue, in a new tiki installation (branch 19.x - r68290) with User\_Trackers profile installed, but I can't confirm it.

Without changing anything more, I was able to register a user and login (validateUsers = n). Also, I've switched the validateUsers to y, configured the email settings and as anonymous I was able to register a new user. I received the "Your registration confirmation" email and after clicking the link I was logged in.

I believe this is the expected behaviour from Tiki.

Cheers,  
Jorge/Xorti



Roberto Kirschbaum 13 Nov 18 12:47 GMT-0000

Hi Xavi,

I did basically the same steps as Xorti's. Fresh install 19.x (r68295), applied User\_Trackers profile. Default validateUsers = n. In a second browser I registered a new user, and subsequently I logged in w/o a problem.

Then I set validateUsers = y and registered a 2nd new user; this time I got an email with validation code (although not via SMTP but rather local file), used the code and logged in with success.

So I cannot confirm the bug.

Attachments

filename	created	hits	comment	version	filetype
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No attachments for this item

The original document is available at [https://dev.tiki.org/item6903-validateUsers-set-to-no-by-User\\_Trackers-profile-but-new-registrations-on-hold-due-to-validation-pending-email-not-sent-even-if-validateUsers-set-to-yes](https://dev.tiki.org/item6903-validateUsers-set-to-no-by-User_Trackers-profile-but-new-registrations-on-hold-due-to-validation-pending-email-not-sent-even-if-validateUsers-set-to-yes)