

The same file can be uploaded via the file gallery - but then it does not appear in the tracker.

jonnyb wrote:

Jonny in IRC at 26 March 2018:

"4:57:20 PM - jonnyb: although the error looks like one i exposed recently in 18.x - before when it errored it just removed the tracker item edit modal so you lost all your changes an so i fixed that, but i should not have introduced any new errors - maybe the file is too big, or doesn 't meet the mime type or something? check the extension is .pdf etc, maybe it's something like that?"

When I recreate the file (I use Ubuntu 14.04), by importing to a software and save as new file or I split and remerge it with pdfSAM, the newly recreated file can be uploaded via the tracker field files.

It is not enough to simply save a copy from the .pdf viewer, but it must be really created new. pdfSAM is a workaround for multipage files, but not sufficient for a growing amount of files.

As I am stubborn in the npos where I am engaged, that we need OS independend solutions, not excluding for ex Linux users, I cannot expect from Mac users to not being able to use the Tracker field of type files and even not be able to prvide files to the teams.

I am wondering why this occurs, cause afaik the main developer of this field type is a Mac user himself -Jonny, right assumption ;-) ?

Please help or comment.

If no quick fix possible, I'll post a bugreport including this description later on today.

Thx for help and considerations.

Torsten

Solution

Can you provide an example of this sort of "Mac" file - i use Mac created files on trackers on trunk and 18.x without any problems

Importance

9

Priority

45

Demonstrate Bug (Tiki 19+)

Please demonstrate your bug on show2.tikiwiki.org

Version:

Ticket ID

6610

Created

Monday 02 April, 2018 02:14:44 GMT-0000

by Torsten Fabricius

LastModif

Thursday 19 July, 2018 15:16:59 GMT-0000

Comments

Attachments

filename	created	hits	comment	version	filetype
No attachments for this item					

The original document is available at

<https://dev.tiki.org/item6610-Tracker-file-upload-broken-for-MacOsX-created-files>

Show PHP error messages